

# Resilient Foster Care Ltd

## Annual Return 2025/2026

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The Annual Return is an online form that registered adults and children's services providers are legally required to complete each year under the [Regulations and Inspection of Social Care \(Wales\) Act 2016 \(RISCA\)](#). The purpose of Annual Returns is to provide the public with comprehensive, comparable and robust information on the quality of care and support services.

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## Provider: Resilient Foster Care Ltd

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### Provider summary

The provider was registered on:	18/10/2019
The following lists the provider conditions:	There are no conditions associated to the provider

### Training and workforce planning arrangements

Arrangements in place during the last financial year for identifying, planning and meeting the training needs of staff employed by the service provider.	We don't employ any staff. We visit our Foster Carers fortnightly and meet with them as a group monthly to advise on any issues that may arise for them and arrange training identified by them or us as necessary. They also have the option of meeting with a qualified Therapist every six weeks to aid their personal and professional development.
Arrangements in place during the last financial year for the recruitment and retention of staff employed by the service provider.	None - we maintain the agency at a size (currently five fostering households) that we can support fully. Staff recruitment and retention is not therefore an issue for us.

### Regulated services delivered by this provider

Service name	Service type	Type of care
Resilient Foster Care	Fostering Service	None

## Service: Resilient Foster Care

### Service summary

Service Type	Fostering Service
Type of Care	None
Approval Date	18/10/2019
Maximum number of places	0
Service Conditions	<ul style="list-style-type: none"><li>Resilient Foster Care Ltd is registered to provide a Fostering Service in Wales.</li><li>The responsible individual for this service is Hannah Rachel Harries Rogers</li></ul>
How many children were supported by the service during the last financial year?	10
How many foster families were supported by the service during the last financial year?	5

### Service management

Responsible Individual(s)	Hannah Rogers
Manager(s)	Nigel Fenlon

### Service contact details

Service Telephone Number	<a href="tel:07557649741">07557649741</a>
Service Contact Email Address	<a href="mailto:resilientfostercare@gmail.com">resilientfostercare@gmail.com</a>

### Languages used at the service

What is the main language through which the service is provided?	English
Other languages used in the provision of the service	There are no other languages used at the service
Non-verbal communication methods used at the service	There are no non verbal communication methods used at the service

### Engagement with people using the service

Our young people know us well and are seen during most fortnightly visits to the placement. We ordinarily see them at a range of activities throughout the year - several of which do not include the Foster Carers. They are consulted about their Carers' annual review. We provide monthly reports to placing authorities regarding the progress of their young people and are open to responses. Our direct involvement with the birth families of our young people tends to be at the young person's statutory reviews - unfortunately now routinely online. We listen to anything they have to say about the care being provided for their children and will act on any concerns accepted within the review as legitimate. This has not arisen. We believe this is because our Foster Carers are very conscientious and committed to maintaining the young people's links with their families. We have supported contact arrangements by involving a sibling of some of our young persons in our activities.

### Compliance and quality statement

**Not Inspected - Strong Internal Checks**

Although we were not inspected by Care Inspectorate Wales during the reporting period, we regularly review the care and support we provide. These reviews give us confidence people are receiving safe, person-centred care which meets their needs and supports their wellbeing.

We are confident our service meets the standards set out under section 27(1) of the 2016 Act.

### Complaints processed by the service

Total number of formal complaints made during the last financial year	0
Number of active complaints outstanding	0
Number of complaints upheld	0
Number of complaints partially upheld	0
Number of complaints not upheld	0

### Staff working at the service

#### Staff summary

The total number of full time equivalent posts at the service (as at 31 March)	2
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#### Posts and vacancies

Role type	No. of staff in post	Total vacancies
Manager	1	0
Social Worker	1	0

### Training undertaken

#### Induction and Health & Safety

Role type	Induction	Health & Safety
Manager	All staff have completed	All staff have completed
Social Worker	All staff have completed	All staff have completed

#### Equality, Diversity & Human Rights and Infection, prevention & control

Role type	Equality, Diversity & Human Rights	Infection, prevention & control
Manager	All staff have completed	Not relevant to this staff group
Social Worker	All staff have completed	Not relevant to this staff group

#### Manual Handling and Safeguarding

Role type	Manual Handling	Safeguarding
Manager	Not relevant to this staff group	All staff have completed
Social Worker	Not relevant to this staff group	All staff have completed

#### Medicine Management and Dementia

Role type	Medicine Management	Dementia
Manager	Not relevant to this staff group	Not relevant to this staff group
Social Worker	Not relevant to this staff group	Not relevant to this staff group

#### Positive Behaviour Management and Food Hygiene

Role type	Positive Behaviour Management	Food Hygiene
Manager	All staff have completed	Not relevant to this staff group
Social Worker	All staff have completed	Not relevant to this staff group

### Contractual arrangements

#### Permanent Staff, Fixed Term Contracted Staff and Volunteers

Role type	No. of permanent staff	No. of fixed term contracted staff	No. of volunteers
Manager	1	0	0
Social Worker	1	0	0

#### Agency/Bank Staff & Non-Guaranteed Hours (zero hours) Staff

Role type	No. of agency/bank staff	No. of non-guaranteed hours (zero hours) staff
Manager	0	0
Social Worker	0	0

**Full time v part time information**

Role type	No. of full time staff	No. of part time staff
Manager	1	0
Social Worker	1	0

**Staff qualifications**

**Hold required qualification & Working towards required qualification - not apprenticeship**

Role type	Hold required qualification	Working towards required qualification - not apprenticeship
Manager	1	0
Social Worker	1	0

**Working towards required qualification - apprenticeship & Qualification not required for role**

Role type	Working towards required qualification - apprenticeship	Qualification not required for role
Manager	0	0
Social Worker	0	0