



Youth Week Frequently Asked Questions (FAQ)

We know sending your child to Youth Week is a big decision. Below are answers to some of the questions we hear most often. Our goal is to provide a safe, fun, and supportive experience for every participant while giving parents peace of mind.

Q: Will my child be supervised?

A: Yes. Participants are supervised throughout the entire program by trained staff. We maintain appropriate supervision during activities, meals, free time, and overnight.

Q: Are there security cameras on the property?

A: Yes. Security cameras are located throughout the exterior of the property to help promote the safety and security of everyone on campus. Cameras record 24 hours a day, 7 days a week, including audio, and are monitored by the Executive Director and Summer Program Directors.

Q: Are staff members background checked?

A: Yes. Every individual who works or stays overnight during Youth Week completes a background check before arriving on the property. This includes directors, counselors, kitchen staff, maintenance staff, presenters, interpreters, volunteers, and overnight guests.

Q: Are staff trained for emergencies?

A: Yes. All staff receive training in CPR, First Aid, and fire safety procedures before Youth Week begins. Staff also review emergency response protocols to ensure they are prepared to respond quickly and appropriately to any situation.

Q: Will my child ever be alone with one counselor?

A: No. Participants are never intentionally left alone with a single counselor. Multiple counselors supervise participants throughout the program, and overnight supervision always includes multiple counselors in the residence.

Q: Where will my child sleep?

A: Participants stay in shared rooms with other youth of a similar age and gender. Multiple counselors stay in the residence overnight to provide supervision, support, and assistance if needed.

Q: How are medications handled?

A: All medications must be turned in during check-in in their original labeled containers along with the completed Medication Authorization Form. Medications will be administered according to the instructions provided by the parent/guardian and prescribing healthcare provider.

Q: Can my child contact me during the week?

A: Yes. Participants may contact their parent(s) or guardian(s) at any time during Youth Week. We understand that some youth may need reassurance, especially during their first overnight experience.

Q: How can parents contact staff?

A: Before Youth Week begins, families will receive the personal cell phone numbers of key staff members. Parents are welcome to call or text with questions or concerns at any time. Families may also contact us by email.

Q: What happens if my child becomes sick or there is an emergency?

A: If a participant becomes ill or injured, staff will immediately assess the situation and provide appropriate First Aid or CPR if needed. If emergency medical care is required, we will call 911 immediately and then contact the participant's parent(s) or guardian(s) as soon as possible.

All staff are trained to respond to emergencies. An urgent care center is located nearby, and a full-service emergency department is available in Jackson if additional medical care is needed. We also have an excellent working relationship with the Jackson Fire Department and local law enforcement, who are familiar with our property and respond quickly when needed.

The Holley Family Village is regularly inspected and complies with applicable fire and safety requirements. The property is equipped with smoke detectors, carbon monoxide detectors, AEDs (Automated External Defibrillators), fire extinguishers, and other emergency safety equipment to help ensure the well-being of everyone on campus.