

Community Supported Shelters

Community Supported Shelters (CSS), headquartered in Eugene, Oregon, helps the unhoused rebuild their lives through intentional community.

13

Rest Stops

We manage communities that provide shelter, safety, hygiene, and dignity.

154

Shelter Beds

Conestoga Huts are what we call our micro-shelters for those in need.

46 & 09

States & Countries

Conestoga Huts are being used all over the globe!

Dear Friends,

The need for Community Supported Shelters has never been greater. With shelter funding shrinking while more of our neighbors live without a safe place to stay, your support ensures that dignity and hope remain within reach.

This year, CSS provided stability through our Safe Spot Communities and Access Center, expanded mental health and navigation supports, and took a bold step with the purchase of our new 10th Place campus. This permanent home will allow us to serve more people experiencing homelessness for years to come.

None of this would be possible without you. Every donation, volunteer hour, and word of encouragement fuels our mission. Thank you for standing with us, especially now, when our services matter more than ever.

With gratitude,



Heather Quaas-Annsa
Co-Executive Director



Blake Burrell
Co-Executive Director



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32

participants in
the Workforce
Development
Program

Workforce Development: Paths to Employment

Unhoused individuals face a multitude of barriers to employment. The new Workforce Development Program has facilitated 226 shifts of structured job training. While buying supplies for her new full-time job, program participant Gina said, "CSS staff kept me encouraged, kept me going."

Huge thank you to our dedicated volunteers!

This summer, UO Duck Corps helped us clean Conestoga Huts. One of the volunteers, Charlie, shared: "The more time I spent volunteering here, the more I learned and the more connected I felt to the unique mission of CSS. I will definitely be volunteering again!"

1,525

volunteer hours



We're Getting a New Building!



For over a decade, CSS has been operating out of a main office with only 7 desks and 3 parking spots. Now that we have 37 employees, that's an incredibly tight squeeze! We're excited to announce that we're moving our internal operations to **2870 West 10th Place**, and our direct service work will move to the Access Center at **1845 West 11th Avenue**, making it easier for unhoused individuals to connect with support, hygiene services, and supplies.

"CSS saved my life. ... It's been a gift!"

"CSS saved my life," Jane (name changed for privacy) says. "Giving me a place to stay is the biggest thing—and then the amount of respect that is shown and the willingness to help me with anything."

Jane has a medical disability that "is invisible to most people." It was difficult to get help because she didn't fit into standard categories.

But CSS was different: "They tailored their help to give me what I actually need." Her disability makes it challenging to work, so she has become active in the CSS Workforce Development program, "to see how much I'm able to do," starting at one day a week at the front desk and recently expanding that to two, also helping with CSS programs.

"I've had a lot of positive come out of this experience that has made me a better person. I have found a lot of amazing people and a whole new perspective on life. It's been a gift!"



Jane giving fruit to a fellow client



45,555
nights of shelter

318

appointments to help clients with housing waitlist applications and other housing navigation services

94

interactions with our Aftercare Program, which provides ongoing support to clients who have exited CSS

130

appointments to help clients obtain ID cards and birth certificates



362

mail services provided to clients



Basic human necessities provided:

- 4,037 showers
- 1,618 clothing & weather supplies
- 1,618 food & drink
- 1,426 health & hygiene supplies
- 468 shuttle & transportation services
- 183 pet services

13%
Veterans

30%
Elderly

50%
Have chronic health conditions

67%
Chronically homeless

We are contracted to maintain 125 shelter beds in the City of Eugene.

99.8%
total utilization of contracted beds

These metrics apply for the fiscal year from July 1, 2024-June 30, 2025.



120

clients provided with voting resources, to give them a voice in the democratic process



Sustaining Nightingale's Shelter in South Eugene

When a fellow local nonprofit made the difficult decision to dissolve, we stepped in to ensure the Nightingale Safe Spot continues to operate, preserving 20 shelter beds. We are grateful for the open arms and warm welcome to the South Eugene Neighborhood.

Advocating for Change

We've presented to hundreds of legislators and service providers at conferences in Oregon, California, and D.C., and we advanced HB3644 with Huts included in the new statewide shelter law.

We Nourish to Help the Unhoused Flourish



Through our Enrichment Program, we encourage growth through art, gardening, music, support groups, health, and recreation, which foster positive connections between unhoused individuals and the wider community.

We partner with local organizations and volunteers to host pop-up clinics at the Access Center for employment, pet wellness, haircuts, respite from extreme weather, and lots more. Additionally, we hold regular Community Meetings and Work Parties to build stability, personal responsibility, and a sense of belonging.

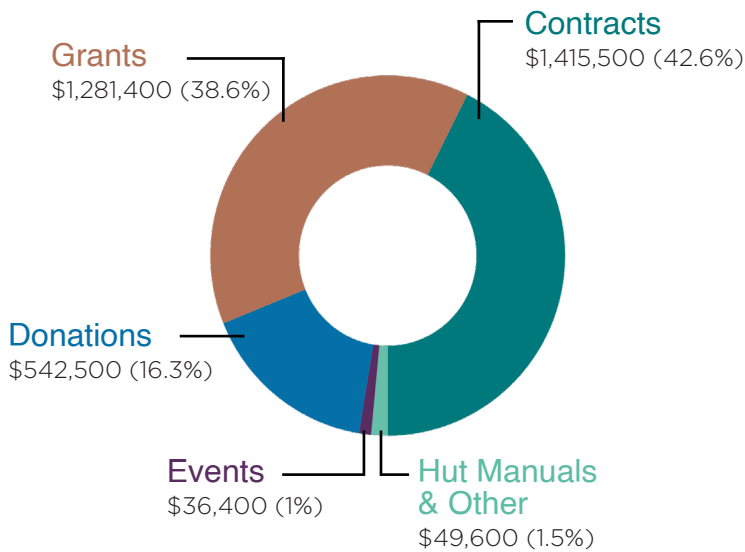
761

Enrichment Activities, Community Meetings, and Work Parties



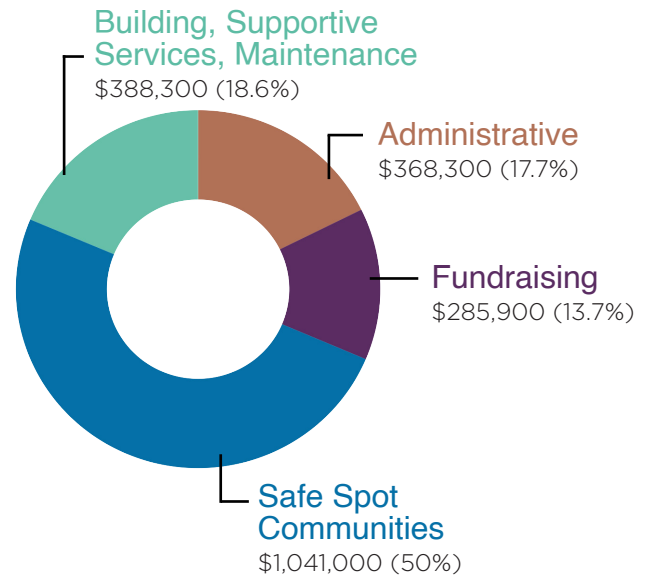
Revenues

Total: \$3,325,400*



Expenses

Total: \$2,083,500



**This year's revenue reflects the early success of our building campaign, but we are still far from meeting our construction goal. Your continued support, including donations, volunteering, and capital campaign contributions, is critical to finish our new home and expand services for our community.*



90

cords of wood are
used every year
(That's 11,520
cubic feet!)

“This work focuses on treating people with dignity.”

Facilities Manager Dustin brings a broad mix of experience to CSS—from living in poverty and being unhoused as a child to a master's degree that involved “understanding poverty in the most marginalized communities on a global level” to a successful business career.

He came to CSS to do work that was “more focused on people than profit.”

“This work focuses on treating people with respect who may not have been treated with dignity,” says Dustin. “It refocuses your mind on what's truly important—that we're here to love and take care of one another.”

He adds, “Before I worked here, I found myself forgetting that or sometimes hearing it as just some empty phrase. But this work always reminds me. It impacts your heart and your emotions towards one another, and it feeds what I would call your soul and your connectedness with people—and that makes me a healthier person.”