



### CertainTeed gives you the confidence of SureStart & SureStart PLUS.

We can offer this extensive coverage because all CertainTeed roofing products are crafted with quality materials, advanced manufacturing methods and a standard of excellence.

That means, if a defect does arise during the critical early years, CertainTeed protects you with SureStart & SureStart PLUS as follows:

- Coverage of 100% of the cost of shingles to repair or replace defective shingles.
- Coverage of the cost of labor to repair the defective shingles or apply new shingles to replace defective shingles.
- Transferable from the original property owner/ consumer to the first subsequent owner.



Extended Warranty Protection



PEACE OF MIND

### How can we help?

For additional information or to locate a contractor with CertainTeed credentials, call CertainTeed at 800-782-8777

learn more at: [certainteed.com/roofing](https://www.certainteed.com/roofing)



# SureStart™

Strong protection in the early years



Install Peace of Mind with Industry Leading Warranty Protection.



CertainTeed  
Ceilings • Gypsum • Insulation  
Roofing • Siding • Trim  
20 Moores Road, Malvern, PA 19355  
800-233-8990 | [certainteed.com](https://www.certainteed.com)

© 04/24 CertainTeed, Printed in the USA, Code No. 00-02-203-NA-EN

# SureStart™ & SureStart™ PLUS

are 100% coverage...even labor

## CertainTeed enhances your shingle warranty with the total assurance of SureStart™

All CertainTeed shingles carry standard SureStart protection, which fully covers your shingles in the event of a manufacturing defect during the vital early years following installation. Once the SureStart period ends you are covered for shingles only and at a reduced rate as the roof ages.

SureStart offers the best coverage you can get on your new roof and here is what it provides:

### 100% of materials

All shingles required to repair or replace the defective product will be provided free. No exceptions.

### 100% of labor

All labor required to repair defective shingles or apply new shingles to replace the defective shingles will be paid by CertainTeed, based on local fair market value for labor.

### Additional costs

The cost of flashing, metal work, tear-off and disposal are included for shingles designated as Lifetime<sup>A</sup> (See SureStart Chart).

### Without prorating the costs

The cost of materials and labor are not prorated or otherwise reduced.

## SureStart protection can be transferred!

The CertainTeed warranty with SureStart protection can be transferred from the original consumer to the subsequent property owner during the SureStart period for the remaining duration of the warranty.

## SureStart protects you for 5 or 10 years based on the shingles you select.

### SureStart coverage details

Product	Warranty Period	SureStart Period
Grand Manor® *	Lifetime <sup>A</sup>	10 years
Carriage House® *	Lifetime <sup>A</sup>	10 years
Presidential Shake® TL <sup>+</sup> *	Lifetime <sup>A</sup>	10 years
Presidential Shake® <sup>+</sup> *	Lifetime <sup>A</sup>	10 years
Belmont® *	Lifetime <sup>A</sup>	10 years
Landmark® TL <sup>+</sup>	Lifetime <sup>A</sup>	10 years
Landmark® Premium	Lifetime <sup>A</sup>	10 years
NorthGate® ClimateFlex® *	Lifetime <sup>A</sup>	10 years
Landmark® PRO <sup>+</sup> * / Architect 80	Lifetime <sup>A</sup>	10 years
Highland Slate®	Lifetime <sup>A</sup>	10 years
Landmark® ClimateFlex® *	Lifetime <sup>B</sup>	10 years
Landmark® <sup>+</sup>	Lifetime <sup>B</sup>	10 years
Patriot™	Lifetime <sup>B</sup>	10 years
XT™25	25 years	5 years

The warranty period & SureStart period shown above are the same for products manufactured in algae-resistant and/or solar-reflective versions.

- A. The Lifetime Warranty period is only available to individual homeowners. The warranty period for these shingles installed on premises not used by individual homeowners as their residence is limited to 50 years and the SureStart period is 10 years following the installation of the shingles. Roof tear-off, metal work, flashing and disposal expense, incurred during repair or replacement are covered or reimbursed by this Limited Warranty. Limited Warranty transferees during the SureStart period are limited to a 50-year warranty period (see section titled "Transfers During the SureStart Period" for details).
- B. The Lifetime Warranty period is only available to individual homeowners. The warranty period for these shingles installed on premises not used by individual homeowners as their residence is limited to 40 years and the SureStart period is 5 years following the installation of the shingles. Limited Warranty transferees during the SureStart period are limited to a 40-year warranty period (see section titled "Transfers During the SureStart Period" for details).

\* CertainTeed's Impact Resistant Grand Manor®, Carriage House®, Landmark® ClimateFlex®, NorthGate® ClimateFlex®, Presidential Shake® IR, and Belmont® IR shingles comply with Class 4 UL 2218 Impact Resistance of Prepared Roof Covering Materials test criteria at time of manufacture. CertainTeed's Impact Resistant Presidential Shake® TL, Presidential Shake®, and Landmark® PRO comply with Class 3 UL 2218 Impact Resistance of Prepared Roof Covering Materials test criteria at time of manufacture.

<sup>+</sup> Includes Solaris

## SureStart PLUS™ Extended Warranty Protection for added peace of mind

When you choose an Integrity Roof System™, installed by a CertainTeed Credentialed contractor, you have the opportunity to further protect your investment with SureStart PLUS.

SureStart Plus takes traditional SureStart protection and extends FULL coverage for up to 50 years depending on the level of protection you choose.

Lifetime Limited Warranty Shingles Coverage	4-STAR Protection 50 years*	5-STAR 10 Protection 50 years**	5-STAR 25 Protection 50 years**
Materials & Labor	✓	✓	✓
Tear-off	✓	✓	✓
Disposal	✓	✓	✓
Workmanship		✓***	✓****

**NOTE:** XT™25 shingles carry 10 years with 3-STAR, 20 years with 4-STAR Coverage and 25 years with 5-STAR Coverage, including the features as indicated above.

Fully transferable for 10 years with 3-STAR Coverage, 12 years with 4-STAR Coverage, and 15 years with 5-STAR Coverage.

\*Applies to single-family detached houses. Duration for all other types of structures is limited to 25 years.

\*\*Applies to single-family detached houses. Duration for all other types of structures is limited to 30 years.

\*\*\*Workmanship is covered for 10 years.

\*\*\*\*Workmanship is covered for 25 years.

**Low-Slope Roof Sections:** If a project being roofed with CertainTeed shingles has a low-slope section 1,000 square feet (10 squares) or less using our Flintlastic® SA modified asphalt self-adhered roof system, or our SMARTCOAT™ liquid-applied roof restoration systems, installed by a CertainTeed Commercial Credentialed contractor, SureStart Plus extends FULL coverage for the duration of the low-slope warranted period, depending on the level of protection you choose. Residential shingles must be a minimum of one and a half times (1.5X) the amount of flat roof submitted. See Low-Slope Residential Limited Warranty for system requirements and warranty durations.