



The policy of State-Wide earthworks Pty Ltd is to:

- ensure that good relationships between State-Wide earthworks Pty Ltd and the community are promoted by maintaining a positive public Profile and to ensure that public complaints are handled promptly and effectively.
- ensure any complaints, either verbal or written, are recorded and added to a Corrective Action Report (CAR) and procedure followed in the CAR process.
- ensure that for any dangerous works State-Wide earthworks Pty Ltd intend to carry out, all affected public, residential and business premises within effected area will be consulted and warned of any dangers. Appropriate signage will be displayed whilst work is being performed.

Policy authorised by

Mathew Burns
Managing Director