

Sharp Imaging and Information Corporation of America

Accessibility Conformance Report

Revised Section 508 Edition

VPAT® Version 2.5

Name of Product/Version:

BP-51C26, BP-51C31, BP-51C36, BP-51C45

BP-71C31, BP-71C36, BP-71C45, BP-71C55, BP-71C65

Report Date: April 2025

Product Description: Color Multifunction Document System

Contact Information: VPAT_Support_Team@sharpusa.com

Notes: Covers MFP, printers, applications and drivers

Evaluation Methods Used: Hardware, application and driver testing

Applicable Standards/Guidelines: Section 508 standards

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0 http://www.w3.org/TR/2008/REC-WCAG20-20081211/	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<u>1.1.1 Non-text Content</u> (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) All <u>non-text content</u> that is presented to the user has a <u>text alternative</u> that serves the equivalent purpose, except for the situations listed below. - Controls, input - Time-based Media - Test - Sensory - CAPTCHA - Decoration, Formatting, Invisible	Web: Partially Supports Electronic Docs: Partially Supports Software: Not Applicable Authoring Tool: Not Applicable	Web/Electronic Docs: Descriptions for images are provided in text boxes and can be played back audibly. Software/Authoring Tool: Not Applicable
<u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) For <u>prerecorded audio-only</u> and <u>prerecorded video-only</u> media, the following are true, except when the audio or video is a <u>media alternative for text</u> and is clearly labeled as such: • Prerecorded Audio-only: An <u>alternative for time-based media</u> is provided that presents equivalent information for prerecorded audio-only content. • Prerecorded Video-only: Either an alternative for time-based media or an audio track is provided that presents equivalent information for prerecorded video-only content.	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Not Applicable
<u>1.2.2 Captions (Prerecorded)</u> (Level A) Also applies to: Revised Section 508	Web: Not Applicable Electronic Docs: Not Applicable	Not Applicable

Criteria	Conformance Level	Remarks and Explanations
501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) Captions are provided for all <u>prerecorded audio</u> content in <u>synchronized media</u>, except when the media is a <u>media alternative for text</u> and is clearly labeled as such.	Software: Not Applicable Authoring Tool: Not Applicable	
<u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) An <u>alternative for time-based media</u> or <u>audio description</u> of the <u>prerecorded video</u> content is provided for <u>synchronized media</u>, except when the media is a <u>media alternative for text</u> and is clearly labeled as such.	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Not Applicable
<u>1.3.1 Info and Relationships</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) Information, <u>structure</u>, and <u>relationships</u> conveyed through <u>presentation</u> can be <u>programmatically determined</u> or are available in text.	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable	Web/ Electronic Docs/ Software: It has a site map / table of contents / tabs for each category. Authoring Tool: Not Applicable
<u>1.3.2 Meaningful Sequence</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) When the sequence in which content is presented affects its meaning, a <u>correct reading sequence</u> can be <u>programmatically determined</u>.	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable	Web/Electronic Docs/Software: The order is organized by category/near function. Authoring Tool: Not Applicable
<u>1.3.3 Sensory Characteristics</u> (Level A) Also applies to: Revised Section 508	Web: Partially Supports Electronic Docs: Supports	Web/Electronic Docs/Software: A textual explanation is provided for each icon.

Criteria	Conformance Level	Remarks and Explanations
501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components such as shape, size, visual location, orientation, or sound.	Software: Partially Supports Authoring Tool: Not Applicable	Authoring Tool: Not Applicable
1.4.1 Use of Color (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Web: Supports Electronic Docs: Not Applicable Software: Supports Authoring Tool: Not Applicable	Web/Software: In device web pages, and drivers, there are not only colors but also textual descriptions. Authoring Tool: Not Applicable
1.4.2 Audio Control (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) If any audio on a Web page plays automatically for more than 3 seconds, either a <u>mechanism</u> is available to pause or stop the audio, or a mechanism is available to control audio volume independently from the overall system volume level.	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Not Applicable
2.1.1 Keyboard (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) All <u>functionality</u> of the content is operable through a <u>keyboard interface</u> without requiring specific timings for individual keystrokes, except where the underlying function requires input that depends on the path of the user's movement and not just the endpoints.	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web/Electronic Docs: Supported because it can be operated with keyboard key. Software/Authoring Tool: Not Applicable

Criteria	Conformance Level	Remarks and Explanations
<u>2.1.2 No Keyboard Trap</u> (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) If keyboard focus can be moved to a component of the page using a <u>keyboard interface</u>, then focus can be moved away from that component using only a keyboard interface, and, if it requires more than unmodified arrow or tab keys or other standard exit methods, the user is advised of the method for moving focus away.	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web/Electronic Docs: Tab and Esc keys can be used to remove focus. Software/Authoring Tool: Not Applicable
<u>2.2.1 Timing Adjustable</u> (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) For each time limit that is set by the content, at least one of the following is true: • Turn off: The user is allowed to turn off the time limit before encountering it; or • Adjust: The user is allowed to adjust the time limit before encountering it over a wide range that is at least ten times the length of the default setting; or • Extend: The user is warned before time expires and given at least 20 seconds to extend the time limit with a simple action (for example, "press the space bar"), and the user is allowed to extend the time limit at least ten times; or • Real-time Exception: The time limit is a required part of a real-time event (for example, an auction), and no alternative to the time limit is possible; or • Essential Exception: The time limit is essential and extending it would invalidate the activity; or • 20 Hour Exception: The time limit is longer than 20 hours.	Web: Partially Supports Electronic Docs: Not Applicable Software: Supports Authoring Tool: Not Applicable	Web/Software: Session timeouts do not exist in drivers and other software items. (Basically, there is no time-limited content, but the web session itself logs out automatically. (Default 60 minutes, can be set up to 240 minutes) Electronic Docs/Authoring Tool: Not Applicable

Criteria	Conformance Level	Remarks and Explanations
<u>2.2.2 Pause, Stop, Hide</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) For moving, blinking, scrolling, or auto-updating information, all of the following are true: • Moving, blinking, scrolling: For any moving, blinking or scrolling information that (1) starts automatically, (2) lasts more than five seconds, and (3) is presented in parallel with other content, there is a mechanism for the user to pause, stop, or hide it unless the movement, blinking, or scrolling is part of an activity where it is essential; and • Auto-updating: For any auto-updating information that (1) starts automatically and (2) is presented in parallel with other content, there is a mechanism for the user to pause, stop, or hide it or to control the frequency of the update unless the auto-updating is part of an activity where it is essential.	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Not Applicable
<u>2.3.1 Three Flashes or Below Threshold</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) Web pages do not contain anything that flashes more than three times in any one second period, or the flash is below the general flash and red flash thresholds.	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable	Web/Electronic Docs/Software: Settings do not contain anything that flashes more than three times in any one second period. Authoring Tool: Not Applicable
<u>2.4.1 Bypass Blocks</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs A mechanism is available to bypass blocks of content that are repeated on multiple Web pages.	Web: Does not support Electronic Docs: Supports Authoring Tool: Not Applicable	Web: There are no mechanisms to skip contents. Electronic Docs: The text which is repeated are linked, and it can skip. Authoring Tool: Not Applicable

Criteria	Conformance Level	Remarks and Explanations
2.4.2 Page Titled (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) <u>Web pages</u> have titles that describe topic or purpose.	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web and Electronic Docs contain the titles of each pages.
2.4.3 Focus Order (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) If a <u>Web page</u> can be <u>navigated sequentially</u> and the navigation sequences affect meaning or operation, focusable components receive focus in an order that preserves meaning and operability.	Web: Supports Electronic Docs: Partially Supports Software: Not Applicable Authoring Tool: Not Applicable	Web/Electronic Docs: Web and Electronic Docs contain the titles of each pages. Authoring Tool: Not Applicable
2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) The <u>purpose of each link</u> can be determined from the link text alone or from the link text together with its <u>programmatically determined link context</u>, except where the purpose of the link would be <u>ambiguous to users in general</u>.	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web/Electronic Docs: All links can be determined from text alone or alternative text contents. Software/Authoring Tool: Not Applicable
3.1.1 Language of Page (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) The default <u>human language</u> of each <u>Web page</u> can be <u>programmatically determined</u>.	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web/Electronic Docs: The source code of Web page includes language information (lang = "***") Software/Authoring Tool: Not Applicable

Criteria	Conformance Level	Remarks and Explanations
3.2.1 On Focus (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) When any component receives focus, it does not initiate a <u>change of context</u> .	Web: Supports Electronic Docs: Supports Software: Partially Supports Authoring Tool: Not Applicable	Web/Electronic Docs: When the focus of keyboard operations is received, there is no content that changes dynamically. Software: Some contexts of components are dynamically changed when receiving the focus. Authoring Tool: Not Applicable
3.2.2 On Input (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) Changing the setting of any <u>user interface component</u> does not automatically cause a <u>change of context</u> unless the user has been advised of the behavior before using the component.	Web: Partially Supports Electronic Docs: Supports Software: Partially Supports Authoring Tool: Not Applicable	Web/Electronic Docs/Software: On some pages of Web setting and driver, there are pages to be added to the menu due to setting change. But electronic docs including user's manual does not automatically change. Authoring Tool: Not Applicable
3.3.1 Error Identification (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) If an <u>input error</u> is automatically detected, the item that is in error is identified and the error is described to the user in text.	Web: Supports Electronic Docs: Not Applicable Software: Supports Authoring Tool: Not Applicable	Web/Software: On the web and driver setting registration screen, if there is an error in the required field, the cause of the error is notified by a text message. Electronic Docs /Authoring Tool: Not Applicable
3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) Labels or instructions are provided when content requires user input.	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: There are explanations, such as xx half-width characters. Electronic Docs/Software/Authoring Tool: Not Applicable
4.1.1 Parsing (Level A) Also applies to:	Web: Supports Electronic Docs: Not Applicable	Web: For WCAG 2.0 and the 508 standards, the

Criteria	Conformance Level	Remarks and Explanations
WCAG 2.0 – Always answer ‘Supports’ Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) In content implemented using markup languages, elements have complete start and end tags, elements are nested according to their specifications, elements do not contain duplicate attributes, and any IDs are unique, except where the specifications allow these features.	Software: Not Applicable Authoring Tool: Not Applicable	September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata. Electronic Docs/Software/Authoring Tool: Not Applicable
4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) For all <u>user interface components</u> (including but not limited to: form elements, links and components generated by scripts), the <u>name</u> and <u>role</u> can be <u>programmatically determined</u>; states, properties, and values that can be set by the user can be <u>programmatically set</u>; and notification of changes to these items is available to <u>user agents</u>, including <u>assistive technologies</u>.	Web: Supports Electronic Docs: Not Applicable Software: Partially Supports Authoring Tool: Not Applicable	Web/Software: In web configuration, standard user interface components are used so that the HTML used to describe the page can be programmatically determined. For drivers, the name and value information can be programmatically determined, but the role cannot be determined, so it is marked as Partially supported. Electronic Docs /Authoring Tool: Not Applicable

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) <u>Captions</u> are provided for all <u>live audio</u> content in <u>synchronized media</u>.	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Not Applicable

Criteria	Conformance Level	Remarks and Explanations
<u>1.2.5 Audio Description (Prerecorded)</u> (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) Audio description is provided for all <u>prerecorded video</u> content in <u>synchronized media</u>.	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Not Applicable
<u>1.4.3 Contrast (Minimum)</u> (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) The visual presentation of text and images of text has a contrast ratio of at least 4.5:1, except for the following: • Large Text: Large-scale text and images of large-scale text have a contrast ratio of at least 3:1; • Incidental: Text or images of text that are part of an inactive user interface component, that are pure decoration, that are not visible to anyone, or that are part of a picture that contains significant other visual content, have no contrast requirement. • Logotypes: Text that is part of a logo or brand name has no minimum contrast requirement.	Web: Supports Electronic Docs: Supports Software: Partially Supports Authoring Tool: Not Applicable	Web/Electronic Docs/Software: Text/text images on the device web page have a contrast ratio of 4.5:1. The user manuals also support this contrast. “Partially supports” because the driver has some displays that do not meet the contrast ratio. Authoring Tool: Not Applicable
<u>1.4.4 Resize text</u> (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) Except for <u>captions</u> and <u>images of text</u>, <u>text</u> can be resized without <u>assistive technology</u> up to 200 percent without loss of content or functionality.	Web: Supports Electronic Docs: Supports Software: Partially Supports Authoring Tool: Not Applicable	Web/Electronic Docs/Software: Possible by browser function. Authoring Tool: Not Applicable
<u>1.4.5 Images of Text</u> (Level AA) Also applies to:	Web: Supports Electronic Docs: Supports	Web/Electronic Docs/Software: No text images are used on the device web

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) If the technologies being used can achieve the visual presentation, text is used to convey information rather than images of text except for the following: Customizable: The image of text can be visually customized to the user's requirements; Essential: A particular presentation of text is essential to the information being conveyed.	Software: Supports Authoring Tool: Not Applicable	page/user manuals/drivers. Authoring Tool: Not Applicable
2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs More than one way is available to locate a <u>Web page</u> within a <u>set of Web pages</u> except where the Web Page is the result of, or a step in, a <u>process</u> .	Web: Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: In a web setting, providing a way to get to the desired page, not only by following the settings tree in order, but also by using a search function or similar method. A site map is also included in this method. Drivers/user manuals are not included. Electronic Docs /Authoring Tool: Not Applicable
2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) Headings and <u>labels</u> describe topic or purpose.	Web: Supports Electronic Docs: Supports Software: Partially Supports Authoring Tool: Not Applicable	Web/Electronic Docs/Software: Explanations are provided using headings on web pages, user manuals, and drivers.
2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Supports Authoring Tool: Not Applicable	Web/Software: Device web page, driver allows focus Electronic Docs /Authoring Tool: Not Applicable

Criteria	Conformance Level	Remarks and Explanations
Any keyboard operable user interface has a mode of operation where the keyboard focus indicator is visible.		
3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) The <u>human language</u> of each passage or phrase in the content can be <u>programmatically determined</u> except for proper names, technical terms, words of indeterminate language, and words or phrases that have become part of the vernacular of the immediately surrounding text.	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: There does not seem to be a case where multiple languages are mixed in a web setting, except for proper nouns. However, programmatic interpretation of which language is which is possible, so the Support Electronic Docs/Software/Authoring Tool: Not Applicable
3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs Navigational mechanisms that are repeated on multiple <u>Web pages</u> within a <u>set of Web pages</u> occur in the <u>same relative order</u> each time they are repeated, unless a change is initiated by the user.	Web: Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: The common content at the top of the screen within the web settings and the menu bar on the left side always appear in the same order. User manuals are not covered. Electronic Docs /Authoring Tool: Not Applicable
3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs Components that have the <u>same functionality</u> within a set of <u>Web pages</u> are identified consistently.	Web: Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: In the web settings, all components for common operations such as Submit and Add are given names and labels using the same rules. User manuals are not covered. Electronic Docs /Authoring Tool: Not Applicable
3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool)	Web: Partially Supports Electronic Docs: Not Applicable Software: Partially Supports Authoring Tool: Not Applicable	Web/Software: In Device Web Page/Printer Driver, suggestions for the correction of errors are not offered for every error, but they are offered in some cases.

Criteria	Conformance Level	Remarks and Explanations
602.3 (Support Docs) If an <u>input error</u> is automatically detected and suggestions for correction are known, then the suggestions are provided to the user, unless it would jeopardize the security or purpose of the content.		Electronic Docs /Authoring Tool: Not Applicable
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) For <u>Web pages</u> that cause <u>legal commitments</u> or financial transactions for the user to occur, that modify or delete <u>user-controllable</u> data in data storage systems, or that submit user test responses, at least one of the following is true: 1. Reversible: Submissions are reversible. 2. Checked: Data entered by the user is checked for <u>input errors</u> and the user is provided an opportunity to correct them. Confirmed: A <u>mechanism</u> is available for reviewing, confirming, and correcting information before finalizing the submission.	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web/Electronics Docs/Software/Authoring Tool: The contents do not send any information to outside sites.

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA) Revised Section 508 – Does not apply <u>Sign language interpretation</u> is provided for all <u>prerecorded audio</u> content in <u>synchronized media</u>.	Not Applicable	Not Applicable
1.2.7 Extended Audio Description (Prerecorded) (Level AAA) Revised Section 508 – Does not apply Where pauses in foreground audio are insufficient to allow <u>audio descriptions</u> to convey the sense of the video, <u>extended audio</u>	Not Applicable	Not Applicable

Criteria	Conformance Level	Remarks and Explanations
<u>description</u> is provided for all <u>prerecorded video</u> content in <u>synchronized media</u> .		
1.2.8 Media Alternative (Prerecorded) (Level AAA) Revised Section 508 – Does not apply An <u>alternative for time-based media</u> is provided for all <u>prerecorded synchronized media</u> and for all prerecorded <u>video-only media</u> .	Not Applicable	Not Applicable
1.2.9 Audio-only (Live) (Level AAA) Revised Section 508 – Does not apply An <u>alternative for time-based media</u> that presents equivalent information for <u>live audio-only</u> content is provided.	Not Applicable	Not Applicable
1.4.6 Contrast (Enhanced) (Level AAA) Revised Section 508 – Does not apply The visual presentation of <u>text</u> and <u>images of text</u> has a <u>contrast ratio</u> of at least 7:1, except for the following: • Large Text: <u>Large-scale text</u> and images of large-scale text have a contrast ratio of at least 4.5:1; • Incidental: Text or images of text that are part of an inactive <u>user interface component</u>, that are <u>pure decoration</u>, that are not visible to anyone, or that are part of a picture that contains significant other visual content, have no contrast requirement. Logotypes: Text that is part of a logo or brand name has no minimum contrast requirement.	Supports	
1.4.7 Low or No Background Audio (Level AAA) Revised Section 508 – Does not apply For <u>prerecorded audio-only</u> content that (1) contains primarily speech in the foreground, (2) is not an audio <u>CAPTCHA</u> or audio logo, and (3) is not vocalization intended to be primarily musical expression such as singing or rapping, at least one of the following is true: • No Background: The audio does not contain background sounds. • Turn Off: The background sounds can be turned off. • 20 dB: The background sounds are at least 20 decibels lower than the foreground speech content, with the exception of occasional sounds that last for only one or two seconds.	Supports	

Criteria	Conformance Level	Remarks and Explanations
<i>Note:</i> Per the definition of "decibel," background sound that meets this requirement will be approximately four times quieter than the foreground speech content.		
1.4.8 Visual Presentation (Level AAA) Revised Section 508 – Does not apply For the visual presentation of <u>blocks of text</u>, a <u>mechanism</u> is available to achieve the following: 1. Foreground and background colors can be selected by the user. 2. Width is no more than 80 characters or glyphs (40 if CJK). 3. Text is not justified (aligned to both the left and the right margins). 4. Line spacing (leading) is at least space-and-a-half within paragraphs, and paragraph spacing is at least 1.5 times larger than the line spacing. 5. Text can be resized without assistive technology up to 200 percent in a way that does not require the user to scroll horizontally to read a line of text <u>on a full-screen window</u>.	Partially Supports	
1.4.9 Images of Text (No Exception) (Level AAA) Revised Section 508 – Does not apply <u>Images of text</u> are only used for <u>pure decoration</u> or where a particular presentation of <u>text</u> is <u>essential</u> to the information being conveyed.	Does Not Support	
2.1.3 Keyboard (No Exception) (Level AAA) Revised Section 508 – Does not apply All <u>functionality</u> of the content is operable through a <u>keyboard interface</u> without requiring specific timings for individual keystrokes.	Supports	In the device web page, basically all contents can be operated with keyboard.
2.2.3 No Timing (Level AAA) Revised Section 508 – Does not apply Timing is not an <u>essential</u> part of the event or activity presented by the content, except for non-interactive <u>synchronized media</u> and <u>real-time events</u>.	Does Not Support	There is a time limit for an authenticated session.
2.2.4 Interruptions (Level AAA) Revised Section 508 – Does not apply Interruptions can be postponed or suppressed by the user, except interruptions involving an <u>emergency</u>.	Does Not Support	At the time of reboot or power failure, the session is disconnected regardless of the login status of the user.

Criteria	Conformance Level	Remarks and Explanations
2.2.5 Re-authenticating (Level AAA) Revised Section 508 – Does not apply When an authenticated session expires, the user can continue the activity without loss of data after re-authenticating.	Does Not Support	After re-authentication, the data being edited is lost.
2.3.2 Three Flashes (Level AAA) Revised Section 508 – Does not apply <u>Web pages</u> do not contain anything that <u>flashes</u> more than three times in any one second period.	Supports	There are no UI components in Device Web Page.
2.4.8 Location (Level AAA) Revised Section 508 – Does not apply Information about the user's location within a <u>set of Web pages</u> is available.	Supports	Site map is supported in order to browse the structure of Device Web page.
2.4.9 Link Purpose (Link Only) (Level AAA) Revised Section 508 – Does not apply A <u>mechanism</u> is available to allow the purpose of each link to be identified from link text alone, except where the purpose of the link would be <u>ambiguous to users in general</u> .	Supports	The link is prepared for moving to each setting page of device web page, and its purpose can be easily judged from the text of the link.
2.4.10 Section Headings (Level AAA) Revised Section 508 – Does not apply <u>Section</u> headings are used to organize the content.	Supports	The device web page has a hierarchical structure, and section headings are prepared in each page.
3.1.3 Unusual Words (Level AAA) Revised Section 508 – Does not apply A <u>mechanism</u> is available for identifying specific definitions of words or phrases <u>used in an unusual or restricted way</u> , including <u>idioms</u> and <u>jargon</u> .	Supports	In the device web page, If unclear settings is found, user can confirm by user manual uploaded on this web page.
3.1.4 Abbreviations (Level AAA) Revised Section 508 – Does not apply A <u>mechanism</u> for identifying the expanded form or meaning of <u>abbreviations</u> is available.	Supports	In the device web page, basically, abbreviations is not used. If unclear settings is found, user can confirm by user manual uploaded on this web page.
3.1.5 Reading Level (Level AAA) Revised Section 508 – Does not apply When text requires reading ability more advanced than the <u>lower secondary education level</u> after removal of proper names and titles, <u>supplemental content</u> , or a version that does not require reading	Supports	

Criteria	Conformance Level	Remarks and Explanations
ability more advanced than the lower secondary education level, is available.		
3.1.6 Pronunciation (Level AAA) Revised Section 508 – Does not apply A <u>mechanism</u> is available for identifying specific pronunciation of words where meaning of the words, in context, is ambiguous without knowing the pronunciation.	Does Not Support	
3.2.5 Change on Request (Level AAA) Revised Section 508 – Does not apply <u>Changes of context</u> are initiated only by user request or a <u>mechanism</u> is available to turn off such changes.	Does Not Support	At the time of reboot or power failure, the session is disconnected regardless of the login status of the user.
3.3.5 Help (Level AAA) Revised Section 508 – Does not apply Context-sensitive help is available.	Supports	In the device web page, user manual is uploaded on this page. User can use it.
3.3.6 Error Prevention (All) (Level AAA) Revised Section 508 – Does not apply For <u>Web pages</u> that require the user to submit information, at least one of the following is true: 1. Reversible: Submissions are reversible. 2. Checked: Data entered by the user is checked for <u>input errors</u> and the user is provided an opportunity to correct them. Confirmed: A <u>mechanism</u> is available for reviewing, confirming, and correcting information before finalizing the submission.	Supports	

Revised Section 508 Report

Notes:

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision Where a visual mode of operation is provided, ICT shall provide at least one mode of operation that does not require user vision.	Partially Supports	*[For Operation Panel] (1) When input is determined or invalid, operation status is confirmed by a beeping sound. For operation of copy settings such as ratio or copy density, a special beeping sound at the center point such as 100% is provided to make it easier for people who are blind or visually impaired to find this value. *[For Input through Key and Touch Panel] (2) The time it takes for the unit to recognize touch can be adjusted up to two seconds. *[For Draft setting on Platen] (3) Setting documents on the tray can be done even without relying on vision because setting portion has a stopper. *[For Paper Setting] (4) The tray operation can be recognized by touch, and this enables end-users to open and close tray and set paper with one hand. (5) When it closes, the user can grasp it

Criteria	Conformance Level	Remarks and Explanations
		with the sense of touch or the sense of hearing. (6) People who are blind or visually impaired can adjust machine settings with a PC through the webpage. The webpage can be read out loud by software on the PC. *[For Automatic Document Feeder] (7) Setting documents in the document feeder can be done without relying on vision because the document feeder has stopper guides. Vision is not required for a user to set documents in the document feeder. *[For Appearance] (8) Operation area for door, etc., can be recognized by touch. *[For System Operation] (9) When a user presses an unauthorized key, a beeping sound should go off to prevent unintentional operation. *[For Main Power Switch] (10) Power On/Off status can be recognized by touch. (11) Power switch can be recognized by touch. (12) The power switch is located away from other keys so as not to be pressed mistakenly. *[For Fax] (Option) (13) Provide users alternative measures

Criteria	Conformance Level	Remarks and Explanations
		other than vision to know such as sound when the fax receives messages. *[For Touch Panel] (14) Adjusting the time for key recognition is possible. (15) It is not necessary to use the touch panel for adjusting the machine. This can be accomplished through the webpage or with remote front panel. *[For System Operation Function] (16) Recovering from Auto Power shutoff mode can be done smoothly without relying on vision.
302.2 With Limited Vision Where a visual mode of operation is provided, ICT shall provide at least one mode of operation that enables users to make use of limited vision.	Supports	*[For Operation Panel] (1) Font size may be expanded by utilizing the Enlarge Display Mode, and Icon button size on the Home Screen can be expanded by customizing the Home Screen. (2) Color type of the screen can be chosen; there is a universal-design type. (3) The color of the Output tray is dark gray for increased contrast between paper and tray. This makes it easier to find papers on the tray. (4) The Color of Original guides on the Document feeder tray are dark gray. This increases the contrast between the original and the guides making adjusting the guides easier. (5) A Hard Keyboard (Standard on select models) is also available in addition to the soft keyboard within the touch panel. This assists in more accurate input of text (inputting e-mail addresses, for example)

Criteria	Conformance Level	Remarks and Explanations
302.3 Without Perception of Color Where a visual mode of operation is provided, ICT shall provide at least one visual mode of operation that does not require user perception of color.	Supports	*[For Operation Panel] (1) Font size may be expanded by utilizing the Enlarge Display Mode, and Icon button size on the Home Screen can be expanded by customizing the Home Screen. (2) Color type of the screen can be chosen; there is a universal-design type. (3) The color of the Output tray is dark gray for increased contrast between paper and tray. This makes it easier to find papers on the tray. (4) The Color of Original guides on the Document feeder tray are dark gray. This increases the contrast between the original and the guides making adjusting the guides easier. (5) A Hard Keyboard (Standard on select models) is also available in addition to the soft keyboard within the touch panel. This assists in more accurate input of text (inputting e-mail addresses, for example).
302.4 Without Hearing Where an audible mode of operation is provided, ICT shall provide at least one mode of operation that does not require user hearing.	Not Applicable	No operations require hearing
302.5 With Limited Hearing Where an audible mode of operation is provided, ICT shall provide at least one mode of operation that enables users to make use of limited hearing.	Not Applicable	No audio information will be provided
302.6 Without Speech Where speech is used for input, control, or operation, ICT shall provide at least one mode of operation that does not require user speech.	Not Applicable	No Functions Require Speech
302.7 With Limited Manipulation Where a manual mode of operation is provided, ICT shall provide at least one mode of operation that does not require fine motor control or simultaneous manual operations.	Supports	The UI for this product does not require complex manipulation or simultaneous button presses/gestures.

Criteria	Conformance Level	Remarks and Explanations
302.8 With Limited Reach and Strength Where a manual mode of operation is provided, ICT shall provide at least one mode of operation that is operable with limited reach and limited strength.	Supports	*[For Automatic Document Feeder] (1) Allows end-users to close it with one hand easily from the maximum open/close angle. (2) Door etc. can be opened/closed with one hand. (3) When end-user presses unauthorized key, a beeping sound should go off to prevent unintentional operation. (4) Adjusting the time for key reception is possible. *[For Whole System] (5) All operations can be done with one hand and do not require tight grasping, or twisting of the wrist. (6) The paper tray can be easily opened/closed with a universal handle. [For Operation Panel] Operation panel can be tilted freely. [For Program Mode] (8) When performing routine work, a user can set a Program which includes all the functions necessary to perform that job.
302.9 With Limited Language, Cognitive, and Learning Abilities ICT shall provide features making its use by individuals with limited cognitive, language, and learning abilities simpler and easier.	Supports	Paper and PDF Compatible telephone support Online (HTML, PDF), Supports Screen Readers Additionally, MY Sharp which provides text, sound, and images

Chapter 4: [Hardware](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen Speech output shall be provided for all information displayed on-screen.	Not Applicable	Speech output shall be provided for all information displayed on-screen.
402.2.2 Transactional Outputs Where transactional outputs are provided, the speech output shall audibly provide all information necessary to verify a transaction.	Not Applicable	Where transactional outputs are provided, the speech output shall audibly provide all information necessary to verify a transaction.
402.2.3 Speech Delivery Type and Coordination Speech output shall be delivered through a mechanism that is readily available to all users, including, but not limited to, an industry standard connector or a telephone handset. Speech shall be recorded or digitized human, or synthesized. Speech output shall be coordinated with information displayed on the screen.	Partially Supports	Current Technology provides no equivalent to touch-screen display panels. However, note the following: [For Whole System] (1) Provided end-users with remote operation function to execute their regular jobs from their computers. (2) Frequency of over 2.5KHz isn't used when there is a beeping sound. [For Operation Panel] (3) Provides measures to emit a beeping sound from the base point for the operations requiring end-users to switch plural options (including set values and setting modes) in a routine rotation.
402.2.4 User Control Speech output for any single function shall be automatically interrupted when a transaction is selected. Speech output shall be capable of being repeated and paused.	Not Applicable	
402.2.5 Braille Instructions Where speech output is required by 402.2, braille instructions for initiating the speech mode of operation shall be provided. Braille shall be contracted and shall conform to 36 CFR part 1191, Appendix D, Section 703.3.1.	Not Applicable	
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening Where ICT provides private listening, it shall provide a mode of operation for controlling the volume. Where ICT delivers output by an audio transducer typically held up to the ear, a means for effective magnetic wireless coupling to hearing technologies shall be provided.	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
402.3.2 Non-private Listening Where ICT provides non-private listening, incremental volume control shall be provided with output amplification up to a level of at least 65 dB. A function shall be provided to automatically reset the volume to the default level after every use.	Not Applicable	
402.4 Characters on Display Screens At least one mode of characters displayed on the screen shall be in a sans serif font. Where ICT does not provide a screen enlargement feature, characters shall be 3/16 inch (4.8 mm) high minimum based on the uppercase letter "I". Characters shall contrast with their background with either light characters on a dark background or dark characters on a light background.	Supports	The printer driver doesn't have the ability to adjust color and contrast settings. Printer Status Monitor doesn't have the ability to adjust color and contrast settings. In the operation panel of the unit, users can select from a variety of color schemes.
402.5 Characters on Variable Message Signs Characters on variable message signs shall conform to section 703.7 Variable Message Signs of ICC A117.1-2009 (incorporated by reference, see 702.6.1).	Not Applicable	No characters on variable message signs
<u>403 Biometrics</u>	Heading cell – no response required	Heading cell – no response required
403.1 General Where provided, biometrics shall not be the only means for user identification or control.	Not Applicable	
<u>404 Preservation of Information Provided for Accessibility</u>	Heading cell – no response required	Heading cell – no response required
404.1 General ICT that transmits or converts information or communication shall not remove non-proprietary information provided for accessibility or shall restore it upon delivery.	Supports	Non-proprietary information provided for accessibility during the transmission of information or the import/export of settings is not removed by this product.
<u>405 Privacy</u>	Heading cell – no response required	Heading cell – no response required
405.1 General The same degree of privacy of input and output shall be provided to all individuals. When speech output required by 402.2 is enabled, the screen shall not blank automatically.	Supports	The necessary information for the operation is all displayed on the operation panel.
<u>406 Standard Connections</u>	Heading cell – no response required	Heading cell – no response required
406.1 General Where data connections used for input and output are provided, at least one of each type of connection shall conform to industry standard non-proprietary formats.	Supports	This product provides a connection method that conforms to a non-proprietary industry standard.

Criteria	Conformance Level	Remarks and Explanations
<u>407 Operable Parts</u>	Heading cell – no response required	Heading cell – no response required
407.2 Contrast Where provided, keys and controls shall contrast visually from background surfaces. Characters and symbols shall contrast visually from background surfaces with either light characters or symbols on a dark background or dark characters or symbols on a light background.	Supports	There is considerable contrast between characters, symbols, and the backgrounds used by keys and other controls.
<u>407.3 Input Controls</u>	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible Input controls shall be operable by touch and tactilely discernible without activation.	Supports	[For Operation Panel] (1) Major keys are recognized not only with vision but also with touch. (2) Frequently used keys are aligned to be recognized easily, have different shapes and colors, so as to be distinguished easier. [For Input through key] (3) The upper sides of the buttons are concave.
407.3.2 Alphabetic Keys Where provided, individual alphabetic keys shall be arranged in a QWERTY-based keyboard layout and the “F” and “J” keys shall be tactilely distinct from the other keys.	Partially Supports	The use of an optional keyboard is supported with these criteria
407.3.3 Numeric Keys Where provided, numeric keys shall be arranged in a 12-key ascending or descending keypad layout. The number five key shall be tactilely distinct from the other keys. Where the ICT provides an alphabetic overlay on numeric keys, the relationships between letters and digits shall conform to ITU-T Recommendation E.161 (incorporated by reference, see 702.7.1).	Supports	
407.4 Key Repeat Where a keyboard with key repeat is provided, the delay before the key repeat feature is activated shall be fixed at, or adjustable to, 2 seconds minimum.	Supports	*[For Input through key, touch panel] (1) The key repeat function delay timing can be adjusted or this function is may be deactivated. (2) Key repeat function can adjust the repeat start time (t1) up to 2 seconds or disable it.

Criteria	Conformance Level	Remarks and Explanations
407.5 Timed Response Where a timed response is required, the user shall be alerted visually, as well as by touch or sound, and shall be given the opportunity to indicate that more time is needed.	Partially Supports	[For System Operation Function] Although there is no notice to end-users of a timeout, there is a setting to adjust the timeout length so end-users have enough time to complete their task prior to the timeout. Alternately, the timeout function can be stopped if necessary. The amount of time a message is displayed can be adjusted so the user has sufficient time to read the message.
407.6 Operation At least one mode of operation shall be operable with one hand and shall not require tight grasping, pinching, or twisting of the wrist. The force required to activate operable parts shall be 5 pounds (22.2 N) maximum.	Partially Supports	The basic operation of the device supports this. It can not be applied for maintenance and setup.
407.7 Tickets, Fare Cards, and Keycards Where tickets, fare cards, or keycards are provided, they shall have an orientation that is tactilely discernible if orientation is important to further use of the ticket, fare card, or keycard.	Not Applicable	
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane Operable parts shall be positioned for a side reach or a forward reach determined with respect to a vertical reference plane. The vertical reference plane shall be located in conformance to 407.8.2 or 407.8.3.	Supports	Applicable
407.8.1.1 Vertical Plane for Side Reach Where a side reach is provided, the vertical reference plane shall be 48 inches (1220 mm) long minimum.	Supports	
407.8.1.2 Vertical Plane for Forward Reach Where a forward reach is provided, the vertical reference plane shall be 30 inches (760 mm) long minimum.	Supports	
407.8.2 Side Reach Operable parts of ICT providing a side reach shall conform to 407.8.2.1 or 407.8.2.2. The vertical reference plane shall be centered on the operable part and placed at the leading edge of the maximum protrusion of the ICT within the length of the vertical reference plane. Where a side reach requires a reach over a portion of the ICT, the	Partially Supports	The height of the reader platen does not support the criteria when in the open position. It is within the range of numerical value when only machine without option or optional one step desk is installed. Also,

Criteria	Conformance Level	Remarks and Explanations
height of that portion of the ICT shall be 34 inches (865 mm) maximum.		the document feeder has a hole to attach a string to pull to close.
407.8.2.1 Unobstructed Side Reach Where the operable part is located 10 inches (255 mm) or less beyond the vertical reference plane, the operable part shall be 48 inches (1220 mm) high maximum and 15 inches (380 mm) high minimum above the floor.	Supports	It is within the range of numerical value when only machine without option or optional one step desk is installed. Also, the document feeder has a hole to attach a string to pull to close.
407.8.2.2 Obstructed Side Reach Where the operable part is located more than 10 inches (255 mm), but not more than 24 inches (610 mm), beyond the vertical reference plane, the height of the operable part shall be 46 inches (1170 mm) high maximum and 15 inches (380 mm) high minimum above the floor. The operable part shall not be located more than 24 inches (610 mm) beyond the vertical reference plane.	Partially Supports	The height of the reader platen does not support the criteria when in the open position. It is within the range of numerical value when only machine without option or optional one step desk is installed. Also, the document feeder has a hole to attach a string to pull to close.
407.8.3 Forward Reach Operable parts of ICT providing a forward reach shall conform to 407.8.3.1 or 407.8.3.2. The vertical reference plane shall be centered, and intersect with, the operable part. Where a forward reach allows a reach over a portion of the ICT, the height of that portion of the ICT shall be 34 inches (865 mm) maximum.	Not Applicable	
407.8.3.1 Unobstructed Forward Reach Where the operable part is located at the leading edge of the maximum protrusion within the length of the vertical reference plane of the ICT, the operable part shall be 48 inches (1220 mm) high maximum and 15 inches (380 mm) high minimum above the floor.	Not Applicable	
407.8.3.2 Obstructed Forward Reach Where the operable part is located beyond the leading edge of the maximum protrusion within the length of the vertical reference plane, the operable part shall conform to 407.8.3.2. The maximum allowable forward reach to an operable part shall be 25 inches (635 mm).	Not Applicable	
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach The height of the operable part shall conform to Table 407.8.3.2.1.	Not Applicable	
Table 407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach		

Criteria		Conformance Level	Remarks and Explanations
Reach Depth Operable Part Height	Less than 20 inches (510 mm)		
	20 inches (510 mm) to 25 inches (635 mm)		
	48 inches (1220 mm) maximum 44 inches (1120 mm) maximum		
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach Knee and toe space under ICT shall be 27 inches (685 mm) high minimum, 25 inches (635 mm) deep maximum, and 30 inches (760 mm) wide minimum and shall be clear of obstructions.		Not Applicable	
<u>408 Display Screens</u>		Heading cell – no response required	Heading cell – no response required
408.2 Visibility Where stationary ICT provides one or more display screens, at least one of each type of display screen shall be visible from a point located 40 inches (1015 mm) above the floor space where the display screen is viewed.		Supports	
408.3 Flashing Where ICT emits lights in flashes, there shall be no more than three flashes in anyone-second period.		Supports	The printer driver is not designed to flash or blink. Printer Status Monitor is not designed to flash or blink. The operation panel of the unit is not designed to flash or blink.
<u>409 Status Indicators</u>		Heading cell – no response required	Heading cell – no response required
409.1 General Where provided, status indicators shall be discernible visually and by touch or sound.		Supports	Status indicators, including all locking or toggle controls or keys (e.g., Caps Lock and Num Lock keys), shall be discernible visually and by touch or sound.
<u>410 Color Coding</u>		Heading cell – no response required	Heading cell – no response required
410.1 General Where provided, color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.		Supports	The indicator lights change colors when working, jammed, or run out of paper

Criteria	Conformance Level	Remarks and Explanations
<u>411 Audible Signals</u>	Heading cell – no response required	Heading cell – no response required
411.1 General Where provided, audible signals or cues shall not be used as the only means of conveying information, indicating an action, or prompting a response.	Partially Supports	Beep sound of facsimile is also able to be notified by the indicator light working.
<u>412 ICT with Two-Way Voice Communication</u>	Heading cell – no response required	Heading cell – no response required
<u>412.2 Volume Gain</u>	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones Volume gain conforming to 47 CFR 68.317 shall be provided on analog and digital wireline telephones.	Not Applicable	
412.2.2 Volume Gain for Non-Wireline ICT A method for increasing volume shall be provided for non-wireline ICT.	Not Applicable	
<u>412.3 Interference Reduction and Magnetic Coupling</u>	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets ICT in the form of wireless handsets shall conform to ANSI/IEEE C63.19-2011 (incorporated by reference, see 702.5.1).	Not Applicable	
412.3.2 Wireline Handsets ICT in the form of wireline handsets, including cordless handsets, shall conform to TIA-1083-B (incorporated by reference, see 702.9.1).	Not Applicable	
412.4 Digital Encoding of Speech ICT in IP-based networks shall transmit and receive speech that is digitally encoded in the manner specified by ITU-T Recommendation G.722.2 (incorporated by reference, see 702.7.2) or IETF RFC 6716 (incorporated by reference, see 702.8.1).	Not Applicable	
412.5 Real-Time Text Functionality [Reserved].	Not Applicable	
412.6 Caller ID Where provided, caller identification and similar telecommunications functions shall be visible and audible.	Not Applicable	
412.7 Video Communication Where ICT provides real-time video functionality, the quality of the video shall be sufficient to support communication using sign language.	Not Applicable	
<u>412.8 Legacy TTY Support</u>	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
ICT shall include a standard non-acoustic connection point for TTYs.		
412.8.2 Voice and Hearing Carry Over ICT shall provide a microphone capable of being turned on and off to allow the user to intermix speech with TTY use.	Not Applicable	
412.8.3 Signal Compatibility ICT shall support all commonly used cross-manufacturer non-proprietary standard TTY signal protocols where the system interoperates with the Public Switched Telephone Network (PSTN).	Not Applicable	
412.8.4 Voice Mail and Other Messaging Systems Where provided, voice mail, auto-attendant, interactive voice response, and caller identification systems shall be usable with a TTY.	Not Applicable	
<u>413 Closed Caption Processing Technologies</u>	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions Players and displays shall decode closed caption data and support display of captions.	Not Applicable	
413.1.2 Pass-Through of Closed Caption Data Cabling and ancillary equipment shall pass through caption data.	Not Applicable	
<u>414 Audio Description Processing Technologies</u>	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners Digital television tuners shall provide audio description processing that conforms to ATSC A/53 Digital Television Standard, Part 5 (2014) (incorporated by reference, see 702.2.1). Digital television tuners shall provide processing of audio description when encoded as a Visually Impaired (VI) associated audio service that is provided as a complete program mix containing audio description according to the ATSC A/53 standard.	Not Applicable	
414.1.2 Other ICT ICT other than digital television tuners shall provide audio description processing.	Not Applicable	
<u>415 User Controls for Captions and Audio Descriptions</u>	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls Where ICT provides operable parts for volume control, ICT shall also provide operable parts for caption selection.	Not Applicable	
415.1.2 Audio Description Controls	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
Where ICT provides operable parts for program selection, ICT shall also provide operable parts for the selection of audio description.		

Chapter 5: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features Platform software shall provide user control over platform features that are defined in the platform documentation as accessibility features.	Supports	
502.2.2 No Disruption of Accessibility Features Software shall not disrupt platform features that are defined in the platform documentation as accessibility features.	Supports	Printer Driver is not designed to disrupt or disable other functions by design. Printer Status Monitor is not designed to disrupt or disable other functions by design. The operation panel of unit is not designed to disrupt or disable other functions by design.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information The object role, state(s), properties, boundary, name, and description shall be programmatically determinable.	Partially Supports	Regarding the printer driver, the information conveyed by images can be available in text. However, the information conveyed by the image of the MFP cannot be available in text. Regarding Printer Status Monitor, the information conveyed by the image can be available in text. Some icons are explained by the Help Menu.
502.3.2 Modification of Object Information	Supports	

Criteria	Conformance Level	Remarks and Explanations
States and properties that can be set by the user shall be capable of being set programmatically, including through assistive technology.		
502.3.3 Row, Column, and Headers If an object is in a data table, the occupied rows and columns, and any headers associated with those rows or columns, shall be programmatically determinable.	Does Not Support	
502.3.4 Values Any current value(s), and any set or range of allowable values associated with an object, shall be programmatically determinable.	Supports	
502.3.5 Modification of Values Values that can be set by the user shall be capable of being set programmatically, including through assistive technology.	Supports	
502.3.6 Label Relationships Any relationship that a component has as a label for another component, or of being labeled by another component, shall be programmatically determinable.	Supports	If an icon, an indicator and an element have the same image each of them has the same meaning in the printer driver. If an icon, an indicator and an element have the same image each of them has the same meaning in Printer Status Monitor. If an icon, an indicator and an element have the same image each of them has the same meaning in Operation Panel of Unit.
502.3.7 Hierarchical Relationships Any hierarchical (parent-child) relationship that a component has as a container for, or being contained by, another component shall be programmatically determinable.	Partially Supports	
502.3.8 Text The content of text objects, text attributes, and the boundary of text rendered to the screen, shall be programmatically determinable.	Supports	The printer driver displays text contents using functions of the OS. Printer Status Monitor displays text contents using functions of the OS.
502.3.9 Modification of Text Text that can be set by the user shall be capable of being set programmatically, including through assistive technology.	Supports	
502.3.10 List of Actions	Supports	

Criteria	Conformance Level	Remarks and Explanations
A list of all actions that can be executed on an object shall be programmatically determinable.		
502.3.11 Actions on Objects Applications shall allow assistive technology to programmatically execute available actions on objects.	Not Applicable	
502.3.12 Focus Cursor Applications shall expose information and mechanisms necessary to track focus, text insertion point, and selection attributes of user interface components.	Partially Supports	Regarding the printer driver, if the focus changes, the target will change in some ways. For example, the frame line will change if an icon button is focused. Regarding Printer Status Monitor, if the focus changes, the target will not change.
502.3.13 Modification of Focus Cursor Focus, text insertion point, and selection attributes that can be set by the user shall be capable of being set programmatically, including through the use of assistive technology.	Does Not Support	
502.3.14 Event Notification Notification of events relevant to user interactions, including but not limited to, changes in the component's state(s), value, name, description, or boundary, shall be available to assistive technology.	Supports	
502.4 Platform Accessibility Features Platforms and platform software shall conform to the requirements in ANSI/HFES 200.2, Human Factors Engineering of Software User Interfaces — Part 2: Accessibility (2008) (incorporated by reference, see 702.4.1) listed below: 1. Section 9.3.3 Enable sequential entry of multiple (chorded) keystrokes; 2. Section 9.3.4 Provide adjustment of delay before key acceptance; 3. Section 9.3.5 Provide adjustment of same-key double-strike acceptance; 4. Section 10.6.7 Allow users to choose visual alternative for audio output; 5. Section 10.6.8 Synchronize audio equivalents for visual events; 6. Section 10.6.9 Provide speech output services; and Section 10.7.1 Display any captions provided.	Partially Supports	
<u>503 Applications</u>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Partially Supports	

Criteria	Conformance Level	Remarks and Explanations
Applications shall permit user preferences from platform settings for color, contrast, font type, font size, and focus cursor.		
503.3 Alternative User Interfaces Where an application provides an alternative user interface that functions as assistive technology, the application shall use platform and other industry standard accessibility services.	Partially Supports	
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls Where user controls are provided for volume adjustment, ICT shall provide user controls for the selection of captions at the same menu level as the user controls for volume or program selection.	Not Applicable	Not Applicable
503.4.2 Audio Description Controls Where user controls are provided for program selection, ICT shall provide user controls for the selection of audio descriptions at the same menu level as the user controls for volume or program selection.	Not Applicable	Not Applicable
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”) Authoring tools shall provide a mode of operation to create or edit content that conforms to Level A and Level AA Success Criteria and Conformance Requirements in WCAG 2.0 (incorporated by reference, see 702.10.1) for all supported features and, as applicable, to file formats supported by the authoring tool. Authoring tools shall permit authors the option of overriding information required for accessibility.	See WCAG 2.x section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion Authoring tools shall, when converting content from one format to another or saving content in multiple formats, preserve the information required for accessibility to the extent that the information is supported by the destination format.	Supports	Non-proprietary information provided for accessibility during the transmission of information or the import/export of settings is not removed by this product.
504.2.2 PDF Export Authoring tools capable of exporting PDF files that conform to ISO 32000-1:2008 (PDF 1.7) shall also be capable of exporting PDF files that conform to ANSI/AIIM/ISO 14289-1:2016 (PDF/UA-1) (incorporated by reference, see 702.3.1).	Not Applicable	Not Applicable
504.3 Prompts Authoring tools shall provide a mode of operation that prompts authors to create content that conforms to Level A and Level AA Success Criteria and Conformance Requirements in WCAG 2.0 (incorporated by	Not Applicable	Not Applicable

Criteria	Conformance Level	Remarks and Explanations
reference, see 702.10.1) for supported features and, as applicable, to file formats supported by the authoring tool.		
504.4 Templates Where templates are provided, templates allowing content creation that conforms to Level A and Level AA Success Criteria and Conformance Requirements in WCAG 2.0 (incorporated by reference, see 702.10.1) shall be provided for a range of template uses for supported features and, as applicable, to file formats supported by the authoring tool.	Not Applicable	Not Applicable

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features Documentation shall list and explain how to use the accessibility and compatibility features required by Chapters 4 and 5. Documentation shall include accessibility features that are built-in and accessibility features that provide compatibility with assistive technology.	Supports	Documentation provided shall explain how to use the accessibility and compatibility features required by chapters 4 and 5.
602.3 Electronic Support Documentation Documentation in electronic format, including Web-based self-service support, shall conform to Level A and Level AA Success Criteria and Conformance Requirements in WCAG 2.0 (incorporated by reference, see 702.10.1).	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation Where support documentation is only provided in non-electronic formats, alternate formats usable by individuals with disabilities shall be provided upon request.	Not Applicable	
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features ICT support services shall include information on the accessibility and compatibility features required by 602.2.	Partially Supports	HTML
603.3 Accommodation of Communication Needs Support services shall be provided directly to the user or through a referral to a point of contact. Such ICT support services shall accommodate the communication needs of individuals with disabilities.	Supports	Paper and PDF Compatible telephone support Online (HTML, PDF), Supports Screen Readers

Criteria	Conformance Level	Remarks and Explanations
		Additionally, MY Sharp which provides text, sound, and images

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