



Mabel MP Cheng, MD & Nicole Lemanski, MD
EYE PHYSICIANS & SURGEONS

3140 Troy-Schenectady Rd.

Niskayuna NY 12309

Tel: (518) 782-7777 Fax: (518) 782-4913

www.mabelchengmd.com

Statement on No Bullying / Appropriate Behavior in the Office

Dear patient,

We feel strongly about the work we do every day with our patients, our staff members, and our practice. Our office is a place not just to receive services, but is also a place to learn, to heal, and to receive compassion in course of treating eye diseases.

That being said, aggressive behavior will not be tolerated under any circumstances.

All staff members, health care providers, and patients have a right to have compassionate treatment.

Examples of aggressive behavior includes (but are not limited to) the following:

- Physical assault.
- Verbal harassment either in the office or over the phone.
- Abusive language.
- Unwelcome sexual advances / language and / or behavior.
- Open signs of hate (e.g. wearing a swastika).
- Any form of threatening behavior.

Incidents involving inappropriate / aggressive behavior may result in termination of the patient / provider relationship, removal from our premises, and / or legal action.

Should you have any further questions, please do not hesitate to contact us at the office at 518-782-7777.

-- The office staff of Mabel MP Cheng MD PLLC