

Love Connector Training Companion Guide

Welcome to the TLC Love Connectors Training! This companion guide serves as your quick reference for serving well, guiding new believers, and representing the heart of Christ in every service.

The Core Role

- **Welcome & Validate:** Welcome, celebrate, and offer warm understanding for the magnitude of a new believer's decision.
- **Be Authentically You:** Be upbeat and true to your personality. God gave you unique gifts and warmth—no robots!
- **Reflect Christ:** Represent the light, love, and grace of Christ in every single interaction.
- **Respond with Truth, Not Judgment:** Never respond in judgment; simply shine light on the truth. Note that Pastors and ministers are always available to assist with complex or sensitive questions.

Commitment & Logistics

- **Commitment:** 1 Sunday service per month (scheduled conveniently via Planning Center).
- **Uniform:** Love Connector logo T-shirt and your printed name tag (stored on-site at TLC). Feel free to style it with your own flair (e.g., jackets, cardigan, statement jewelry).

Script & Interaction Guidelines

- **First Contact:** Introduce yourself with a warm, welcoming smile.
- **Celebrate the Moment:** Celebrate and welcome them to God's family.
(Reference: Luke 15:10 - "In the same way, I tell you, there is rejoicing in the presence of the angels of God over one sinner who repents.")

- **Provide Resources:** Hand out Info Packets, which contain key TLC information and a handy QR code to claim a free Bible.
- **Stay Connected:** Gather their contact information so our team can follow up and support them on their journey.
- **Invite Them Back:** Invite them to return next Sunday and to join our Wednesday 7:00 PM hybrid Bible Study (Zoom link available at tlc.org).

Role Breakdown: Love Connector A

Phase / Timing	Action & Position Instructions
Position 1 (Announcements)	Sit at the back of the sanctuary. Step up on stage (left side) during announcements. Warmly welcome first-time visitors, ask them to raise their hands, and invite them to see you after service for a special gift.
Position 2 (Salvation Call)	When the altar call melody begins to play, move quietly to the dividing podium to watch for raised hands across the room.
Position 3 (Dismissal)	Exit behind the Lead Pastors directly to the lobby. Direct first-time visitors to the host gift area, and most importantly, guide new believers directly to Love Connector B.

Role Breakdown: Love Connector B

Phase / Timing	Action & Position Instructions
Position 1 (Service)	Remain seated comfortably in the back row throughout the entire service.
Position 2 (Salvation Call)	When the melody plays, stand directly behind your seat to get a full, elevated view of the sanctuary and spot any raised hands.
Position 3 (Dismissal)	Exit behind the Lead Pastors to the Love Connection Table. Hand out info packets and use the tablet (via Planning Center) to capture their name, physical address, and email address.