

Sudarsan R. Kamisetty, MD, PA  
681 W. Lumsden Rd, Brandon, FL, 33511

## Code of Conduct for Patients

To provide a safe and healthy environment for staff, visitors, patients and their families, Sudarsan R. Kamisetty, MD, PA expects visitors, patients and accompanying family members to refrain from unacceptable behaviors that are disruptive or pose a threat to the rights or safety of other patients and staff.

**As a patient visiting our practice, please consider the following:**

- If you have any questions about the care with the service received in our office, please contact our practice manager before you leave our office so that any clarifications about your care or the services you received can be addressed.
- Please communicate all issues that you wish to discuss with the doctor at the time your appointment is scheduled, so that an appropriate amount of time can be allotted. If you do not do this in advance, another visit may be necessary so that the doctor can give all patients the time and quality of care they deserve.
- Questions about your billing can be addressed by our billing department.
- Our practice follows a zero-tolerance policy for aggressive behavior directed by patients against our staff.
- Please be courteous with the use of your cell phone and other electronic devices. When interacting with any of our staff, please put your devices away. Set the ringer to vibrate before storing away.
- Adults are expected to supervise their children.

**The following behaviors are prohibited:**

- Possessing firearms or any weapons
- Intimidating or harassing staff or other patients
- The use of profanity is prohibited at All Star Pediatrics. This includes in-person, phone, electronic or written communication.
- Making threats of violence through phone calls, letters, voicemail, email or other forms of written, verbal or electronic communication.
- Physically assaulting or threatening to inflict bodily harm.
- Making verbal threats to harm another individual or destroy property.
- Damaging business equipment or property.
- Making menacing or derogatory gestures.
- The office allows only service animal (Dog) to accompany individuals with disabilities. A service animal should not pose any threat to safety of others. If your animal is out of control and you do not take effective action to control your animal, you may be asked to remove your animal from the premises.
- Making racial or cultural slurs or other derogatory remarks

If you are subjected to any of these behaviors or witness inappropriate behavior, please report to any staff member. Violators are subject to removal from the facility and/or discharge from the practice.

Parent name: \_\_\_\_\_

Date: \_\_\_\_\_

Signature: \_\_\_\_\_

