



Dear Parents, Students, and Staff,

As your dedicated food service provider at Southwestern Educational Society (SES), we are pleased to announce the continuation of our partnership with the nationally recognized **Hotlunch.com** platform for managing all lunch pre-orders and point-of-sale (POS) activity on campus for the **2025–2026 school year**.

For Returning Users:

Please continue using the app as you did during the previous school year. All existing balances will carry over to the new year. Kindly remember to **update your child's grade and classroom number** to ensure accurate subsidy eligibility.

For New Users:

To participate in the school lunch program, please visit:

👉 <https://lacasitadeely.ahotlunch.com/login>

Create an account and use the **school code: seso** to add your child(ren).

Once your account is active, you'll be able to pre-order meals or allow your child to use the POS system on campus. Please note that **an annual software fee of \$5.99** will be charged with your first purchase of the 2025–2026 school year.

System Improvements:

We understand that there were several unusual circumstances and system-related challenges last year. We want to assure you that these issues have been addressed and corrected by the software developers, and we are confident the system will provide a smoother and more reliable experience moving forward.

Mobile App Access:

You may also download the **Hotlunch.com** iOS app:

[Download here](#)

When prompted for the domain, enter: **lacasitadeely**

Key Reminders:

While we will be **accepting cash, credit card, or ATH Móvil at the point-of-sale**, we **strongly encourage the use of the Hotlunch.com platform**, as it helps streamline transactions and significantly reduces wait times during checkout. **All balances must be used before the end of the school year**. No refunds will be issued once the semester concludes.

Unpaid balances will not be allowed to exceed \$50.00. We will be extremely strict about enforcing this policy in order to maintain the financial sustainability of the program and ensure uninterrupted service for all students.

If you require assistance or encounter any issues, please use the **Software Support** option found at the bottom left of your dashboard or contact our team at **787-240-4261**.

We thank you for your trust and support, and we look forward to serving your children with excellence throughout the upcoming school year.

Warm regards,

Alberto E. Ramirez
La Casita de Ely Food Service