

Televisit Accessed by cell phone- Initial Setup

1. You must have a portal/healow account to do a televisit. If you do not have one, call the LRHC front office and they can get you set up with a patient username and password.
2. Download the Healow app from your app store on the iPhone
Once download is complete, open app



Take control of your health



Access clinical records, manage appointments, medications, trackers and a whole lot more

Click on "Get Started."



Sign into your portal account,
if your doctor has given you online access
to your health record



OR

Please enter the code given to you by your doctor's
office **OR** enter your doctor's contact number.



3. Enter code **DJBFBA** and press login

4. Review then press " I agree to the terms & conditions."

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Terms of Use Cancel

TERMS OF USE AGREEMENT

This Terms of Use Agreement ("Terms of Use" or "Terms of Use Agreement") governs your access and use of the software, applications, and services as described below.

Ownership and Purpose of the Websites and Applications:

Healow, LLC ("HEALOW") owns and operates various websites and applications related to electronic medical records ("EMR"), software for EMR and healthcare practice management, and other related online products and services. Some of the HEALOW products and services interact with the software for EMR and healthcare practice management ("EMR Software") owned and licensed by eClinicalWorks, LLC. The HEALOW products and services include the healow websites and applications (including healow.com, healow® and the healow® app, healow@work®, healow mom®, healow kids™, healow smile™, healow open access™, hello2healow™, and the healow telemedicine offering, and the healow widget™ which allows patients to book appointments for a provider or practice from that provider's or practice's webpage or other online listing), and any other current or future websites, mobile access or

I agree to the terms & conditions

5. Create your own four digit pin.

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Create PIN

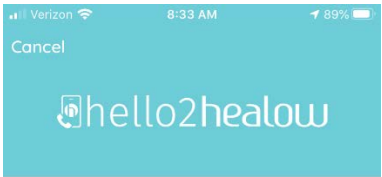
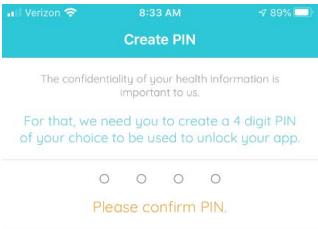
The confidentiality of your health information is important to us.

For that, we need you to create a 4 digit PIN of your choice to be used to unlock your app.

○ ○ ○ ○

1	2 ABC	3 DEF
4 GHI	5 JKL	6 MNO
7 PQRS	8 TUV	9 WXYZ
0		<X

Confirm your unique pin.



6. Set up hello2healow by clicking "next."

Audio and video calls made easy using
your healow app!

hello2healow™ or h2h™, is a new, easy way for
your practice to communicate with you by
placing audio and video calls to your healow app.

[Learn More](#)



7. Review then press on "Agree & Continue."

Cancel Terms and Conditions

These Terms of Use and the Privacy Policy constitute the entire agreement between You and HEALOW with regard to Your access and use of the Services and/or the Affiliated Services. No counter-offers to these Terms of Use shall be accepted by HEALOW, and HEALOW rejects all such counter-offers.

HEALOW may assign its rights, in whole or in part, in the Services and/or the Affiliated Services in accordance with its sole discretion.

HEALOW's failure OR delay TO insist ON OR enforce strict performance of these Terms of USE shall NOT be construed AS a waiver of ANY provision OR ANY RIGHT that HEALOW has TO enforce these Terms of Use.

You acknowledge AND agree that it IS the intent of BOTH you AND HEALOW TO LIMIT the period of TIME IN which a claim may be filed, even IF the period IS shorter THAN that FIXED BY the statute of limitations. You therefore agree that ANY cause of ACTION arising OUT of OR related TO HEALOW must commence WITHIN ONE (1) YEAR AFTER the cause of ACTION accrues, otherwise such cause of ACTION IS permanently barred.

These Terms of USE DO NOT confer ANY rights OR remedies ON ANY third parties.

Updated ON January 24, 2019.

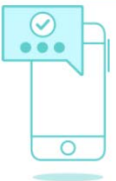
Agree & Continue

8. Enter your cell phone number.

Cancel

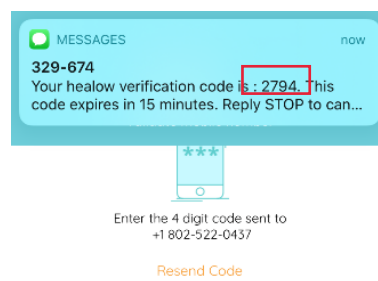
1 2 3

Please verify your mobile number for hello2healow™



🇺🇸 +1 Enter your mobile number

A code will be sent for validation purposes.
Standard text messaging charges apply.



9. You will received a text message with a verification code. Enter the code in the boxes.

1

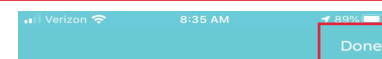
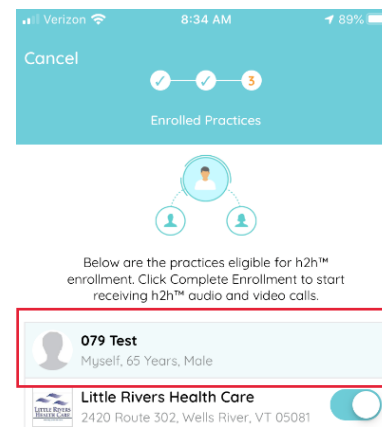
2

3

4



10. Your name should appear. When it does select "Complete Enrollment."



11. Once you get to this screen, press "Done" This means you have completed the set up.

