




Lifting Lives. Reshaping Futures.







A Child's Haven  
provides healing  
therapy for at-risk,  
young children with  
social and emotional  
challenges while  
fortifying their families  
and strengthening  
our community.

**We provide this  
therapy through  
three core services:**

- ♥ **Therapeutic Childcare  
& Individual Therapy**
- ♥ **Family Therapy  
& Home Visitation**
- ♥ **Parent Group  
Connection**



# A Word from Our Board of Directors President



This past year at A Child's Haven (ACH) has been one of growth and change. I am proud of the accomplishments of the ACH staff, Board of Directors, council members, and volunteers. One of our values is to keep the mission of the organization first. This is key to accomplishing all of our goals. In my year as Board President, I have had the privilege of seeing this value put into action.

At ACH, our primary goal is to provide access to our high quality behavioral health services to strengthen the entire family unit. We use a rigorous performance evaluation plan to measure the outcomes of our clients and make informed decisions about the program. We are committed to producing the results that demonstrate our effectiveness and community impact with a goal to be replicated in the future. The organization's continuous improvement systems have used both qualitative and quantitative data to make some significant improvements this past year.

The ACH team implemented a new curriculum, Incredible Beginnings (IB), into our Group Treatment Rooms to elevate the services we provide. This curriculum is an evidence-based program that is designed for children with severe social, emotional and behavioral issues. The IB program is the first of its kind in Greenville County and is approved by Substance Abuse and Mental Health Services Administration. The program restructure has resulted in improved access to services, staff retention, and client treatment goal attainment. I speak for the entire Board of Directors when I say that we are proud of the quality work that we are providing and look forward to supporting the staff's future accomplishments.

Lastly, the Board of Directors finalized and adopted the 2019 - 2022 Strategic Plan this past year. In order for this to happen, the Board, ACH staff, and other key stakeholders collaborated to establish six areas of focus including Program Excellence, Quality Workforce, Organizational Infrastructure, Community Awareness, Financial Sustainability, and Board Governance. We understand the importance of continuing to strengthen the legacy of our organization and the only way to keep ourselves accountable is to have a strong strategic plan to guide us.

Thank you for allowing me to serve as Board President this year.

On behalf of the Board of Directors, I want to sincerely thank the ACH staff, our volunteers, donors, sponsors, and other community partners. Our commitment to our mission is unwavering and we are looking forward to the upcoming year.

Zack Devier

## MISSION

A Child's Haven treats children with developmental delays as a result of limited resources, abuse or neglect and provides support and education for their families.

## VISION

Children in our community are thriving with families that nurture their success.

## VALUES

- **Mission First**  
Dedication to growth and success of the children and families we serve.
- **Community Relationships**  
Enhancing our work through meaningful partnership and collaboration.
- **A Positive Work Environment**  
Supporting employees in an environment of teamwork, commitment and passion.
- **Measurable Outcomes**  
Utilizing ongoing assessment to improve the effectiveness of our services.
- **Integrity**  
Building trusting and respectful relationships with the children, families and community we serve.
- **Stewardship**  
Ensuring good governance, ethical management, transparency and accountability to our investors.

## 2019-2022 STRATEGIC PLAN AREAS OF PRIORITY:

- Program Excellence
- Quality Workforce
- Organizational Infrastructure
- Community Awareness
- Financial Sustainability
- Board Governance



## BOARD OF DIRECTORS

Zack Devier  
*President*  
Jennifer L. Osgood  
*Past President*  
Danny Mezzancello  
*Vice President*  
Lorraine DeJong  
*Secretary*  
Roselle Bonnoitt  
*Treasurer*  
Brent Atwood  
Elizabeth Bakker  
Neil M. Batavia  
Wes Bryant  
Mary Fran Crosswell  
Robin Gantt  
Alice Grey Harrison  
Ben LaRue  
Ben O'Hanlan  
Dawn Rumney  
Jason See  
Reid T. Sherard  
Kimberly Singleton  
Wes Thornton  
Reed Wilson  
Lisa Wood

## EMERITUS STATUS

Ethel Piper  
Robert H. Yeargin

## FOUNDER

Eva P. Hunt

## ADVISORY COUNCIL

Bruce Bannister  
Ken Bolt  
Linda K. Brees  
Charlene Comer  
Kimberly Cooley  
Kathi Daniel  
Allen L. Freeman  
Brendan C. Gower  
Herb Johnson  
Lesa Kastler  
Tinsley Maness  
Sandra L. W. Miller  
Thomas Mitchell  
Dan Picciano  
Sims Propst  
Joyce M. Smart  
Tammy Van Gieson

## LIFTING LIVES COUNCIL

Salli Alexander  
Charlene Comer  
Zack Devier  
Mark Eley  
Nancy Furman  
Landra Jennings  
Lesa Kastler  
Anita Mcleod  
Thomas Mitchell  
Jennifer Osgood  
Reid Sherard

## HAVEN'S HEROES

Phyllis Catalano  
Donna Dennis  
Katie Dillard  
Sara Dolan  
Elizabeth Hyatt  
Ali Jackson  
Jessica Sharp  
Dana Thomason





# Olivia's Story

During the first few years of Olivia's life, she was just like every other little girl. She loved to play and giggle. Olivia's parents and extended family were close-knit and were very involved in her life. Shortly after turning four and starting 4K, Olivia's teachers noticed she was becoming very withdrawn, had a hard time communicating verbally, and would throw tantrums when the class began a group activity.

After a Parent/Teacher conference, the teachers decided to try a few techniques in the classroom. A few weeks later, the teachers met with Olivia's parents once again and concluded Olivia needed to attend a facility that could dedicate more one-on-one time with her and referred the family to A Child's Haven (ACH).

Olivia's parents completed the ACH's intake process a week later and our Child and Family Therapist diagnosed Olivia with Unspecified Trauma – and Stressor – related Disorder. Olivia's parents were upset, but the therapist assured them that ACH would be able to connect them to every resource that they would need and that our staff are trained to work with children just like Olivia.

As expected, when Olivia first arrived at ACH she enjoyed playing by herself but when asked to participate in group activities with her peers, she would melt down. Olivia would not stop crying until one of the Clinical Providers took her to the “calming cube” where she could be by herself for a few minutes. After just a few weeks of treatment, Olivia learned that when she felt overwhelmed, she could take a break in the calming cube and collect herself. ACH staff equipped her parents with similar techniques to use when Olivia had an outburst at home.

There were many ups and downs in Olivia's treatment, and by the time she was discharged, she was ready to transition into public school. Olivia is now in kindergarten and her parents tell us that her communication skills and emotional responses improve every day.

*For the privacy of our families, names and some details have been changed.*







“ I am so thankful for you guys. Thank you so much for your patience and hard work. You guys helped my baby out so much! Because of you, he's doing so much better!! I have seen so much improvement.”  
– Caregiver Testimonial



# What We Do

A Child's Haven provides healing therapy for at-risk, young children with social and emotional challenges while fortifying their families and strengthening our community.

## CHILD AND FAMILY SERVICES

- Therapeutic Childcare
- Individual Therapy
- Family Therapy and Home Visitation
- Parent Support and Education

## DESIRED OUTCOMES

- Improved child behavior
- Improved response to developmental challenges
- Increased school readiness
- Improved parenting skills
- Build stronger parent-child relationships
- Increased family self-sufficiency and resilience

ACH services are trauma-informed and address the impact of **Adverse Childhood Experiences (ACEs)**. Without multi-generational infant early childhood mental health services, such as therapeutic childcare, damage caused by childhood trauma can become permanent and lead to a lifetime of suffering that affects our entire community. Negative impacts include substance abuse, poor school performance, poor health outcomes, depression and violence. Together, we are lifting lives and reshaping futures.

## WHAT ARE ACES?

Adverse Childhood Experiences, or ACEs, are traumatic events that occur during childhood. These events happen when a child experiences violence, abuse, or neglect; witnesses violence in the home; and/or has a family member attempt or die by suicide. Other ACEs are aspects of a child's environment that can undermine their sense of safety, stability, and bonding such as growing up in a household with substance misuse; mental health problems; or instability due to parental separation or incarceration of a parent, sibling, or other member of the household.

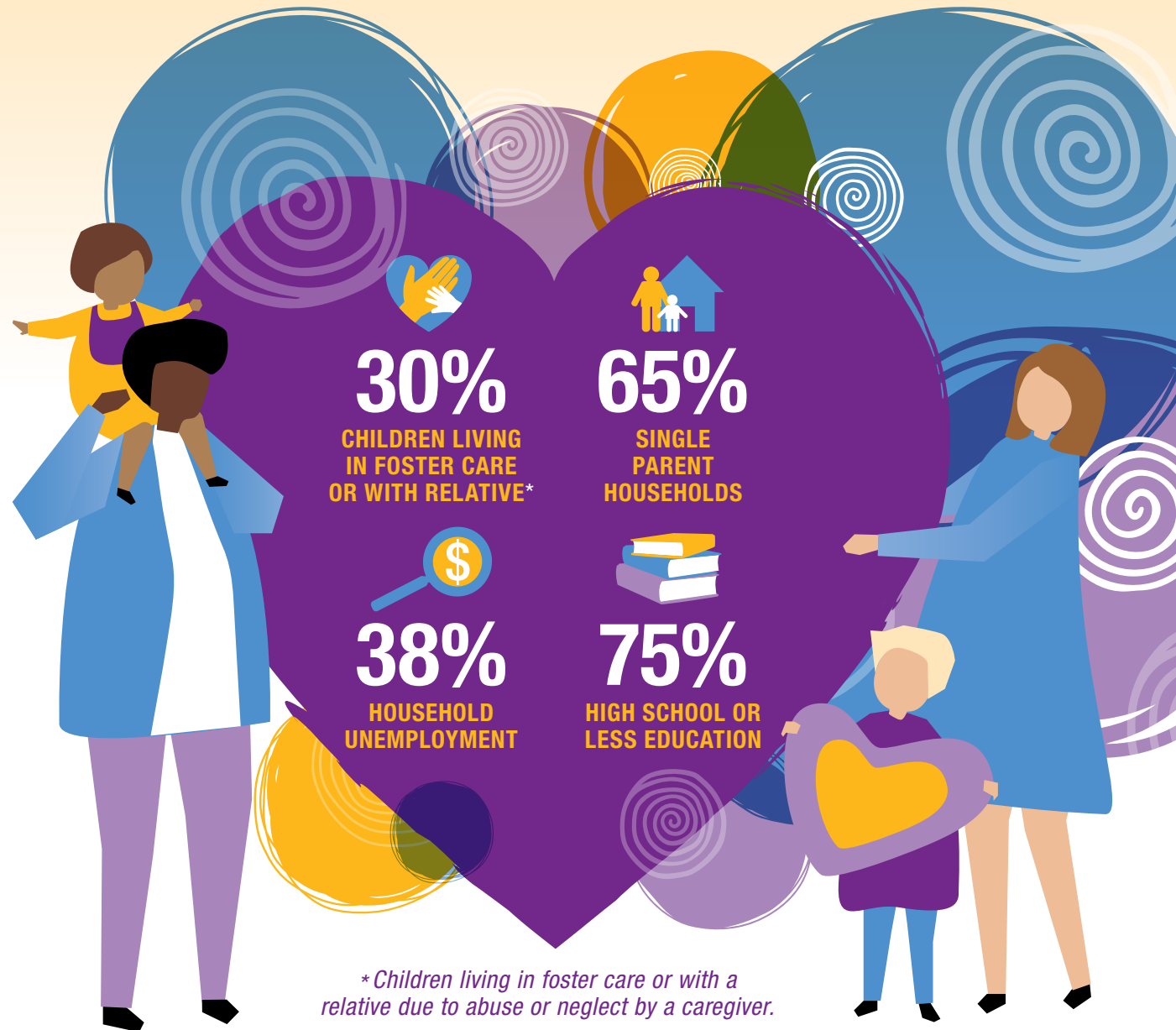
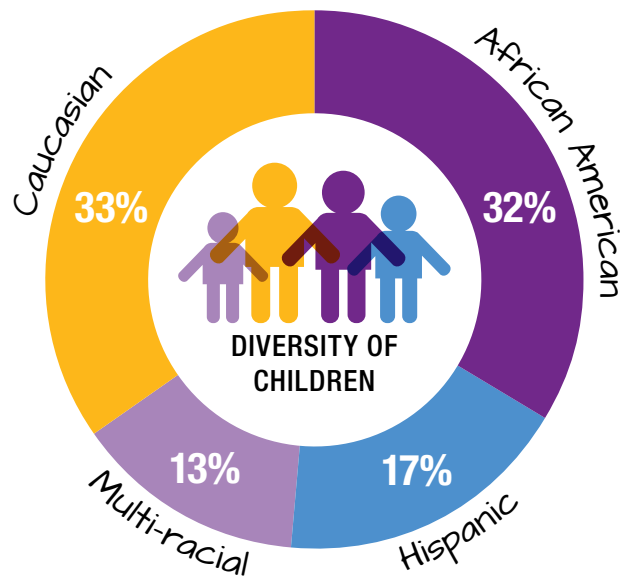


# Who We Serve

The families treated at A Child's Haven (ACH) have been faced with many challenges. ACH helps families heal and equips children and their caregivers with the skills needed to conquer these challenges and rewrite their future, making a significant, positive impact on their lives and our community's future.

## A CHILD'S HAVEN TREATS YOUNG CHILDREN AND FAMILIES STRUGGLING WITH:

- Poverty
- Abuse and Neglect
- Social-Emotional Challenges
- Low Protective Factors
- Trauma



“A Child's Haven has been such a gift. We cannot begin to put into words how helpful (they have been). We have learned so much and our family has survived a true crisis. We...could not have had, and would not have the skills to handle our child without the influences and love we received from A Child's Haven.”

— Caregiver Testimonial



# By the Numbers FYE 2019

## THERAPEUTIC CHILDCARE & INDIVIDUAL THERAPY

Each therapeutic treatment team member has a bachelor's degree and many have Masters Degrees and other licenses. Working together, the team strengthens each child with a combination of Group Therapy, Individual Therapy, love, support and nutritious food.

- **1,247 individual therapy sessions** were delivered to children.
- **82% children successfully discharged** demonstrated measurable improved behavior. (CBCL scores)
- **12,614 hours of therapeutic childcare and clinical treatment** provided.

## FAMILY THERAPY & HOME VISITATION

Licensed Child and Family Therapists conduct regular Family Therapy sessions to set goals, reinforce methods taught at our center, improve family interactions, develop positive parenting skills, and improve the family's overall mental health.

- **1,687 family therapy** sessions completed.
- **95%** families reported that they have **increased knowledge and gained skills** to help their child.
- **100%** families with a need identified at enrollment **received an out of agency referral.**

## PARENT GROUP CONNECTION

Our parenting groups reinforce one-on-one home visit training and provide the tools caregivers need to raise healthy and successful children.

- **96%** caregivers reported they **deal with daily problems or challenges more effectively** after program services.
- **98%** caregivers reported **"I feel more confident with my ability to parent my child."**
- **99%** families reported their **expectations of provided services were met and/or exceeded.**



“A Child's Haven has helped me teach and communicate with my children.”

— Caregiver Testimonial





# Financials

July 1, 2018 - June 30, 2019

## SOURCES OF REVENUE

Total Revenue: **\$2,872,361**

Service Fees from Government **40%**

Unrestricted Contributions **30%**

Restricted Contributions **21.5%**

United Way of Greenville County **6%**

Investments & Other **2.5%**

## USE OF FUNDS

Functional Expenses:  
**\$3,117,045**

**88%** Program Services

**7%** Fundraising

**5%** Administration



“The help, encouragement, and support my family has received from A Child’s Haven cannot be described. I can truly say thank you for the support team teaching us parents to be more effective as parents and better teachers for our children.”

– Caregiver Testimonial

# Ways to Invest

With your investment, we can continue providing healing therapy to Greater Greenville preschoolers and their families, reshaping their futures. There are so many ways to get involved with A Child’s Haven: volunteer, make a donation, leave a legacy, attend an event, or just spread the word about our work.

## LIFE LIFTERS – MONTHLY GIVING

Your small, monthly gift can make a huge difference. To become a Life Lifter, visit our website. **Donate a minimum of \$10 monthly**, and we’ll send you an ACH stainless steel tumbler.

## CASH OR CHECK

Donate cash or check by **dropping off or mailing** your donation to 20 Martin Drive, Greenville, SC 29617.

## ONLINE DONATION

Give quickly, conveniently and securely through our online payment portal. **ACHildsHaven.org/Donate**.

## APPRECIATED ASSETS

To donate stock, contact **Michael Beaver** at 864-298-0025 ext. 2032 or [michaelb@achildshaven.org](mailto:michaelb@achildshaven.org).

## LEAVE A LEGACY

Each year many people review and make long-range estate and financial plans. Many leave a legacy through wills, life insurance policies, and retirement accounts. For information, contact **Salli Alexander** at [sallia@achildshaven.org](mailto:sallia@achildshaven.org).

## IRA CONTRIBUTION

If you are over 70, you may make a direct contribution from your Individual Retirement Account **up to \$100,000 in a calendar year**.







# Community Support

Volunteers and other community support are vital to our work at A Child's Haven. Whether it be a large group of volunteers, an in-kind donation, or a single person, the impact is invaluable.



**\$38,725**  
IN-KIND DONATIONS



**901**  
VOLUNTEERS



**5,640**  
HOURS DONATED  
TO OUR CAUSE



**\$125,320**  
TOTAL VALUE

## COLLABORATORS

- Children's Trust of South Carolina
- Department of Social Services
- ECPI University Nursing Program
- First Steps of Greenville County
- Help Me Grow
- LiveWell Greenville
- Palmetto Basics
- Parents as Teachers
- Prevent Child Abuse SC
- Prisma Health – Center for Pediatric Medicine
- Prisma Health – Developmental Behavioral Pediatrics
- SC Health and Human Services
- South Carolina Infant Mental Health Association
- United Way of Greenville County

## MAJOR FUNDERS

- Children's Trust of South Carolina
- Community Foundation of Greenville
- First Steps of Greenville County
- John I. Smith Charities
- Mauldin High School Spirit Week
- SYNEX Share the Magic
- The Duke Endowment
- United Way of Greenville County



# Thank You to our Donors

## **\$250,000 +**

Children's Trust of SC  
The Duke Endowment  
SYNNEX Share the Magic

## **\$50,000 – \$99,999**

Mauldin High School  
Spirit Week 2019  
United Way of Greenville  
County

## **\$25,000 – \$49,999**

3M Company  
Cliffs Residents Outreach  
John I. Smith Charities

## **\$20,000 – \$24,999**

Mary Lou & Pat Hartness  
ScanSource

## **\$10,000 – \$19,999**

Blue Ridge Fest 2019  
The ECM Foundation  
First Steps of Greenville County  
Sherry & Tee Hooper  
Jolley Foundation  
Prisma Health System

## **\$5,000 – \$9,999**

Ameris Bank  
AVX  
Community Journals, LLC  
Mary Fran & Hal Crosswell  
Dabo's All In Team Foundation  
Fall For Giving  
First Presbyterian Church

Greenville Building Supply  
Industrial Fire Systems, Inc.  
Jeff Lynch Appliance &  
TV Center

Kohnken Family Foundation

Palmetto Technology  
Group (PTG)

M. Ellis Pearce

Sealevel Systems

Amanda & Brice Smith

World Acceptance Corporation

## **\$2,500 – \$4,999**

Armada Analytics  
BMW Manufacturing Co.  
Clayton Tile Distributing Co. Inc.  
Dority & Manning PA  
Ebenezer United Methodist  
Church of Greer  
Holiday Sunshine Fund  
Hubbell Lighting Inc.  
Kehl Cilbertson  
Andrightetti, LLC  
The Marlin Group, Inc.  
Anita & Gene McLeod  
Meridian Brick  
National Christian Foundation  
OnPoint CFO & Controller  
Services, P.C.  
Piedmont Natural Gas  
Pinnacle Bank  
Publix Super Markets  
Charities  
Resurgent Capital Services  
Sisters of Charity Foundation  
of South Carolina

Smart Family Foundation  
Stoneledge Properties  
Stronge Family Foundation  
Betty & Jimmy Teague  
Dana & Joe Thomason  
Washick Family Foundation

## **\$1,000 – \$2,499**

Adele & Harold J.  
Westbrook Foundation  
Salli & Charles Alexander  
Ancient Order of Hibernians  
Catherine & Brent Atwood  
Judith & Bo Aughtry  
Kerri & Robert Barfield  
Mary & Ken Bolt  
Angie & Wes Boyce  
Erin & Stephen Brackbill  
Brasfield & Gorrie LLC  
Burgess Investments, LLC  
The Capital Corporation  
Charles Timmons Foundation  
Cherry Bekaert LLP  
Charlene Comer  
Christ Church Episcopal  
CresCom Bank  
D. L. Scurry Foundation  
Kathi & Buddy Daniel  
Lillian Darby  
Anna & Joe Deehan  
Dobson Ministries  
Dynamic Recovery  
Solutions  
ECPI Greenville  
Suge & Nate Einstein

Food Lion Feeds  
Charitable Foundation  
Fourth Presbyterian Church  
Godsey & Gibb  
Greenco Beverage Company  
Greenville Federal Credit Union  
Harold F Gallivan, Jr.  
Family Foundation  
Courtney & Sean Hartness  
Haynsworth Sinkler Boyd PA  
Home Shopping Network  
HomeTrust Bank  
The Hubbell Foundation  
Jane & Les Hudson  
Will Hunt  
IMI Worldwide Properties  
Integrity Blinds & Shutters, Inc  
Tommy Jenkins  
Landra & John Jennings  
Amy & Jason Johnston  
Lesa & Bill Kastler  
Kester Family Fund  
Audrey & Bo Lin  
Bob Lubitz  
Emmet Martin  
Candis & Bern McPheely  
Sandy Miller  
Lynn & Thomas Mitchell  
John Moll  
Lynn & Patrick O'Dell  
Susan & Ben O'Hanlan  
Mary & John Palmer  
Marie & Hunter Park  
Martha & Ben Reed

Lib & Bill Richardson  
McCall Family Foundation  
Mid-Shore  
Community Foundation  
Nelson Mullins Riley &  
Scarborough, L.L.P.  
NFP  
Norwood Family Foundation  
The Owings Family Foundation  
PPC Foundation  
Pam & Dan Picciano  
Bunny & Wheeler Powell  
Pressing Issues  
Printing Company  
Anne & C. Sims Propst  
Deborah & Fred Rickabaugh  
See Site Run, LLC  
Emily Sheets  
Carrie & Reid Sherard  
Gordon Sherard  
South Carolina Tel-Con  
South State Bank

Southern First Bank  
Charles Sprinkle  
Stratus Building Solutions  
T & S Brass & Bronze Works, Inc.  
TD Bank  
Sherri & Chuck Timmons  
TNB Financial Services  
TPM  
The Tri Guys  
United Community Bank  
Wagner Wealth Management  
Donnice & Dick Wilkerson  
Womble Bond Dickinson  
Mary Ellen & Bob Yeargin

**Any donor omissions  
are unintentional and  
will be added to the  
digital version of this  
document posted on  
our website.**





Follow Us:

