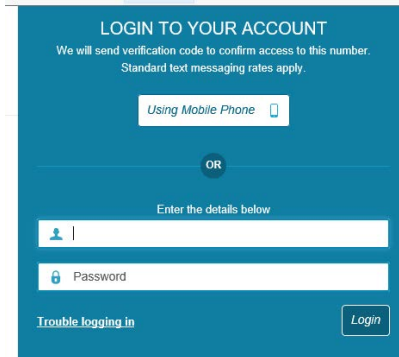


## Televisit Accessed through Patient Portal

1. There are two ways to get to the portal.

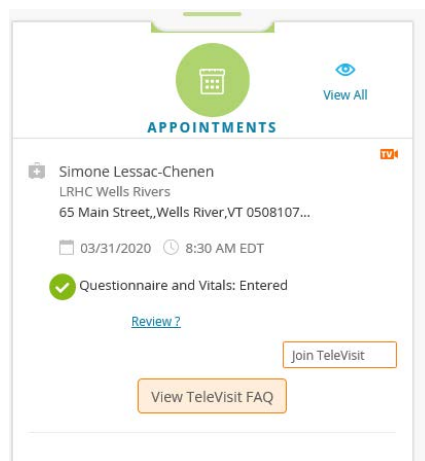
- Go to <https://www.littlerivers.org/> and click on portal button or,
- Copy and paste this link onto your browser  
[https://mycw77.ecwcloud.com/portal10041/jsp/100mp\\_login\\_otp.jsp](https://mycw77.ecwcloud.com/portal10041/jsp/100mp_login_otp.jsp)

2. Sign into your patient portal. If you do not have a user name or password, call the office front desk, and they can get you set up.



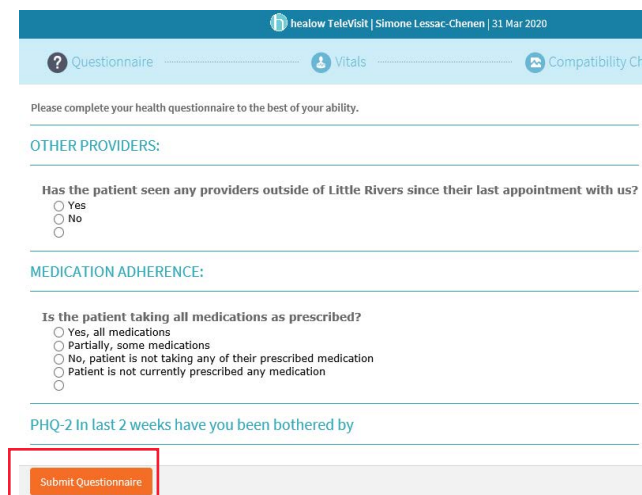
The screenshot shows a blue login page titled "LOGIN TO YOUR ACCOUNT". It includes a verification code prompt: "We will send verification code to confirm access to this number. Standard text messaging rates apply." Below this is a field for "Using Mobile Phone" with a phone icon. An "OR" separator is followed by a prompt "Enter the details below". There are input fields for a username (with a person icon) and a password (with a lock icon). At the bottom left is a link "Trouble logging in" and at the bottom right is a "Login" button.

3. After, sign in you will see this appointment screen. Click on "Join teleVisit."



The screenshot shows an appointment screen with a green calendar icon and a "View All" link. The title is "APPOINTMENTS". The appointment is for Simone Lessac-Chenen at LRHC Wells Rivers, 65 Main Street, Wells River, VT 0508107... The date and time are 03/31/2020 at 8:30 AM EDT. A green checkmark indicates "Questionnaire and Vitals: Entered". There is a "Review ?" link. At the bottom, there are two orange buttons: "Join TeleVisit" and "View TeleVisit FAQ".

4. Some providers will have questionnaires set up; if so, please answer the questions and, once done, click on "Submit Questionnaire."



The screenshot shows a questionnaire screen titled "healow TeleVisit | Simone Lessac-Chenen | 31 Mar 2020". It has tabs for "Questionnaire", "Vitals", and "Compatibility Check". The instruction is "Please complete your health questionnaire to the best of your ability." The section "OTHER PROVIDERS:" asks "Has the patient seen any providers outside of Little Rivers since their last appointment with us?" with radio buttons for "Yes", "No", and an empty circle. The section "MEDICATION ADHERENCE:" asks "Is the patient taking all medications as prescribed?" with radio buttons for "Yes, all medications", "Partially, some medications", "No, patient is not taking any of their prescribed medication", and "Patient is not currently prescribed any medication". At the bottom, it says "PHQ-2 In last 2 weeks have you been bothered by" and has a red-bordered "Submit Questionnaire" button.

5. If you have them, this is not mandatory. You can skip this step by leaving blank and clicking on "Submit vitals."

Questionnaire Vitals

Height  ft  inches

Weight  pounds

Blood Pressure  /

Temperature  F

Respiratory Rate  breaths per minute

Pulse Rate  beats per minute

Submit Vitals

6. The televisit system compatibility check, is checking to make sure you have the correct video,audio and internet settings and software.

It should take 1-2 minutes for the compatibility check to complete. You should see green check marks confirming that you have the correct settings for a televisit. Once completed click on "Proceed."

TeleVisit System Compatibility Check

Category	Component	Status
Computer	Browser Windows 10.0	✓
	Speaker Ensure your speakers are working by clicking "Play" below <a href="#">Play</a>	✓
	Camera 	✓
	Integrated Camera (5986:0366)	✓
	Microphone Default - Microphone Array (Realtek High Definition Audio)	✓
Connection	Video Connection	✓
	Bandwidth Your internet connection is suitable for TeleVisit.	✓

Previous Vitals Proceed

TeleVisit System Compatibility Check

Browser detected:  
Internet Explorer 32 bit(version 11 ) Windows 10.0

healow TeleVisits use cutting edge browser technology to deliver a great experience. Unfortunately,your browser is not supported.  
Download/Use one of the browsers below to get started.

Chrome Firefox Internet Explorer  
[not recommended]

If the above screen appears, you must use a different browser or access the televisit directly through the healow app. Copy the link at the top of this page and past the link in one of the suggested browsers. \*When you change browsers, you must answer questionnaires and vitals again.

7. Click on "Start Televisit."



8. Wait for your provider to join the call.

