

TERMS OF SERVICE

Ezra Sasao dba. Meliu, LLC. | Virginia | Effective Date: April 29, 2026

Please read these Terms of Service ("Terms") carefully before using Ezra Sasao dba. Meliu, LLC. website or services. By accessing our website or purchasing our services, you agree to be bound by these Terms.

1. Services

Ezra Sasao dba. Meliu, LLC. provides consulting, professional services, merchandise, and health/wellness services. All services are subject to availability and may be modified or discontinued at any time with reasonable notice.

2. Eligibility

You must be at least 18 years old to use our services or make purchases. By using our site, you confirm that you meet this requirement.

3. Health and Wellness Services

Our health and wellness services are not a substitute for professional medical advice, diagnosis, or treatment. You should always consult a qualified healthcare provider with any questions about a medical condition. By using our health/wellness services, you acknowledge that results may vary and that you are responsible for informing us of any health conditions that may affect your participation.

4. Purchases and Payments

- All prices are listed in U.S. dollars and are subject to change without notice
- Payment is due at the time of purchase unless otherwise agreed in writing
- We accept payment via the methods listed at checkout
- You are responsible for any applicable taxes on your purchase

5. Refunds and Cancellations

Refund and cancellation terms vary by service type:

- Consulting and professional services: Cancellations made at least 48 hours in advance are eligible for a full refund or rescheduling. Cancellations made less than 48 hours in advance may be subject to a cancellation fee.
- Merchandise: Unused, unopened merchandise may be returned within 14 days of receipt for a refund or exchange. Return shipping costs are the buyer's responsibility unless the item is defective.
- Health/wellness services: Refund eligibility will be outlined in your service agreement. Completed sessions are generally non-refundable.

To request a refund or cancellation, contact us at info@xmeliu.com.

6. Intellectual Property

All content on our website, including text, graphics, logos, and materials, is the property of Ezra Sasao dba. Meliu, LLC. and is protected by applicable copyright and intellectual property laws. You may not reproduce, distribute, or use our content without prior written permission.

7. User Conduct

When using our website or services, you agree not to:

- Provide false or misleading information
- Use our services for any unlawful purpose
- Attempt to gain unauthorized access to our systems
- Harass, threaten, or harm other users or our staff

8. Disclaimer of Warranties

Our services are provided "as is" and "as available" without warranties of any kind, either express or implied. We do not warrant that our website will be uninterrupted, error-free, or free of harmful components.

9. Limitation of Liability

To the fullest extent permitted by Virginia law, Ezra Sasao dba. Meliu, LLC. will not be liable for any indirect, incidental, special, or consequential damages arising from your use of our services or website, even if we have been advised of the possibility of such damages. Our total liability to you for any claim shall not exceed the amount you paid us in the three months preceding the claim.

10. Governing Law

These Terms are governed by the laws of the Commonwealth of Virginia, without regard to its conflict of law provisions. Any disputes arising under these Terms shall be resolved in the courts of Virginia.

11. Changes to These Terms

We reserve the right to update these Terms at any time. Changes will be posted on this page with a revised effective date. Continued use of our services after changes are posted constitutes your acceptance of the updated Terms.

12. Contact Us

If you have questions about these Terms, please contact us:

Ezra Sasao dba. Meliu, LLC.

Email: info@xmeliu.com

Phone: (757) 910-2895

Address: 2008 Bremono Road Suite 110

Richmond, VA 23226