

How the Family Support Program Helps Providers

The Family Support Program was created for families with children who have complex medical and/or behavioral conditions and need assistance to ease some of the stresses of everyday life. **Many children in Marion and Polk County have complex needs, yet only a small percentage of these families are getting the help they need.**



Families enrolled in the program will meet with a Family Support Coordinator in a comfortable environment, such as their home, to go over what the families could use help with.

This program will help solve some challenges in health care and improve how doctors and service providers work together as a care team.

Mentor: _____

Phone: _____

Enroll in the Program

To refer members or learn more, contact the WVP Peer Support Team:

Email: PeerPrograms@mvipa.org

Phone: 503-485-3221

Fax: 503-485-3224

A program offered by:



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Family Support Program



*Helping Families
Get the Care
They Need*



WVPHealthAuthority.org

A Family Support Coordinator Can Help:

Navigate through the complicated health care system.

Manage day-to-day family stresses.

Understand medical information, such as test results and treatment plans.

Follow up on treatment plans by making sure you get to your scheduled appointments or keeping up with medication schedules.

Communicate your needs to your doctors, health care workers, and others involved in you and your child's care.

Advocate on behalf of your child with social services, healthcare providers and health plan staff.

Access community resources, such as housing, food boxes, parenting groups.

What the Family Support Program Offers



Development of an individual plan of care while working towards the goals of your child and family.



Connections to physical, mental, and children's health services in your area.



Education about programs that are available, such as disability services or parenting classes.



One-on-one time with a Family Support Coordinator to discuss your family goals.



The ability to say what is on your mind without worrying about judgment.



Teaching you how to communicate with your child's health care team and be an advocate for yourself and your child.



Transportation to appointments, grocery shopping, social service meetings and the pharmacy.

Power of a peer

Who Can Enroll?

The Family Support Program is open to pediatric patients who suffer from medical, social and/or behavioral issues.

Patients who qualify can be referred by any member of their health care team. This can include primary physical or mental health provider, specialty provider, or disability/DHS caseworker. Members can also self refer.

All members of the patients care team are notified of enrollment in the program to ensure transparent communication.