

## Too Busy for Computer Problems?

Is your computer asking you to upgrade Windows or the MacOS but you're not comfortable doing this? Are you getting errors or is it running out of storage? If your schedule doesn't allow for an in-home or in-office visit, drop off your computer with us! Go about your day—run errands, head to work, or relax at home—while we take care of the rest. Give us a call to talk about your needs and possible solutions!

**Please note:** Appointments are required before drop off to ensure a technician is available and any necessary parts are in stock.

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## EaZy Tech Talk



### Be Aware! Tech Support Scams

Tech support scams involve unsolicited offers to fix a “problem” with your computer, mobile device, or software. Typically, one or more people pretend to work for a legitimate company that you’ve heard of, like Microsoft, Norton, or McAfee.

Common ways they attempt to engage you:

- A popup stating your computer is infected along with a number to call.
- A phone call stating your computer is infected and they are calling to help you resolve it.
- An email or text message stating you’ve purchased software that you have never purchased.

If you find yourself in a situation that does not seem right, take control of the situation. Do not let them scare or pressure you into action

- Hang up the phone immediately and if it involves your computer, turn it off.
- Check your bank accounts and credit cards for unauthorized transactions.
- Contact your financial institution and cancel your credit cards if your information was compromised.
- Get in touch with a legitimate technical support company to clean up your device.



#### Tips for avoiding scams and staying safe:

- Stop, think, and take a moment before responding. Caution is your best protection.
- Install the latest system and security updates.
- Install trusted antivirus and malware protection software to protect you and your computer.
- Don't click links in website pop-ups or emails. Go to the website or call the company directly.
- Don't save your passwords in your browser.

Cleaning or verifying a potentially compromised computer often requires changing passwords and handling sensitive information. It's important to work with a reputable, experienced, and insured professional. Gadgets Made EaZy comes highly recommended by local financial institutions such as Eastern Bank, Rockland Trust, and TD Bank. If you ever need assistance, we are here to support you.



## Peer-to-Peer Payments Apps

P2P payment apps allow users to send and receive money digitally, often for free. You can transfer funds using a phone number, email, or username, usually through a smartphone linked to a bank account. While sending money is generally free, some apps may charge fees for certain transactions.

### Cash App

- Available to anyone with a smartphone.
- Send/receive money via bank account, Cash App balance, debit card, or credit card.
- Default privacy settings are limited, but it's best to review and adjust them.
- Some transaction fees apply.
- Completed transactions cannot be canceled.

### Venmo

- Owned by PayPal; available to anyone who downloads the app.
- Fund transfers use a bank account, Venmo balance, or credit card.
- Default profile setting is public—must be changed manually for privacy.
- Some transactions incur fees.
- Completed transactions cannot be reversed.

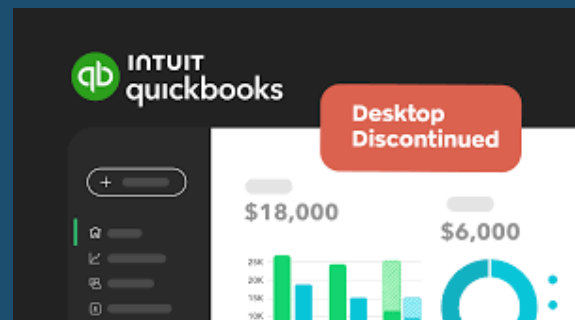
### Zelle

- Only available through participating banks and credit unions.
- Transfers are bank account to bank account only –no credit cards or international transfers.
- No transaction fees.
- Considered more secure due to integration with financial institutions.

## Risks Associated with P2P Networks

- **Malware** - Because files are exchanged directly between users, P2P networks can become a channel for spreading malware. A single compromised file can quickly infect multiple systems.
- **Data Exposure** - Sharing sensitive or personal information over P2P networks increases the risk of unauthorized access. If proper security measures aren't in place, confidential data can be leaked or stolen.
- **Fraud** - Requests for money from scammers pretending to be legitimate businesses or refund requests from an "accidental" payment.

P2P payments are fast and convenient—but always double-check the recipient before sending money. Make sure you know who you're paying!



## QuickBooks Desktop

The consumer desktop versions of QuickBooks were retired last fall and are no longer available. Only QuickBooks Desktop 2024 is still supported—until 2027. All earlier versions are unsupported, and users will be directed to upgrade to QuickBooks Online.

If you or your business still uses an older version, it's time to upgrade. Your options are QuickBooks Online (starting at \$35/month) or QuickBooks Desktop Enterprise (starting at \$2,200/year). QuickBooks Online also offers a desktop app with a similar look and feel to the classic version.

Need help choosing a plan or migrating your data? Call us—we've guided others through the process.

# From the Gadgets Watercooler

## Peacock Price Increase

Peacock is raising all subscription plans by \$3 per month effective July 23, 2025 for new subscribers and on or after August 22, 2025, for existing subscribers depending on your billing cycle. They're also launching a cheaper "Peacock Select" tier at \$7.99/month, offering NBC and Bravo shows but excluding sports, movies, and originals, as a budget-conscious option.

However, keep reading, you may be able to get Peacock free from Xfinity!



## Are we becoming the Jetsons?

The Jetsons was a fun cartoon about a family that lived in a city high above the clouds called Orbit City. They had a robotic vacuum, made video calls, and had a robot maid. They showed off other gadgets like flat screen displays, remote controls, chatbots, and even smart watches. They portrayed a made up future where technological advancements made life more convenient.

Fast forward to 2025 and we've got flat screen TVs, robot vacuums, telehealth, drones, self driving cars, video doorbells, rear backup cameras, smart plugs, and moving sidewalks. Functional robots exist and the hottest technology is artificial intelligence. How long until a gadget like Rosie the robot is helping clean our house and do the laundry?



## Peacock Essentials Free from Xfinity

Xfinity is again offering a free Peacock Essentials (with ads) subscription to customers. **This includes internet only customers!** If you have an existing Peacock subscription that is billed directly by Peacock or Xfinity, your existing subscription will be cancelled prior to your next renewal date after you activate.

[Click here](#) to check if you are eligible. You will need to login with the primary email address for your Xfinity account to check and activate.

We appreciate you being a part of the Gadgets Made EaZy community. Together, we can achieve amazing things!

*Thank You!*

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