

Job description

GENERAL MANAGER – LEAD THE CHARGE AT SQEW MANCHESTER

75 Deansgate | Opening September | Full-Time | Evening & Weekend Availability Required

Salary £35,000 - £37,000

Hours 45 P/W

WHO WE ARE

Sqew is on a mission to create the ultimate shawarma experience—and the world's paying attention. We've already bagged three national awards, including Deliveroo's Kebab of the Year, a finalist for Uber Eats Restaurant of the Year, and Best Lebanese Restaurant at the British Kebab Awards. But we're just getting started. Sqew is fast, fresh, modern—and built to scale. Authentic flavours, sharp execution, and a brand that knows exactly who it is.

We started humbly in Leeds, with a small team, a big vision, and a fire to do things differently. Now, Manchester is home to our second site, and with more growth on the horizon, we're building something real—store by store, guest by guest, shift by shift.

THE ROLE: GENERAL MANAGER

At Sqew, we don't just make shawarma. We build experiences. Fast. Fresh. Real. And now, we're bringing our Authentic Levantine flavours to Manchester's legendary Deansgate — surrounded by some of the city's most exciting hospitality brands. This is your chance to lead from the front, shape a team, and launch something extraordinary.

We're looking for a General Manager with the energy, focus, and leadership to make Sqew Manchester a standout from day one.

As General Manager, you set the pace. You build the team, run the floor, own the numbers, and drive the culture. You'll be responsible for delivering world-class service, developing leaders, and driving performance, every single day.

WHAT YOU'LL BE DOING:

- Leading the team — coaching, developing, and building a crew that brings energy and delivers excellence.
- Driving performance — setting and smashing KPIs, tracking sales, monitoring labour, and optimising costs.
- Managing the rota — smart scheduling to balance service and efficiency.
- Completing performance reports — giving us a “quick look” snap shot of weekly progress.
- Keeping operations tight — from food safety to team routines, nothing slips under your watch.
- SqewOPs — working through our custom SOP's manuals for delivering excellence across all areas of Manchester's Sqew

WHAT WE'RE LOOKING FOR:

- Proven experience running a fast-paced hospitality venue — you've been a GM or Assistant GM, and you've made it happen.
- Strong commercial awareness — you understand the numbers and how to drive results.
- Natural leadership — you know how to inspire, support, and get the best from people.
- Obsessed with service — every guest should leave buzzing.
- Organised and detail-oriented — smooth ops, slick shifts, high standards.
- Passion for food & people — love the food, love the people create an unforgettable experience
- Evening and weekend availability — that's when the magic happens.

WHAT'S IN IT FOR YOU?

- A competitive salary — we know great leadership deserves great pay.
- Massive career potential — we're growing fast, and we grow from within.
- Referral scheme — £250.00 for every team member you bring to the squad
- Free food on shift — because the best fuel is the best shawarma.
- Team discounts — eat, enjoy, share the Sqew experience.

- A tight-knit, ambitious team — great culture, real people, no egos.
- Full leadership training, via our SqewOps - our in house built standard operating procedure.

SITE HOURS

We're open 7 days a week, and your leadership will cover the key shifts across:

- Mon–Tues: 11:30am–10:00pm
- Wed: 11:30am–11:00pm
- Thurs–Sat: 11:30am–12:00am
- Sun: 11:30am–11:00pm

NOTE FROM MITCH - FOUNDER

Hi, potential Sqew Manchester GM, its our second ever site and therefor our first external GM hire and I can't wait to meet you.

I look forward to introducing you to SqewOps, our operation's system to manage and grow Sqew Manchester, likewise I can't wait to see what wonderful insights into Manchester and its culture that, having come from Leeds, we don't know.

We've big plans here at Sqew, a 7 year plan split over 4 phases and I see no reason we won't execute on this with the right people. To date we've built an amazing team and culture some, having been and grown with us from the start. I'm always looking for that "someone" with a spark that wants to grow and flourish with us. Ill be working closely in the Manchester store and can't wait to get cracking!

Finally I'd urge you to check us out on Instagram at sqew.uk you'll see what were all about there.

READY TO OWN IT?

If you're fired up, experienced, and ready to take Sqew Manchester to the next level, we want to hear from you. Send your CV and a quick cover letter through Indeed.

Let's keep it real.

Let's keep it extraordinary.

Let's keep it Sqew.

Job Type: Full-time

Pay: £35,000.00-£37,000.00 per year

Benefits:

- Company pension
- Discounted or free food
- Employee discount
- Referral programme
- Store discount

Schedule:

- 10 hour shift
- 12 hour shift
- 8 hour shift
- Day shift
- Monday to Friday
- Night shift
- Weekend availability

Job description

SHIFT LEADER - LEAD THE TEAM AT SQEW

We're not just serving shawarma. We're serving up an experience, fast, fresh, and authentic to the core. At Sqew, we're on a mission to bring the ultimate shawarma experience to the people of Leeds. And we need leaders who can keep up with our pace, our passion, and our commitment to being the best.

If you're someone who thrives on energy, teamwork, and making things happen, keep reading.

THE ROLE: SHIFT LEADER

As a Shift Supervisor at Sqew, you're more than just a team leader, you're the heartbeat of the shift. You'll rally the team, keep service tight, and make sure every customer walks out with a smile and the best shawarma of their life.

WHAT YOU'LL BE DOING:

Lead pre-shift talks to set the tone, get the team fired up, and make sure everyone knows what's up.

Manage shift handovers smoothly, because consistency is key.

Take ownership of your shift, keeping things moving, solving problems, and making sure standards never slip.

Create a killer customer experience, it's not just about speed, it's about quality and authenticity.

Keep everything running tight, orders prepped fast, food fresh, and the whole operation seamless.

Support the team from the kitchen to the front of house, you're the glue that holds it all together.

Own the space, clean, organised, and always on point.

Handle customer inquiries and issues like a pro, making sure every guest leaves happy.

Assist with opening and closing duties, because great service starts and ends with solid routines.

WHAT WE'RE LOOKING FOR:

Experience in hospitality? Essential. You know the fast-paced grind and love it.

Strong leadership skills. You know how to rally a team and keep them motivated.

Excellent communication and people skills. A leader that inspires.

Ability to handle pressure. The rush is real, but you keep your cool.

A passion for great food and customer service. You care about quality every plate, every time.

Knowledge of shawarma or Levantine cuisine? A bonus. But we can teach you.

Flexibility to work evenings, weekends, and holidays. Our busiest times need our strongest leaders.

WHAT'S IN IT FOR YOU?

A competitive hourly wage, because we value your skills and leadership.

Free food on full shifts, because the best shawarma in town should fuel the best team in town.

Employee discounts so you can enjoy what you help create.

Growth opportunities, we're expanding, and we love to promote from within.

A dynamic, fun, and inclusive team environment, because work should be something you enjoy.

Comprehensive training, including Know your Sqew, Leadership At Sqew and Station Training. You'll be issued a Shift leader Playbook which will guide you through your extensive trading from onboarding to a Sqew Team Leader.

READY TO LEAD?

If you, re fired up and ready to take charge, we want to hear from you. Send us your CV and a brief cover letter through Indeed, and let's talk.

Let' s keep it real, keep it extraordinary, and keep it Sqew.

Mitch - GM

Job Type: Full-time

Pay: £13.00 per hour

Benefits:

- Company pension
- Discounted or free food
- Employee discount

Schedule:

- 8 hour shift
- Day shift
- Monday to Friday
- Night shift
- Weekend availability

Application question(s):

- You'll need to live within a few miles of the city centres as some shifts may finish after public transport has ended.

Please only apply if you can get yourself home after the later shifts.

-

Experience:

- Hospitality: 4 years (required)

Work Location: In person

Reference ID: FTS

Job description

Shift Leaders – LEAD THE CHARGE AT SQEW MANCHESTER

75 Deansgate | Opening September | Full-Time | Evening & Weekend Availability Required

£13.00 P/H

Hours 30 Plus P/W

WHO WE ARE

Sqew is on a mission to create the ultimate shawarma experience—and the world's paying attention. We've already bagged three national awards, including Deliveroo's Kebab of the Year, a finalist for Uber Eats Restaurant of the Year, and Best Lebanese Restaurant at the British Kebab Awards. But we're just getting started. Sqew is fast, fresh, modern—and built to scale. Authentic flavours, sharp execution, and a brand that knows exactly who it is.

We started humbly in Leeds, with a small team, a big vision, and a fire to do things differently. Now, Manchester is home to our second site, and with more growth on the horizon, we're building something real—store by store, guest by guest

Job description

SHIFT LEADER - LEAD THE TEAM AT SQEW

We're not just serving shawarma. We're serving up an experience, fast, fresh, and authentic to the core. At Sqew, we're on a mission to bring the ultimate shawarma experience to the people of Manchester. And we need leaders who can keep up with our pace, our passion, and our commitment to being the best.

If you're someone who thrives on energy, teamwork, and making things happen, keep reading.

THE ROLE: SHIFT LEADER

As a Shift Supervisor at Sqew, you're more than just a team leader, you're the heartbeat of the shift. You'll rally the team, keep service tight, and make sure every customer walks out with a smile and the best shawarma of their life.

WHAT YOU'LL BE DOING:

Lead pre-shift talks to set the tone, get the team fired up, and make sure everyone knows what's up.

Manage shift handovers smoothly, because consistency is key.

Take ownership of your shift, keeping things moving, solving problems, and making sure standards never slip.

Create a killer customer experience, it's not just about speed, it's about quality and authenticity.

Keep everything running tight, orders prepped fast, food fresh, and the whole operation seamless.

Support the team from the kitchen to the front of house, you're the glue that holds it all together.

Own the space, clean, organised, and always on point.

Handle customer inquiries and issues like a pro, making sure every guest leaves happy.

Assist with opening and closing duties, because great service starts and ends with solid routines.

WHAT WE'RE LOOKING FOR:

Experience in hospitality? Essential. You know the fast-paced grind and love it.

Strong leadership skills. You know how to rally a team and keep them motivated.

Excellent communication and people skills. A leader that inspires.

Ability to handle pressure. The rush is real, but you keep your cool.

A passion for great food and customer service. You care about quality every plate, every time.

Knowledge of shawarma or Levantine cuisine? A bonus. But we can teach you.

Flexibility to work evenings, weekends, and holidays. Our busiest times need our strongest leaders.

WHAT'S IN IT FOR YOU?

A competitive hourly wage, because we value your skills and leadership.

Free food on full shifts, because the best shawarma in town should fuel the best team in town.

Employee discounts so you can enjoy what you help create.

Growth opportunities, we're expanding, and we love to promote from within.

A dynamic, fun, and inclusive team environment, because work should be something you enjoy.

Comprehensive training, including Know your Sqew, Leadership At Sqew and Station Training. You'll be issued a Shift leader Playbook which will guide you through your extensive training from onboarding to a Sqew Team Leader.

SITE HOURS

We're open 7 days a week, and your leadership will cover the key shifts across:

- Mon-Tues: 11:30am-10:00pm
- Wed: 11:30am-11:00pm
- Thurs-Sat: 11:30am-12:00am
- Sun: 11:30am-11:00pm

NOTE FROM MITCH - FOUNDER

Hi, potential Sqew Manchester SL, it's our second ever site and therefore our first external hire and I can't wait to meet you.

I look forward to introducing you to SqewOps, our operation's system to manage and grow Sqew Manchester, likewise I can't wait to see what wonderful insights into Manchester and its culture that, having come from Leeds, we don't know.

Finally I'd urge you to check us out on Instagram at [sqew.uk](https://www.instagram.com/sqew.uk) you'll see what we're all about there.

READY TO OWN IT?

If you're fired up, experienced, and ready to take Sqew Manchester to the next level, we want to hear from you. Send your CV and a quick cover letter through Indeed.

Let's keep it real.

Let's keep it extraordinary.

Let's keep it Sqew.

