



POLICY: LOST, STOLEN, OR DESTROYED CONTAINER(S) AND REQUEST TO REMOVE CONTAINER(S) FROM WEEKLY ROYALTY INVOICE

Notice requirements:

- 1) If a dumpster becomes unusable because of severe damage, destruction or is stolen, notification should be made via email to Redbox+ International, LLC ("Franchisor") at support@redboxplus.com.
- 2) The Notice Email must contain the following details:
 - a. The serial number of the lost, stolen, or destroyed container,
 - b. Whether the container is/was a Standard or Elite,
 - c. If the container is damaged beyond use, Franchisee must attach several photos of the damaged container and describe the circumstances that led to the damage,
 - d. If the container was stolen, Franchisee must attach the signed and filed Police Report,
 - e. If the container was lost, Franchisee must provide details regarding how the container was lost, along with documentation showing last rental out of Docket with address and time/date and a request to remove the container from the weekly royalty invoice.
- 3) Pursuant to Section 4 of the Franchise Agreement(s), if the lost, stolen, or damaged container(s) causes Franchisee to own less than the required Minimum Required Containers as prescribed in Section 4 of the Franchise Agreement(s), Franchisee is

required to purchase as many containers as is necessary to become compliant with the Minimum Required Containers within four (4) weeks of giving notice to Franchisor.