

Earth Sanctuary
World Nature Centre
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Earth Sanctuary Accessibility Guide

Welcome Message

At Earth Sanctuary, every guest is valued. We are committed to ensuring that people of all abilities can experience the wonder of Central Australia, our eco-tours, and cultural programs. We recognise that accessibility needs vary, and our team takes great care to **reasonably tailor any aspect of the visitor experience** so that everyone feels included, supported, and respected.

1. Getting Here & Arrival

- **Accessible Drop-Off Areas:** Hardened surfaces are available for drop-off and pick-up.
 - **Vehicle Support:** Guests with mobility needs may use Earth Sanctuary vehicles to access all areas of the site.
 - **Advance Notice:** Our booking system allows you to let us know about your requirements, so we can prepare personalised support in advance .
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2. Pathways & Site Access

- **Hardened Accessible Paths:** Traversable “beach mat” style pathways are installed in key areas to improve wheelchair access .
 - **Assisted Vehicle Tours:** For guests who prefer not to traverse sandy paths, small vehicles provide access across the site.
 - **All-Terrain Wheelchair:** An all-terrain wheelchair is available on request.
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3. Buildings & Facilities

- **Homestead Building:** Portable ramps and staff assistance are available for entry.
 - **Dining & Entertainment Area:** Open structures with firm matting for wheelchairs and mobility aids.
 - **Amphitheatres:** Hardened seating areas allow wheelchair users to sit with family and friends.
 - **Amenities:** Fully accessible unisex toilet located near the arrivals area. A new accessible shower facility is planned within 24 months .
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4. Astronomy Experiences

- **Modified Telescopes:** For guests unable to access the rotating dome observatory, alternative telescopes are provided outside. Signage indicates their location.
 - **Seated Viewing Areas:** Amphitheatre viewing areas have been adapted for mobility devices.
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5. Camping & Outdoor Experiences

- **Accessible Space Camp:** At least one dome tent is adapted with hardened flooring for wheelchair positioning.
 - **Swag Camping:** Alternative arrangements (such as vehicle-assisted setup) can be made for guests wishing to participate in sleeping under the stars.
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6. Communication & Support

- **Hearing Accessibility:** Staff trained in clear communication; Auslan interpreters can be arranged with advance notice.
 - **Vision Support:** Large-print materials and guided assistance are available. Staff are trained to provide clear verbal explanations.
 - **Personalised Assistance:** Staff are trained to provide respectful, dignified assistance and to liaise with carers.
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7. Commitment to Continuous Improvement

- Earth Sanctuary staff are trained in disability awareness and safe service delivery.
 - Feedback is encouraged — guest input helps shape our future accessibility improvements.
 - We are committed to ongoing upgrades, including additional hardened pathways, accessible amenities, and digital accessibility in booking platforms.
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8. Contact Us in Advance

We strongly encourage guests with specific needs to let us know at the time of booking. This ensures we can:

- Prepare ramps or pathways.
- Allocate seating and vehicle access.
- Arrange interpreters or specialist equipment.

 **Phone:** (08) 89536161

 **Website:** www.earth-sanctuary.com.au

 **Email:** hello@earth-sanctuary.com.au

This guide provides reassurance to guests that Earth Sanctuary is committed to **equal access** and actively works to remove barriers across its eco-tourism, education, and cultural programs.