

Terms and Conditions for Loveridge School of Motoring

1. General

1.1 These terms and conditions apply to all driving lessons and services provided by Loveridge School of Motoring, hereinafter referred to as "the Instructor," to the pupil, hereinafter referred to as "the Learner."

1.2 By booking a lesson with the Instructor, the Learner agrees to be bound by these terms and conditions.

2. Lessons and Bookings

2.1 All lessons must be booked in advance. The Instructor will use reasonable endeavours to schedule lessons at a time convenient to both parties.

2.2 The minimum duration for a single lesson is 1 hour.

2.3 The Learner must be punctual for all lessons. If the Learner is late, the lesson will still end at the scheduled time and the missed time will not be extended or refunded.

2.4 The Instructor reserves the right to refuse to teach a Learner if they are deemed unfit to drive due to alcohol, drugs, or any other impairment. In such cases, the full lesson fee will be forfeited.

2.5 All lessons are based on collecting from and return to the home address within the Ledbury area. The Instructor is unable to collect/drop off anywhere else. Unless agreed by both parties that travel time is either taken from the lesson or extra payment is made to cover the travel time.

3. Cancellations

3.1 A minimum of 24 hours notice is required to cancel or reschedule a lesson.

3.2 If a lesson is cancelled with less than the required notice, the Learner will be charged the full lesson fee.

3.3 The Instructor reserves the right to cancel a lesson due to unforeseen circumstances (e.g., vehicle breakdown, illness). In such an event, no fee will be charged, and the lesson will be rescheduled at a mutually agreeable time.

4. Payment

4.1 Payment for lessons must be made in advance or at the beginning of each lesson.

4.2 The Instructor accepts payment by cash, bank transfer.

4.3 Block booking discounts are not currently being offered.

5. Driving Licence and Learner's Responsibility

5.1 The Learner must hold a valid provisional driving licence for Great Britain or Northern Ireland. The Learner must present their licence to the Instructor at the start of their first lesson and on request.

5.2 The Learner must notify the Instructor of any endorsements, changes, or issues with their licence.

5.3 The Learner is responsible for wearing any required corrective lenses (glasses or contact lenses) during all lessons.

6. The Driving Test

6.1 The Instructor will advise the Learner when they are ready to book their practical driving test. The final decision on whether to book a test is the Learner's.

6.2 Use of the Instructor's vehicle for the practical driving test is at the Instructor's sole discretion. The Instructor reserves the right to withhold the use of the vehicle if they feel the Learner is not ready or a risk to public safety.

6.3 The Learner is responsible for booking and paying for their driving test.

7. Liability and Insurance

7.1 The Instructor's vehicle is insured for the purpose of providing paid driving tuition.

7.2 The Instructor and their vehicle are covered by comprehensive insurance, but this does not cover the Learner for any personal injury or damage caused by their own negligence.

7.3 The Learner shall be liable for any fines or penalties incurred as a result of their actions during a lesson (e.g., speeding tickets).

8. Confidentiality and Data Protection

8.1 All personal data collected from the Learner will be used in accordance with applicable data protection laws and will be kept confidential.

8.2 The Instructor will not share the Learner's personal information with third parties without their express consent, unless required by law.

9. Code of Conduct

9.1 The Instructor will conduct themselves in a professional manner at all times and will not use foul language, shout, or engage in any unprofessional behaviour.

9.2 The Learner is expected to treat the Instructor and the vehicle with respect. Any aggressive or abusive behaviour will result in the immediate termination of the lesson without a refund.

10. Complaints

10.1 Any complaints should be raised with the Instructor directly as soon as possible.

10.2 The Instructor will endeavour to resolve any complaints in a fair and reasonable manner.

11. Governing Law

11.1 These terms and conditions are governed by the laws of the UK.