



9/18/2025

RE: HAWC Temporary Rates in Effect Pending Permanent Rate Approval

Dear Water Customer,

On June 17th, 2025, The Hampstead Area Water Company, Inc. ("HAWC") filed for a rate increase with the New Hampshire Public Utilities Commission ("NHPUC") Docket No. DW 25-034. On August 29, 2025, the NHPUC issued Order No. 28,177 approving an overall temporary rate increase of 23.24 percent to all rate groups, effective for service rendered on or after September 1, 2025. The temporary rate will remain in effect until the permanent rates are finalized. Once permanent rates are approved, the difference between what was charged under temporary rates will be reconciled with permanent rates to produce a surcharge that will require additional Commission approval. Municipal hydrant charges are paid either under the tariff due dates or as modified by Commission Order No. 28,177.

Examples of Rate Changes in Common Rate Groups

- The monthly base rate charged by HAWC for customers with a 5/8" meter (*98 percent of our customers fall within this 5/8-inch meter group*) will increase from \$14.24 per month to \$17.55 per month.
- Volumetric Charge (all rate groups) will increase from \$8.41 to \$10.18 per 100 cubic feet.
- Private Fire Protection monthly charge for 2-inch service will increase from \$5.31 to \$6.54.
- Charges for Municipal (Hydrant) Fire Protection will increase by 23.24 percent.

We at HAWC would like to express our appreciation to you, our customer. We thank you for your support while we continue improving our ability to better serve you now and into the future. Should you have additional questions please feel free to contact our office Monday through Friday 8:00 am to 4:30 pm at (603) 362-4299 or by email at customerservice@hampsteadwater.com. You may also contact the NH Dept. of Energy at (800) 852-3793 or the Office of the Consumer Advocate at (603) 271-1172 or view the NHPUC rate proceeding at:

<https://www.puc.nh.gov/VirtualFileRoom/Docket.aspx?DocketNumber=DW%2025-034>

Sincerely,

Charlie Lanza
General Manager