

Spring 2019

Greetings NWIP Provider,

This January marked the three-year anniversary of Northwest Integrated Providers (NWIP). In recognition of this milestone, The NWIP Board of Directors would like to provide an overview of the organization's progress and outline a vision for the future.

Over the course of the past three years, NWIP has made significant strides to fulfill the vision outlined by The Board at the organization's inception- the development of a robust provider-driven clinically integrated network that supports the organization's mission of controlling costs, improving outcomes and enhancing provider satisfaction. We now see the impact of NWIP's efforts on multiple fronts:

- Using Point-of-Care Technology to Document and Support Provider Performance: The purchase of the CareSentry platform has enabled providers to monitor and enhance performance on a wide-range of metrics. In addition to supporting practitioner's ability to meet the demands incorporated into various payer contracts, CareSentry has proven to be an effective tool- every metric adopted by NWIP to monitor provider performance has increased since the tool was introduced last year.
- ❖ The Continued Development of a Robust Provider Panel: NWIP has conducted comprehensive provider recruitment and expanded the network to 279 providers across 44 clinics. The organization will continue to search for members that embrace NWIP values and objectives.
- ❖ Sharing Tools and Resources that Enhance Office Efficiency: NWIP has identified a number of products that reduce administrative burden and better enable clinics to focus time and energy on serving patients. The following resources are examples of tools NWIP has supported members acquire over the course of the past two years:
 - Clearwave Kiosks: A self-service check in kiosk that collects registration information and allows for mobile submissions. A number of NWIP providers are currently using this product and strongly recommend it.
 - o *Instant Medical History:* A patient-interview software product used in the office or online that gathers subjective history prior to the encounter. Information collected from the software is transferred to the EMR, which in turn reduces redundancy and increases the amount of time providers can focus on health concerns presented at the start of the encounter.

These achievements are only a portion of what NWIP has accomplished in the first three years of operations. The organization has made strides to build the foundation necessary for meaningful clinical integration and will continue to solicit input from members as it moves forward.



Northwest Integrated Providers EHR Data

Year over Year Performance on Ten Quality Measures by 13 Primary Care Practices

(Year Ended March 31, 2018 vs. Year Ended March 31, 2019)

























