

## Terms and Conditions

### 1. Obligations of Rijschool Easy

- 1.1. The student will receive theory and practical lessons from an instructor who holds a valid Driving Instruction for Motor Vehicles (WRM) certificate.
- 1.2. The student will take the practical driving test in the training vehicle used for the lessons. In case of force majeure, the student may take the practical test in a replacement vehicle.
- 1.3. Each practical lesson will be fully utilized by the student. The instructor is not allowed to use the lesson time for other purposes.
- 1.4. If practical lessons cannot take place due to the instructor's illness, an accident, or bad weather conditions, the student will be informed in advance. In this case, the practical lesson will be rescheduled to a different day.

### 2. Obligations of the Student

- 2.1. The student must be at least 16.5 years old to attend practical lessons. The student must always have valid identification during both practical lessons and the practical driving test.
- 2.2. The student must arrive on time at the agreed location for the practical lesson. If the student is late, the instructor will wait for 15 minutes. If the student fails to attend, Rijschool Easy will charge for the practical lesson.
- 2.3. The student has the right to reschedule or cancel a practical lesson. If this is not done 48 hours in advance, Rijschool Easy will charge for the lesson.
- 2.4. A practical lesson canceled late for a valid reason will not be charged.
- 2.5. The student must provide all necessary information regarding their medical and psychological condition, use of medication, and alcohol or drug consumption. The health declaration must be completed truthfully.
- 2.6. If the student withholds necessary information as described in 2.5, Rijschool Easy has the right to immediately terminate all agreements without refund.
- 2.7. In the event of an accident due to the student's failure to provide the necessary information as per 2.5, Rijschool Easy has the right to seek compensation from the student.
- 2.8. It is prohibited to wear jewelry, such as rings and bracelets, during the practical lessons. This regulation has been established to protect the training vehicle from potential damage.
- 2.9. It is recommended that the student always wear the same shoes during practical lessons. Ideally, these should be sneakers with a soft sole. Soft-soled shoes provide optimal control and feel for the pedals, greatly facilitating the learning process.
- 2.10. The student is required to participate in the practical lessons in a hygienic, fresh and clean manner. The use of hand cream, strongly scented products or other substances that could affect the steering wheel or gear lever is explicitly discouraged, especially considering the intensive use of the training vehicle.

### 3. Payment Method

- 3.1. Payment must be made within 14 days from the invoice date to the provided bank account number.
- 3.2. If payment is not made on time, the student will receive a verbal warning. If no response is given, the student will receive a reminder invoice.
- 3.3. If payment is delayed or not made, the student is responsible for all reasonable collection costs, including both legal and extrajudicial costs, incurred by Rijschool Easy to recover the outstanding debt.
- 3.4. Rijschool Easy reserves the right to immediately suspend and terminate the agreement if the student fails to make payment without prior notice.

### 4. Practical Driving Test and Interim Test

- 4.1. If the student does not appear for the practical test or interim test on time due to reasons attributable to the student, the student will bear the costs for a new application. In this case, the test will be canceled.
- 4.2. If the practical test or interim test is canceled due to bad weather conditions, Rijschool Easy will bear the costs for a new application.

## **5. Termination of Services**

- 5.1. Rijschool Easy has the right to terminate the agreement if the instructor strongly suspects that the student is intentionally not cooperating with the progress of the course.
- 5.2. If the student decides to terminate the lesson package early, any bundle discounts will be forfeited. In that case, all services already received, such as driving lessons, will be charged at the standard individual rate.
- 5.3. If the student obtains their driver's license earlier than expected, the remaining lesson hours will be refunded at the hourly rate of the lesson package.

## **6. Services**

- 6.1. If the student has purchased a lesson package with insufficient hours and has not gained enough knowledge or experience during the practical lessons, taking the practical test is discouraged.
- 6.2. The student is responsible for obtaining the theory certificate on time and completing the health declaration. Without a valid theory certificate, neither an interim test nor a practical test can be reserved or taken. Rijschool Easy is not responsible for the duration of the course or any potential excess hours beyond the lesson package.

## **7. Indemnity**

- 7.1. If the student receives a fine or causes damage to third parties during a practical lesson, interim test, or practical test, the student will not be held liable. The company assumes the risk.
- 7.2. If the student deliberately misbehaves in the training vehicle and an accident occurs despite the instructor's intervention, the student may be held liable.
- 7.3. It is prohibited to be under the influence of medication, alcohol, or drugs during practical lessons. If it is found after an accident that the student was under the influence, the student may be held liable.
- 7.4. Students who have been disqualified from driving are not allowed to take practical lessons.

## **8. Changes to the Policy**

- 8.1. Rijschool Easy reserves the right to change or update these terms and conditions at any time. Students will be notified of such changes and are expected to accept them.