



New River Gorge

FUNERAL SERVICE

350 West Maple Avenue
Fayetteville, West Virginia 25840
Phone : 304-574-2080 Fax : 304-936-6445
NRGFuneralService.com
R. Brent Cook, Licensee-In-Charge

Quality, Professional Care from a Locally Owned and Operated Funeral Home

Our entire staff is dedicated to providing the finest funeral, cremation, and memorial services to this community. We pledge the entire resources of this organization to assist those we are privileged to serve and do not take this responsibility lightly. You are welcome to call us at any day or hour for further information.

Our Service Guarantee

We are committed to service beyond expectation. We guarantee that if you are not satisfied with any aspect of our service, we will make every effort to correct the situation. If we cannot correct it to your satisfaction, you will not be charged for that service item.

Serving Fayette, Raleigh and Surrounding Counties in West Virginia

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GENERAL PRICE LIST

These prices are effective as of November 1, 2025, but are subject to change without notice.

The goods and services shown below are those we can provide to our customers. You may choose only the items you desire. However, any funeral arrangements you select will include a charge for our basic services and overhead. If legal or other requirements mean you must buy any items you did not specifically ask for, we will explain the reason in writing on the statement we provide describing the funeral goods and services you selected.

BASIC SERVICES OF THE FUNERAL DIRECTOR AND STAFF & OVERHEAD----- \$1850

This fee will be added to the total cost of the funeral arrangements you select. (This fee is already included in our charges for direct cremations, immediate burials, and forwarding or receiving of remains.) This fee includes (but is not limited to): personnel available 24 hours a day, 365 days a year to respond to initial call for service; arrangement conference; coordinating service details with cemetery, crematory, clergy, churches and/or other parties involved in final disposition of the deceased; preparation of necessary forms for governmental agencies; overhead including equipment and inventory costs, personnel, liability insurance and governmental compliance costs.

EMBALMING-----\$795

Embalming is not required by law. Embalming may be necessary, however, if you select certain funeral arrangements, such as a funeral with viewing. If you do not want embalming, you usually have the right to choose an arrangement that does not require you to pay for it, such as direct cremation or immediate burial.

NATURAL ECO-EMBALMING-----\$1095

Embalming is not required by law. Embalming may be necessary, however, if you select certain funeral arrangements, such as a funeral with viewing. If you do not want embalming, you usually have the right to choose an arrangement that does not require you to pay for it, such as direct cremation or immediate burial.

Eco-Embalming involves the use of non-toxic, plant-derived essential oils in place of standard chemical formulas to provide brief preservation for viewing or a funeral service. The chemicals and procedures used are certified by the Green Burial Council.

OTHER PREPARATION OF THE BODY

Dressing, casketing, and cosmetics----- \$250

Other preparation of the body without embalming (setting features, washing and disinfecting)----- \$295

Shelter of remains beyond five days (per day)----- \$125

USE OF FACILITIES AND STAFF (at the funeral home or another facility within 35 mile radius)

Use of facilities/equipment and staff for viewing-----	\$495
Use of facilities/equipment and staff for viewing one hour prior to service-----	\$425
Use of facilities/equipment and staff for funeral ceremony-----	\$525
Use of facilities/equipment and staff for memorial service-----	\$425
Use of staff services and equipment for graveside service-----	\$425

TRANSPORTATION

Transfer of remains to funeral home-----	\$595
Funeral vehicle (e.g., hearse)-----	\$525
Service/flower vehicle-----	\$125

Please note charges for all transportation are within a 35-mile radius of Fayetteville, WV. Additional mileage will be charged at the rate of \$3.25 per mile one way. Tolls and lodging for personnel, if applicable, will be additional.

FORWARDING REMAINS TO ANOTHER FUNERL HOME-----\$4060

This charge includes basic services of funeral director and staff, transfer of remains to funeral home, embalming, air tray, and transportation to airport (within 35 miles of Fayetteville, WV). This charge does not include visitations or ceremonies or any merchandise other than the air tray and applies only to shipment within the continental United States.

RECEIVING REMAINS FROM ANOTHER FUNERAL HOME-----\$2970

This charge includes basic services of funeral director and staff, transportation from airport or other place of shipment (within 35 mile radius of Fayetteville, WV), and transportation of remains to cemetery or crematory. This charge does not include visitation or ceremonies, tent and grave set up, or any merchandise.

DIRECT CREMATION.....\$ 1850 – 17,550

If you want to arrange a direct cremation, you can use an alternative container. Alternative containers encase the body and can be made of materials like fiberboard or composition materials (with or without an outside covering). The containers we provide are alternative cardboard containers and other cremation containers, including containers made of wood, fiberboard, cardboard or other composition materials.

Our charges for direct cremation (without ceremony) includes basic services of funeral director and staff, transfer of remains to the funeral home and crematory, temporary shelter of remains, and crematory fee. Mandatory government

fees (Such as the West Virginia Medical Examiner Authorization for Cremation fee) are not included. This charge does not include visitation or ceremonies, tent and grave set up, cemetery charges, or any merchandise other than as described below. Remains weighing over 350 lb. may be subject to additional fees by the crematory.

1. Direct cremation with container provided by purchaser-----\$1850
(All such containers must meet applicable state or crematory requirements)
2. Direct cremation with minimum alternative container from our facility-----\$1950
(Cardboard constructed alternative container)
3. Direct cremation with cremation container from our facility (Plus cost of casket)-----\$1850
(All such containers must meet applicable state or crematory requirements)

The charges for basic services of the funeral director and staff are reduced in these direct cremation offerings. Therefore, a 3% fee will be added to these prices for credit card transactions. Insurance assignments may only be used through a third-party vendor (additional fees imposed by the vendor apply).

IMMEDIATE BURIAL-----\$ 2970 - 18,770

Our charges for immediate burial (without any rites or ceremonies at a church, graveside or elsewhere) include basic services of funeral director and staff, transfer of remains to funeral home, temporary shelter of remains, and transportation of remains to cemetery. This charge does not include visitation or ceremonies, tent and grave set up, cemetery charges, or any merchandise other than as described below.

1. Immediate burial with container provided by purchaser-----\$2970
(All such containers must meet applicable state or cemetery requirements.)
2. Immediate burial with minimum casket from our facility-----\$3965
3. Immediate burial with casket selected from our facility-----\$2970
(In addition to cost of casket)

The charges for basic services of the funeral director and staff are reduced in these direct cremation offerings. Therefore, a 3% fee will be added to these prices for credit card transactions. Insurance assignments may only be used through a third-party vendor (additional fees imposed by the vendor apply).

CASKETS-----\$995-19,795

(A complete price list will be provided at the funeral home)

CEREMONIAL CASKET-----\$1295
(A complete price list will be provided at the funeral home. If you choose a funeral service where a ceremonial casket is provided, the casket used for the service may have been used before. If the casket has been used in a previous service, the interior lining will have been replaced.)

OUTER BURIAL CONTAINERS FOR CREMATION-----\$795-2595
(A complete price list will be provided at the funeral home)

OUTER BURIAL CONTAINERS-----\$1095-7500
(A complete price list will be provided at the funeral home)

OTHER ITEMS/SERVICES

Acknowledgment Cards (per 50)-----\$50
 Air Tray-----\$295
 Canopy for Graveside (local service area only)-----\$250
 Casket Cap Panels-----\$145
 Cemetery Set Up (one tent, 12 chairs, grass, lowering device-local service area only)-----\$295
 Certified Copies of Death Certificates (per copy)-----\$12
 Combination Unit (for shipping uncasketed remains)-----\$395
 Cremation Jewelry and Keepsakes-----\$50 - 750
 Cremation Witnessing Fee (in addition to crematory fee, subject to availability)-----\$200
 Crematory Fee-----\$350
 Flag Case-----\$195
 Home Equipment (Twelve chairs, register stand, door wreath)-----\$125
 Laminated Obituaries (each)-----\$10
 Memorial Folders, Basic (per 50)-----\$35
 Memorial Folders, Custom-----Estimate at time of order
 Obituary Notices-----charges vary according to newspaper and length of notice
 Opening/Closing of Grave-----\$995 and up
 Overtime Charges (visitation/funerals : per hour)-----\$95
 Personal Expressions Jewelry and Keepsakes-----\$120 and up

Prayer Cards (per 50)-----	\$45
Processing Fee for shipment of remains outside United States (in addition to other fees)-----	\$595
Register Book-----	\$45 - 200
Sheltering of Remains (per day, after one week)-----	\$125
Urns (full size)-----	\$110 - 4295
Video Memorial Tribute-----	\$75
Video Memorial Tribute (additional DVD copies, each)-----	\$20
Ziegler Case-----	\$995

This funeral provider makes no warranties or representations concerning the products sold herein. The only warranties, expressed or implied, granted for the products sold by this funeral provider are the expressed written warranties, if any, extended by the manufacturers thereof.

This funeral provider hereby expressly disclaims all warranties, expressed or implied, relating to all such products, including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose.

PACKAGE OFFERINGS

These prices are effective as of November 1, 2025 but are subject to change without notice.

TRADITIONAL FUNERAL SERVICE

Services:	Basic Services of the Funeral Director and Staff	
	Embalming	
	Dressing, casketing, cosmetics	
	Staff services, and equipment for visitation at the funeral home or another facility 1 hr. prior	
	Staff services and equipment for the funeral service at the funeral home or another facility	
	Transfer of remains to funeral home	
	Funeral vehicle	
	Service vehicle	
	Cemetery set up	
	TOTAL SERVICES-----	\$5385
Merchandise:	Memorial Package (Standard register book, 50 memorial folders, 50 acknowledge cards)	\$130
	Video Memorial Tribute	\$ 75

TOTAL SERVICES AND MERCHANDISE-----	\$5590
LESS DISCOUNT (<i>When casket purchased from our funeral home</i>)-----	(\$ 200)
TOTAL PACKAGE PRICE-----	\$5390

Cash advance items excluded (including but not limited to certified copies of the death certificate, cemetery fees, opening and closing of the grave, newspaper notices, clergy or musician honoraria, and sales tax)

BASIC FUNERAL SERVICE FOLLOWED BY BURIAL INCLUDING CASKET

New River Gorge Funeral Service's Basic Funeral Package is a discounted option for those families who prefer a simple chapel or graveside service without formal visitation or a funeral procession to the cemetery. It includes the elements of a traditional service but with significant restrictions. Insurance assignments may only be arranged through a third-party vendor (additional fees imposed by the vendor apply). A fee of 3% will be assessed on any credit card transactions, and all estimated charges are due in full at the time the funeral arrangements are made. Funerals are scheduled at the discretion of the funeral home and no formal visitation periods may be scheduled (although the deceased may be available for viewing by family and friends for a limited period if the family so desires. No formal funeral procession is permitted with this package, and the casket will be placed at the graveside just prior to the funeral if a graveside service is selected and no formal funeral procession with a church or chapel service. . A cloth-covered fiberboard casket is included in this package but for an additional fee merchandise may be upgraded. This package does not include a memorial video.

Services:	Basic Services of the Funeral Director and Staff	
	Embalming	
	Dressing, casketing, cosmetics	
	Staff services and equipment for the funeral service	
	Transfer of remains to funeral home	
	Funeral vehicle to cemetery or crematory	
	Cemetery set up	
	TOTAL SERVICES-----	\$4835
Merchandise:	Minimum Cloth Covered Fiberboard Casket-----	\$995
	Memorial Package (Standard register book, 100 memorial folders, 50 acknowledge cards)----	\$130
	TOTAL SERVICES AND MERCHANDISE-----	\$5960
	LESS DISCOUNT (See restrictions above)-----	(\$ 725)
	TOTAL PACKAGE PRICE-----	\$5235

Cash advance items excluded (including but not limited to certified copies of the death certificate, cemetery fees, opening and closing of the grave, newspaper notices, clergy or musician honoraria, and sales tax.) Outer burial container not included.

BASIC FUNERAL SERVICE FOLLOWED BY CREMATION *INCLUDING CEREMONIAL CASKET*

New River Gorge Funeral Service's Basic Funeral Package is a discounted option for those families who prefer a simple chapel service followed by cremation. It includes the elements of a traditional service but with significant restrictions. Insurance assignments may only be arranged through a third-party vendor (additional fees imposed by the vendor apply). A fee of 3% will be assessed on any credit card transactions, and all estimated charges are due in full at the time the funeral arrangements are made. Funerals are scheduled at the discretion of the funeral home and no formal visitation periods may be scheduled (although the deceased may be available for viewing by family and friends for a limited period if the family so desires. A cloth-covered fiberboard casket or use of a ceremonial casket is included in this package but for an additional fee merchandise may be upgraded. This package does not include a memorial video.

Services: Basic Services of the Funeral Director and Staff
Embalming
Dressing, casketing, cosmetics
Staff services and equipment for the funeral service
Transfer of remains to funeral home
Funeral vehicle to crematory
Cremation

TOTAL SERVICES-----\$4890

Merchandise: Ceremonial Casket-----\$1295

Memorial Package (Standard register book, 100 memorial folders, 50 acknowledge cards)----\$130

TOTAL SERVICES AND MERCHANDISE-----\$6315

LESS DISCOUNT (See restrictions above)-----(\$ 725)

TOTAL PACKAGE PRICE-----\$5590

Cash advance items excluded (including but not limited to certified copies of the death certificate, cemetery fees, opening and closing of the grave, newspaper notices, clergy or musician honoraria, and sales tax.)Outer burial container not included.

TRADITIONAL CREMATION SERVICE

Services:	Basic Services of the Funeral Director and Staff	
	Embalming	
	Dressing, casketing, cosmetics	
	Staff services, and equipment for visitation at the funeral home or another facility one hour prior	
	Staff services and equipment for the funeral service at the funeral home or another facility	
	Transfer of remains to funeral home	
	Funeral vehicle for transfer to crematory	
	Service vehicle	
	Cremation	
	TOTAL SERVICES-----	\$5440
Merchandise:	Ceremonial Rental Oak Casket-----	\$1295
	<i>(\$1295 deducted from cost of cremation- oriented casket if selected in lieu of rental)</i>	
	Tier One Urn allowance-----	\$450
	Memorial Package (Standard register book, 100 memorial folders, 50 acknowledge cards----	\$130
	Video Memorial Tribute-----	\$ 75
TOTAL SERVICES AND MERCHANDISE-----		\$7390
LESS DISCOUNT (<i>When casket and urn purchased from our funeral home</i>)-----		(\$ 200)
TOTAL PACKAGE PRICE-----		\$7190
<i>Cash advance items excluded (including but not limited to certified copies of the death certificate, cemetery fees, opening and closing of the grave, newspaper notices, clergy or musician honoraria, and sales tax).</i>		

STANDARD CREMATION SERVICE WITH MEMORIAL SERVICE

Services:	Basic Services of the Funeral Director and Staff	
	Preparation of remains for private family viewing	
	Staff services and equipment for the memorial service at the funeral home or another facility	
	Transfer of remains to funeral home	
	Funeral vehicle for transfer to crematory	
	Service vehicle	
	Cremation	
	TOTAL SERVICES-----	\$4165
Merchandise:	Basic ID Box Cremation Container-----	\$400
	Tier Two Urn allowance-----	\$350
	Memorial Package (Standard register book, 100 memorial folders, 50 acknowledge cards--	\$130
	Video Memorial Tribute-----	\$ 75
	TOTAL SERVICES AND MERCHANDISE-----	\$5120
	LESS DISCOUNT (<i>When container and urn purchased from our funeral home</i>)-----	(\$ 200)
	TOTAL PACKAGE PRICE-----	\$4920
	<i>Cash advance items excluded (including but not limited to certified copies of the death certificate, cemetery fees, opening and closing of the grave, newspaper notices, clergy or musician honoraria, and sales tax)</i>	

GREEN BURIAL PACKAGE OFFERINGS

These prices are effective as of November 1, 2025 but are subject to change without notice.

New River Gorge Funeral Service's Green Burial Packages are designed for our families who desire funeral options which encourage environmental sustainability. Our green packages allow a funeral to take place without the use of toxic and non-biodegradable materials or chemicals.

GREEN BURIAL TRADITIONAL FUNERAL SERVICE

Services:	Basic Services of the Funeral Director and Staff	
	Natural Eco-Embalming	
	Dressing, casketing, cosmetics	
	Staff services and equipment for visitation at the funeral home or another facility 1 hr. prior	
	Staff services and equipment for the funeral service at the funeral home or another facility	
	Transfer of remains to funeral home	
	Funeral vehicle	
	Service vehicle	
	Cemetery set up	
	TOTAL SERVICES-----	\$5685
Merchandise:	Memorial Package (Standard register book, 50 memorial folders, 50 acknowledge cards)	\$130
	Video Memorial Tribute	\$ 75
	TOTAL SERVICES AND MERCHANDISE-----	\$5890
	LESS DISCOUNT (<i>When casket purchased from our funeral home</i>)-----	(\$ 200)
	TOTAL PACKAGE PRICE-----	\$5690

While Natural Eco-Embalming may be effective for short-term preservation, some remains may necessitate viewing and funeral services take place within a shorter time frame than with traditional preparation methods. Your funeral director will provide further information should this be a concern. New River Gorge Funeral Service is committed to allowing and facilitating sanitation, preservation, limited restoration, viewing, visitation and funeral services without traditional embalming when desired by those we serve.

Cash advance items excluded (including but not limited to certified copies of the death certificate, cemetery fees, opening and closing of the grave, newspaper notices, clergy or musician honoraria, and sales tax)

GREEN BURIAL PACKAGE OFFERINGS

These prices are effective as of November 1, 2025 but are subject to change without notice.

New River Gorge Funeral Service's Green Burial Packages are designed for our families who desire funeral options which encourage environmental sustainability. Our green packages allow a funeral to take place without the use of toxic and non-biodegradable materials or chemicals.

GREEN BURIAL GRAVESIDE SERVICE – NO VISITATION AND PRIVATE FAMILY VIEWING

Services:	Basic Services of the Funeral Director and Staff	
	Basic preparation of the body without embalming	
	Dressing, casketing, cosmetics	
	Staff services and equipment for the graveside service	
	Transfer of remains to funeral home	
	Funeral vehicle	
	Service vehicle	
	Cemetery set up	
	TOTAL SERVICES-----	\$4360
Merchandise:	Memorial Package (Standard register book, 50 memorial folders, 50 acknowledge cards)	\$130
	Video Memorial Tribute	\$ 75
	TOTAL SERVICES AND MERCHANDISE-----	\$4565
	LESS DISCOUNT (<i>When casket purchased from our funeral home</i>)-----	(\$ 200)
	TOTAL PACKAGE PRICE-----	\$4365

If refrigeration is not available, the condition of some remains may necessitate viewing and funeral services take place within a shorter time frame than with traditional preparation methods. Your funeral director will provide further information should this be a concern. New River Gorge Funeral Service is committed to allowing and facilitating sanitation, preservation, limited restoration, viewing, visitation and funerals services without traditional embalming when desired by those we serve.

Cash advance items excluded (including but not limited to certified copies of the death certificate, cemetery fees, opening and closing of the grave, newspaper notices, clergy or musician honoraria, and sales tax)

Payment Policy

Our goal is to provide your family with the finest services and merchandise at a fair and affordable price. We sincerely strive to provide the type of service you desire without creating financial hardship. Our funeral home operates with many costs related to merchandise, insurance, governmental compliance and other overhead costs and must ensure these obligations are met.

Payment in full is expected at the time arrangements are made and must be paid in full before any public announcements of the final services can be made. For us to provide the best possible price and to comply with federal truth in lending laws we are unable to offer payment plans financed by our firm or bill estates.

For your convenience, we offer several options for handling the financial obligations associated with funeral or cremation services:

1. Payment by cash, check, VISA, MasterCard, or Discover (3% fee for some arrangement packages)
2. Verifiable life insurance assignments through ClaimCheck. Only the total amount of the charges will be assigned to our company. Please be aware that ClaimCheck will charge a fee of 3.5% of the total amount that will be passed on to the person or persons responsible for payment of the fees. This fee applies only to some arrangement packages.
3. Funding through the bank, credit union, or other financial institution of your choice.
4. In many cases, we can accept paid prearrangements made through another funeral home. If the contract is not irrevocable, in some cases a refund may be due to the family (to the extent allowed by federal and state law).
5. Private financing through FuneralPayPlan.com or Care Credit. Please understand that funding through this private third-party vendor requires satisfactory credit and the lender will charge interest on the loans.

We understand that families often face financial difficulties at the time of death. Please discuss such concerns openly and honestly with your funeral director. New River Gorge Funeral Service is committed to providing dignified options to all who desire our assistance.