

To: Nick Bache
Subject: CDoS Monthly Newsletter

[You are receiving this Newsletter because you have a support agreement with CDoS PCDoctor]



I trust you are all well. This newsletter is designed to be quick and to the point and with that in mind we will begin...

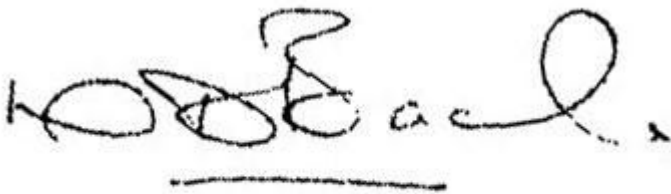
1. Do I need to do anything to continue to use Windows 10?
Yes! You need to do your updates and Manually download windows Updates 22HC and 2025-10 Cumulative Update for Windows 11 Version 24H2 for x64-based Systems (KB5066835) (26100.6899) HOW? Go to the start button – then click settings – Then click windows update There are many scams about this – (so be careful) subject and yes you need to take action otherwise your system will not receive the security updates you need to keep your system safe. Be on notice that if your system is not compliant with an upgrade to Windows 11 you need to start planning to BUY a new system. You have 12 months.
2. McAfee Pop ups! These can be quite annoying and I receive many calls saying do I need McAfee. The answer is NO if you have a fully paid up Option 1 2 or 3 support agreement with us you receive built in Corporate class, fully compliant, Full reporting AV software included. Every day your system sends an status report to us telling us its current state of repair and whether is has dealt with any virus infections and where they came from. With over 1300 systems covered under support ANYTHING that pops its head above the parapet gets whacked with neutralising antiviral treatment. If we do not like what we see our engineers will give you a call to request Remote access. Your support code (needed) is available from Paulette or Nick in the office – send us an email and we will send you back your support pin number.
3. Have you had your onsite annual check visit yet? If you have our Option 1 onsite support service – Book you call with Paulette in the office.
4. Have you noticed we have moved into new offices in Mere Green – just an administration office but we are happy to be here and it helps to split the home from the business. We moved 1st July and the home is no longer at Hill Lane as we moved from there as well! Much better for quality of life.
5. **Scams and Ransomware attacks are on the rise**
Generally sponsored by the Russians, Chinese and various associated Bad actor countries like North Korea. The “Ruskies” are getting short of money to fight their ridiculous war as Ukrainians are hitting their Oil depots and Oil processing facilities. **So, what to be wary of?** Unsolicited Phone calls of ANY type are almost always Confidence Tricks. They are believe it or not illegal in the UK and its only because there is no viable enforcement of the law that they are allowed to continue.
Legitimate organisation will never call you out of the blue THEY ARE SIMPLY NOT INTERESTED IN YOU ENOUGH So...Banks, Building Societies, Insurance agents, Surveys, Microsoft, Intel, BT Support, Windows Support (Not) Double Glazing, Marketing surveys, are the classic

scammers. Their objective is to extract information and hoodwink you into allowing them onto your PC. The basic answer is to give is that you have a Personal IT Manager at CDoS PCDoctor and they are the ONLY organisation allowed onto your PC. End of lecture.

6. **Thousands of £££'s are being stolen every month in the north Birmingham area** - So Please be on your guard.
7. **We don't only support your computer systems!** We also support Mobile Telephone and Tablet Set-ups, Home Audio Visual connections to the internet, Deal with Network and wireless deadspots in your home. Infact our aim is to be the first "Safe port of call" to reach out to if you have an IT problem in the home or Home/business. We are unique in that we deal with the Public and we visit you. We deal with Companies and enterprises up to 25 users, we have over 30 years of IT experience. Don't worry about cash and we are fully setup to take payment by card.
8. **We are here to support you not only today but also to build long term relationships.** We do this by charging fair prices, fixed fees and communicate in plain English so you our customer know where you stand.
9. **Here is a link to our web site** <https://www.cdospcdoctor.co.uk>

P.S. If you are in receipt of this email more than once could you let me know by return (NB)

Kind Regards



PLEASE NOTE: We have moved - our new offices are at PLEASE UPDATE YOUR RECORDS

Office 16, Mere Green House
46-48 Mere Green Road
Mere Green
Sutton Coldfield
B75 5BT

Nick Bache - CDoS PCDoctor Ltd.

"Celebrating over 30 Years in business" - see our story on our website: www.cdospcdoctor.co.uk

Email: support@cdospcdoctor.co.uk

FB: fb.me/cdospcd (Please "Like" our page)

WebSite: www.cdospcdoctor.co.uk

Gmail: cdospcdoctor@gmail.com

Mob: 07838 199007 - Hands Free (try 1st)

Tel: 0121 308 4394 – Office (try 2nd)

Please note: This e-mail may contain confidential information. If you are not the intended recipient take care as it may be unlawful for you to read, copy, distribute, disclose or otherwise use information contained in it. This email transmission is privileged, confidential and intended solely for the person or organisation to which it is addressed. If you are not the intended recipient you must not copy, distribute or disseminate the information, or take any action in reliance of it. Any views expressed in this message are those of the individual sender, except where the sender specifically states them to be the views of CDoS PCDoctor Ltd. If you have received this message in error please notify CDoS PCDoctor Ltd immediately by email to support@pcdoctor.uk.net. We strongly recommend that you check for viruses using your own virus scanner as CDoS PCDoctor Ltd will not take responsibility for any damage caused as a result of virus infection CDoS PCDoctor Ltd may monitor outgoing and incoming e-mails and other telecommunications on its e-mail and telecommunications systems. CDoS PCDoctor is a Limited company registered to Marston House 5 Elmdon Lane, Marston Green, Solihull B37 7DL. Registered company number: 6551505