



Terms & Conditions 2026

OUR RATE INCLUDES:

- Transfers between Kariega Homestead and Port Elizabeth Airport.
- Accommodation
- Use of communal facilities: lounge areas, fully equipped kitchen, braai/entertainment area, swimming pool
- All activities contained in the MOREWILD experience
- Breakfast, lunch and dinner each day
- Snacks on activities
- Tea, coffee and bottled water
- Laundry (provided)
- Selected alcoholic beverages and soft drinks

OUR RATE EXCLUDES

- Gratuities
- Items of a personal nature
- Flights

BOOKING CONDITIONS

- All rates are in South African rands and include VAT.
- Full rates will apply no matter whether a guest misses any meals or activities included in the rates.
- No refunds will be due if any activities are not available or possible due to prevailing weather conditions or factors out of our control.
- Payments shall be at the rates published on our website unless otherwise agreed in writing.
- Unless otherwise agreed in writing by MOREWILD, all reservations require a 50% deposit to be paid within seven days for confirmation of

the booking. MOREWILD reserves the right to cancel the booking should payment not be received.

- Final payment of full accommodation and other charges is due and payable 30 days prior to arrival (unless otherwise agreed in writing by MOREWILD). MOREWILD reserves the right to cancel the booking should payment not be received.
- For last minute reservations, full payment is required upon confirmation.
- Credit arrangements are on application only.
- All requests, confirmations and cancellations are only valid if in writing.
- Provisional bookings will only be held for the period stated on the provisional confirmation, thereafter the booking may be released.
- Rates are not guaranteed until the booking is confirmed.
- All guests must settle their accounts for extras on departure.

PAYMENT OPTIONS

Payments may be made by credit card, Electronic Funds Transfer (EFT) or direct deposit. We accept Visa and Mastercard credit cards.

Bank details

Account name: MORE GENESIS (PTY) LTD

Bank: First National Bank (FNB)

Account number: 63182123976

Branch code: 210514

Swift code: FIRNZAJJ

CANCELLATIONS

Cancellation fees are charged on any amendments, reduction in rooms or reduction in guest numbers which affect the original value of the confirmed booking.

Unless otherwise specifically agreed in writing:

INDIVIDUAL (FIT) CANCELLATIONS

- 25% of charges payable if booking cancelled less than 30 days prior to arrival.
- 50% of charges payable if booking cancelled less than 14 days prior to arrival.
- 100% of charges payable if booking cancelled less than 7 days prior to arrival.

GROUP CANCELLATIONS (for single groups taking up the entire experience)

- Groups must be confirmed or cancelled at least 90 days prior to arrival, unless otherwise specifically agreed.
- If cancelled less than 90 days prior to arrival cancellation charge of 25% is payable.
- If cancelled less than 60 days prior to arrival cancellation charge of 50% is payable.
- If cancelled less than 30 days prior to arrival cancellation charge of 100% is payable.

GENERAL

- Requests regarding special dietary or other requirements must be confirmed before arrival.
- We ask that every guest to be adequately covered by comprehensive travel and medical insurance covering injury, medical costs, emergency evacuation, repatriation, loss or damage to personal belongings (due to theft or otherwise) and cancellation.
- All accommodation is non-smoking.
- We are committed to protecting your privacy and no information gathered in online forms on the website or otherwise will be sold to a third party.
- MOREWILD and its related activities and services is operated by MOREWILD (Proprietary) Ltd, a private limited liability company incorporated in accordance with the laws of South Africa.
- MOREWILD shall not be held responsible for any damage to or loss of any property belonging to the client or any guest or other person, nor shall it be responsible for any personal injury which may be sustained by any guests or other person or by any directors, servants or agents of the

client, whether such damage or personal injury be caused by, or arise from the negligence of MOREWILD or its employees or otherwise. The client hereby indemnifies MOREWILD and all its directors, servants or agents of the client in respect of such personal injury, loss or damage.

- All guests are required to sign an indemnity form on arrival
- All terms and conditions, whether general or special, shall be interpreted and take effect according to the laws of South Africa. The courts of South Africa shall have sole jurisdiction in respect of any claims which may arise between the client and MOREWILD.
- We reserve the right to change, modify, add to or remove portions or the whole of these Terms and Conditions from time to time.