

A photograph of two women sitting on a wooden bench outdoors, engaged in a conversation. The woman on the left is Black with short, curly hair, wearing a white sleeveless top with a yellow and white patterned collar. The woman on the right is white with short, straight hair, wearing a light green short-sleeved shirt. They are both looking at each other. In the background, there are lush green plants and a building. A laptop is open on the bench between them.

SHORT LEARNING PROGRAMME: COURAGEOUS CONVERSATIONS

The Courageous Conversations short course from Waterfall School of Business is designed to equip individuals with the skills to engage in complex or uncomfortable conversations. The course is suited for anyone seeking to improve their communication, conflict resolution, and leadership abilities. It focuses on practical, actionable techniques to help students navigate personal and professional dialogues with confidence.

Course code:

The course code is not publicly listed.

Accreditation status:

- This is a non-credit-bearing short learning programme endorsed by the Cyber Security Institute.

Duration:

4 weeks

Entry requirements:

- None

Topics covered:

- Unit 1: Introduction to Courageous Conversations - Covers the fundamentals and characteristics of courageous conversations.
- Unit 2: Approaching a Courageous Conversation - Teaches techniques for starting a difficult conversation and the importance of self-awareness.
- Unit 3: Creating Shared Meaning in a Conversation - Focuses on developing an action plan for shared understanding and self-evaluation techniques.
- Unit 4: Turning Courageous Conversations into Actions - Provides applied tools and techniques for dialogues and decision-making.

Assessments:

- The course material is structured into learning units. Students are assessed through formative assignments, and a final summative assessment is required to successfully complete the course. There are no formal exams.

Type of certificate awarded:

You will receive a **Certificate of Competence from Waterfall School of Business.**

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