



FAMILY HANDBOOK



About Us



Policies



Calendar

Welcome to Ozark Dyslexia Services! I'm so glad you're here. This handbook is designed to help you understand how my sessions work, what to expect, and how we can partner together to support your child's reading journey.

Contact Information

Call or Text: (479) 259-1125

Email: Elissa@ozarkdyslexia.com

ozarkdyslexia.com

My Mission

Building Confidence, Closing Gaps.



At Ozark Dyslexia Services, I believe that every student has the potential to become a successful and confident reader. Many of the students I work with have faced challenges that have shaken their self-esteem, so my first goal is always to help rebuild that confidence. As we work together, I help students develop essential skills, close knowledge gaps, and see themselves as capable learners. Together, we celebrate progress and work toward restoring a lasting love of learning.

About Elissa Blabac



Hi! I'm Elissa Blabac, founder of Ozark Dyslexia Services. Your students can call me Miss Elissa. As a mom to a student with dyslexia, I understand the stress and uncertainty parents feel when their child isn't learning to read as expected. My goal is to make sure both parents and students feel supported on this journey and know they are not alone.

I began my path into literacy education during COVID, when my son lost access to both his classroom teacher and dyslexia interventionist. I'm now a graduate student in the Literacy and Dyslexia program at the University of Central Arkansas and will become a Certified Dyslexia Specialist upon graduation.

Policies

Location & Waiting Options

Sessions are held at my office, located at 1801 Forest Hills Blvd., Suite 114B, Bella Vista, AR 72715. Parents are always welcome! You are welcome to sit in and observe the session, relax in the waiting area or the building's common spaces, wait in your car, or drop your student off for their session.

If you choose to drop off your student and have not returned by the end of the session, they will be instructed to wait for you in the waiting area of the ODS office.

Restrooms

Public restrooms are located near the main entrance to the building. Please make sure your student has an opportunity to use the restroom before our session. If your child needs to use the restroom during our session and you are not available, I will escort your child to the restroom and wait for them in the common area outside the restroom.

Parking

Please observe the parking information signs in the parking lot. The best places to park are outside Entrance A and Entrance C.

Session Length

Sessions begin on the hour and typically last 45 to 50 minutes – sometimes called a “therapy hour.” The exact length may vary slightly depending on lesson pacing and when we reach a natural stopping point. Please arrive on time so we can make the most of our session. If a student arrives late, we’ll still end at the scheduled time in order to stay on track for the next learner.

Payment Policy

Clients will be invoiced on the last day of each month for all sessions that took place during that month. **Payment is due within 10 days, by the 10th of the following month.** Invoices can be paid by check, Venmo, or credit card.

If you plan to use an Educational Freedom Account (EFA) through ClassWallet, please let me know in advance so we can make the necessary arrangements.

Payments not received by the **15th of the month** may be subject to a \$15 late fee. If a balance remains unpaid for more than 30 days, services may be paused until payment is received.

Cancellation Policy

Life happens – and so do colds, stomach bugs, and unexpected hiccups in the schedule. If your child is sick, please keep them home to rest and recover. I appreciate your help in keeping everyone healthy.

Each student is allowed 2 free cancellations per academic semester (Fall and Spring). After the third missed session, any additional absences will be billed at the full session rate, regardless of the reason.

If cancellations become frequent or ongoing, we may need to reevaluate services, as consistency is key to making progress.

That said, I understand that things come up! Please reach out as soon as possible if you need to cancel. I'll always do my best to be flexible and understanding.

Any session I need to cancel will, of course, not be charged, and I'll communicate with you as early as I can.

Weather Related Closings

If the weather gets rough, safety comes first. Ozark Dyslexia Services will follow **Gravette and Bentonville Public Schools** for weather-related closures. If **either** district cancels school or dismisses early due to inclement weather, our sessions will also be canceled for the day.

I'll do my best to reschedule any missed sessions due to weather when possible. If a make-up session can't be arranged, you won't be charged for the missed time. I'll keep in touch and communicate any changes as early as I can. If you're ever unsure, feel free to reach out – I'm happy to confirm the day's plans!

Assessments and Progress Reports

Every student begins with an initial assessment. From there, I use informal checks during sessions to guide instruction and track progress in real time. In addition, I use formal progress monitoring assessments at the middle and end of the academic year. You'll receive a written progress report at those times so you can see how your child is growing.

I'm always happy to talk about your child's progress at any time. If you need written documentation for your child's school, please let me know with plenty of notice so I can prepare the necessary documents.

2025 - 2026 Calendar

The calendar provides session start/end dates and holidays for the academic year. This calendar is designed to help families plan ahead and ensure a smooth, consistent learning experience. Any changes to the calendar will be communicated with as much notice as possible. Summer sessions will begin in June and will run until July 31st.

AUGUST

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31						

SEPTEMBER

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OCTOBER

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NOVEMBER

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DECEMBER

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JANUARY

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FEBRUARY

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MARCH

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APRIL

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MAY

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24	25	26	27	28	29	30

First/Last Day of School Year Sessions

Holidays - No Sessions on these days

Reminder

My student's session is on :

at