

FOR IMMEDIATE RELEASE

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CONTACT: Heidi Hoffecker

hhoffecker@orangegrove.org, (423) 664-4805

ORANGE GROVE CENTER ACHIEVES CQL PERSON-CENTERED EXCELLENCE ACCREDITATION

Chattanooga, TN- Orange Grove Center's Executive Director, Kyle Hauth, announced that Orange Grove has been awarded the four-year Person-Centered Excellence Accreditation from CQL | The Council on Quality and Leadership. This award confirms that the organization embraces person-centered solutions to improve the quality of life for people receiving supports and services.

Orange Grove's mission is to, "recognize, support, and celebrate the qualities of the individual." Their programs and services take place all over the community as they advocate daily for increased opportunities and possibilities for each individual they serve.

"Seeing Orange Grove with this distinction amongst the ranks of the best agencies in the world is an honor," says Hauth. "It was a demanding process, but it affirms that our dedicated employees are truly providing the best possible supports for the individuals we serve."

When Orange Grove partnered with CQL to pursue accreditation, it undertook a rigorous process to review and improve supports and services. The efforts of Orange Grove were focused on empowering the people who receive supports to pursue what really matters in their lives, and achieve their personally-defined outcomes.

Orange Grove has been awarded CQL accreditation as a result of demonstrating proficiency in the following areas:

- **Basic Assurances®**
Ensuring fundamental safeguards related to health, safety, and human security
- **Personal Outcome Measures®**
Supporting and empowering people to achieve their goals and dreams
- **Person-Centered Excellence**
Demonstrating organizational commitment to continued enhancement of systems

"CQL commends Orange Grove Center for its success in increasing the quality of life for the people it supports. We are pleased to partner with them on this journey of ongoing organizational transformation," says Mary Kay Rizzolo, president and CEO of CQL.

About CQL | The Council on Quality and Leadership

CQL is an international non-profit, virtual organization dedicated to the definition, measurement, and improvement of personal quality of life. CQL's vision is a world of dignity, opportunity, and community for all people. Learn more about CQL by visiting: www.c-q-l.org

About Orange Grove Center

Established in 1953, the Orange Grove Center is a private, non-profit organization serving adults and children with developmental and intellectual disabilities. Orange Grove serves approximately 1,000 individuals, and employs over 800 staff to provide a wide array of community services. For more information, visit: www.orangegrovecenter.org; "Like" them on Facebook at: Orange Grove Center; or, follow them on Twitter: @OrangeGroveCtr and Instagram: @orangegrovecenter.

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