# **Privacy Policy**

Welcome to our website. We value your privacy and are dedicated to protecting your personal data. This privacy policy outlines how we collect, use, store, and protect your personal data, and your rights concerning this data. We do not share your data with third parties.

### 1. Data Sharing and Disclosure

We do not share your personal data with third parties. We may share your data with third parties only in the following circumstances:

- Service Providers: With third-party service providers who perform functions on our behalf, such as IT service providers, data storage providers, and telecom service providers
- Legal Obligations: When required by law or to respond to legal processes.
- Protection: To protect our rights, property, and safety, or that of our customers and others
- Mobile information will not be shared with third parties or affiliates. This excludes text messaging opt-in data and consent, which will not be shared with any third parties

#### 2. Data We Collect

We collect various types of personal data, including:

- Identity Data: First and last name.
- Contact Data: Email address, phone number, billing and delivery address
- Technical Data: IP address, browser type and version, time zone setting, browser plug-in types and versions, operating system and platform.
- Usage Data: Information about how you use our website, products, and services.

#### 3. Methods of Data Collection

We collect personal data using various methods, primarily through forms on our website:

- Direct Interactions: You provide your personal data when you fill out forms, create an account, subscribe to our services, or give us feedback.
- Automated Technologies: As you interact with our website, we may automatically collect technical data about your equipment, browsing actions, and patterns. We collect this data using cookies, server logs, and other similar technologies

## 4. How We Use Your Personal Data

We use your personal data for the following purposes:

 SMS Program: If you opt into our SMS program, we will send you messages regarding our services, updates, and policies. You will receive messages about product updates, service notifications, and special offers. You can opt-out at any time.

- Service Provision: To perform the contract we are about to enter into or have entered into with you.
- Prospecting: To analyze your data to understand your preferences and prospects for new clients.
- Customer Support: To respond to your inquiries and provide support.

### 5. Data Storage, Maintenance, and Protection

We implement appropriate security measures to protect your personal data from being accidentally lost, used, or accessed in an unauthorized way, altered, or disclosed. These measures include:

- Data Encryption: Encrypting personal data to protect it from unauthorized access.
- Access Controls: Limiting access to personal data to authorized personnel only.
- Regular Security Assessments: Conducting regular security assessments to identify and mitigate potential vulnerabilities.

## 6. Your Rights You have the following rights regarding your personal data:

- Access: You can request access to the personal data we hold about you.
- Correction: You can request correction of any incomplete or inaccurate data we hold about you.
- Erasure: You can request deletion of your personal data where there is no good reason for us to continue processing it.
- Objection: You can object to the processing of your personal data where we are relying on a legitimate interest (or those of a third party) and there is something about your particular situation that makes you want to object to processing on this ground.
- Restriction: You can request restriction of processing of your personal data.

## 7. Opt-Out Options and Mobile Information

You have the right to opt out of receiving messages from us at any time by:

- SMS: Replying "STOP" to any SMS message you receive from us. Email: Clicking the "unsubscribe" link in any email you receive from us.
- Account Settings: Updating your preferences in your account settings on our website. More on mobile information usage, collection, and privacy
  - Our SMS program provides updates, offers, and informative text messages related to our services. By subscribing to our SMS program, you consent to receive SMS messages at the phone number provided. Message frequency may vary based on your interaction with our service.
  - We do not share your mobile information with third parties or affiliates. Additionally, all
    the categories of personal data mentioned above exclude text messaging originator
    opt-in data and consent. This information will not be shared with any third parties under
    any circumstances. However, we may share your data with trusted service providers who
    assist us in operating our SMS program, provided they agree to keep your data
    confidential and use it solely for the purpose of providing services on our behalf.
  - You have the right to access, correct, verify, or remove your personal information at any time. To manage your information, please contact us at **734-837-3672**.

- Opt-Out Option: If you wish to opt-out of receiving SMS messages, you may do so at any time by replying "STOP" to any of our messages or by contacting us directly at 734-837-3672.
- Opting out will not affect your other interactions with our services.

#### 8. Changes to this Privacy Policy

We may change this Privacy Statement from time to time when necessary to reflect changes in our Services, how we use personal information, or the applicable law. If we make changes, we will revise the "Last Updated" date at the top of the statement. If we make material changes, we will provide you with notice or obtain consent regarding such changes as may be required by law. We encourage you to review the Privacy Statement whenever you access the Services or otherwise interact with us to stay informed about our privacy practices and the ways in which you can exercise choice over these practices. The practices described in this Privacy Statement are subject to applicable laws in the locations in which we operate.

## 9. Privacy Policy

We are committed to protecting your privacy and ensuring the security of your personal information. This Privacy Policy explains how we collect, use, and share your information in connection with our services, including our SMS program.

#### **Information We Collect**

We may collect personal information such as your name, phone number, email address, account details, and any information you voluntarily provide when interacting with our services or subscribing to our SMS program.

#### **How We Use Your Information**

Your personal information is used to:

- Provide, maintain, and improve our services;
- Send updates, notifications, and promotional communications (including SMS messages, if you have opted in);
- Respond to your inquiries and support requests; and
- Comply with legal obligations and protect against unauthorized or unlawful activity.

#### **Information Sharing**

We do **not** sell, rent, or trade your personal information to third parties. We may share your information only with trusted service providers who assist us in operating our business (such as SMS delivery providers or website hosting services). These providers are required to keep your information confidential and use it solely for providing services on our behalf.

#### **SMS Consent and Privacy**

Your SMS consent and related mobile information are not shared with third parties or

**affiliates** under any circumstances. SMS consent is collected only for the purpose of sending you text message communications related to our services.

# **Your Rights**

You have the right to access, correct, or delete your personal information at any time. To exercise these rights or for any privacy-related questions, please contact us at **734-837-3672**.