

Notice of Nondiscrimination

Effective Date: 10/16/2016

This Notice was most recently revised on 03/16/2022

Plateau Pediatrics complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, sex, national origin, disability, religion, age, sexual orientation, gender identity, or inability to pay for services. Plateau Pediatrics does not exclude people or treat them differently because of race, color, sex, national origin, disability, religion, age, sexual orientation, gender identity, or inability to pay for services.

Plateau Pediatrics:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Villa Edwards, Practice Administrator. If you believe that Plateau Pediatrics has failed to provide these services or discriminated in another way on the basis race, color, sex, national origin, disability, religion, age, sexual orientation, gender identity, or the ability to pay for services, you can file a grievance with:

Villa Edwards, Practice Administrator
3234 Miller Avenue
Crossville, TN 38555
(931) 707-8700 (phone)
(931) 456-0802 (fax)
edwards@plateaupediatrics.com (email)

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Villa Edwards is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.