



Warranty - Major Components (non-structural) By Supplier

10/03/2024

Packing, wipers, bearings and bushings which are subject to wear caused by internal and external contamination, as well as from normal operating conditions, are not warranty items. Failures initiated by forms of oxidation are also not considered warranty failure.

Warranty begins from invoice date.

Cylinders (lift and winch)	24 Months
Hydraulic Valve	
	Parker 12 Months
	Flodraulic 12 Months
	Hawe 12 Months
Hydraulic Pump - Permco	24 Months
PTO	
	Bezares 12 Months
	Muncie 12 Months
Tarping System	As provided by component supplier - Direct Contact
Hydraulic Oil Tank	12 months



WARRANTY POLICY

Subject to the following terms and conditions, Galfab warrants, to the original customer for use, and under this Warranty, that Galfab Equipment shall be free from manufacturing defects in material and workmanship for twenty four (24) months from the date of invoice.

All claims shall be submitted in writing to a repair facility designated by Galfab and accompanied by proof of purchase and the parts claimed defective, with shipping and insurance costs prepaid by the customer. Galfab may, at its option, repair or replace any parts it determines to be defective; replacement parts may be new or reconditioned and shall not extend the warranty period. Warranty for replacement parts is limited to the remaining portion of the original warranty or warranted for thirty (30) days from date of shipment, whichever is later. Labor costs associated with warranty service are not covered. This Warranty is nontransferable and all claims, proofs of purchase and parts must be received by Galfab at or prior to the end of the applicable warranty period. Return shipping and insurance costs for claims properly submitted and determined by Galfab to be entitled warranty service may be borne by Galfab in Galfab's sole discretion; return shipping and insurance costs for all other claims shall be prepaid by the customer.

This Warranty does not cover:

- Damage due to excessive use (exceeding 1,200 annual cycles), neglect, misuse, improper maintenance, overloading, accident or improper installation.
 - Equipment which has been modified or which have been repaired or serviced (other than routine maintenance) by any party not specifically authorized by Galfab.
 - Any damage or malfunction due to improper maintenance or repairs (including warranty repairs) performed by a service facility that is not Galfab or Galfab Service Partner and is found by Galfab in its sole determination not to be competent in the maintenance or repair of Galfab Equipment. This may include Purchaser's own service facilities.
- Damage due to normal wear and tear, exposure to chemicals or solvents, improper protection or storage, vandalism, wildlife, acts of God, operation or use not in strict accordance with operator's manual and instructions.
- Normal operating costs, including but not limited to routine maintenance, adjustments and consumables.
- Products or parts not manufactured by Galfab including but not limited to engines, vehicles, special equipment accessories, pumps, pto's, hydraulic valves, tarping systems, tires and fittings. Such products are only covered by the standard warranty, if any, provided by the manufacturer of such parts and Galfab assumes no responsibility with respect to such products.
- Any consequential, incidental, special or other indirect damages in any form, including but not limited to loss of income and costs of vehicle rental, vehicle towing, road calls or travel time. Purchaser hereby expressly agrees that Galfab will not be liable for any such costs or charges.

No claim for warranty will be accepted if product registration is not completed, the serial number has been removed, defaced, or altered, or if the equipment has been subject to (1) alterations or modifications not approved in writing by Galfab; (2) neglect, unauthorized repair, misuse, accidents, lack of proper maintenance, improper installation, repairs or replacements; (3) use of parts or service that do not conform to Galfab's specifications in Galfab's sole judgment; (4) continued use after a problem has been identified that requires immediate attention; or (5) if payment for the equipment or any service actions are in default from any party to Galfab.