

UPDATE FOR COVID-19 JUNE 9, 2021:

As the COVID cases continue to fall we thank everyone for their patience as we navigate this new era.

At the present time we are operating with modified hours: We are open Monday to Friday 8-6 (no evenings), Saturday 8-3 and Sunday 10-12.

We are doing routine appointments as well as surgery, grooming, boarding and baths. See below for the procedure for curbside service. Please allow time for waiting for your appointment-we do get behind when there is an emergency.

Please understand that this is for your safety as well as the safety of our staff.

**PLEASE BRING YOUR CELL PHONE**

PHASED REOPENING:

**For Grooming and Boarding and Medicine Pickup:**

After parking your vehicle in the hospital parking lot please **CALL** into the number provided on the posters in the lot (610-696-3476). Our receptionists will get all relevant information and a member of the staff will come out to bring your animal into the building.

This is an unfortunate but a necessary procedure we must enact to ensure the safety of our clients (e.g., reducing the crowded waiting room time) and our team. We appreciate your patience during this ever-evolving time.

For food and medicine pickups please call ahead so we have the medication ready for you.

Please be ready to pay over the phone with a credit card.

**For appointments with the doctor only:**

After parking your vehicle in the hospital parking lot, we request that you TEXT into the number provided (610-299-7086) on the posters in the parking lot with your name, animal's name and the parking space number. The front desk receptionist will inform a technician of your arrival and when it is your turn, we will text you and meet you at the front door. We will escort you right into an exam room. **YOU MUST WEAR A MASK TO COME INTO THE BUILDING**, since the exam rooms are quite small. Please respect social distancing in the room and while at the front desk. If you prefer not to come in, please let us know and we will accommodate you!

This is the first step in returning to full access to the building. Watch the website for any changes.

Thank you for your understanding and patience and be well!