

STAY my way

CHARGE BACK PROOF

Eliminate your hotel
charge backs



Access to the hotel guest room



When the guest arrives at the hotel, **STAYmyway** detects him/her and **informs the front desk**.



When the guest is at the **guest room door**, **STAYmyway** requests **identification** using the **telephone camera**.



STAYmyway confirms the **guest identity** and **opens** the guest room door.

How we do it

BEFORE ARRIVAL

1. RESERVATION DOWNLOAD

Guest receives the reservation in his/her smart phone.



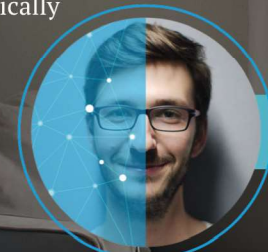
2. CHECKING-IN

Guest checks-in, taking photo of his/her face and passport.



3. IDENTITY CONFIRMATION

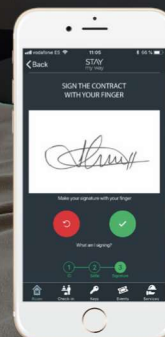
STAYmyway automatically confirms the guest identity.



99.99%
MATCH!

4. CHECK-IN SIGNATURE

If the identity matches, the guest validates the Check-in by signing.



5. TELEPHONE LINK


The guest identity is linked to the digital fingerprint of his/her phone.





CHARGE BACK PROOF REPORT INCLUDES:

- **Guest data.**
- **Reservation information.**
- **Photo of driver's license, passport or identity document.**
- **Guest identity data.**
- **Guest photo.**
- **Facial matching (Identity document/passport - selfie)**
- **Guest signature.**
- **Digital ID of guest smartphone.**
- **Time of arrival at hotel.**
- **Facial matching for door opening.**
- **History of openings.**





Certificate of Confirmation of stay



Reservation information

Name	Name	E-Mail	E-Mail
Entry Date	Entry Date	Origin	Origin
Departure Date	Departure Date	Room type	Room Type
		Price	Price

Guest information










Name	Name	Face matching status	Face matching status
Surname	Surname	Face matching result	Face matching result
Nationality	Nationality	Date	Date
Date of Birth	Date of Birth	Time	Time
Place of birth	Place of Birth	Location	Location
Expedition Date	Expedition Date	Phone ID	Phone ID
Date of Expiry	Date of Expiry	OS	OS
Passport Number	Passport Number	Model	Model

Hotel arrival



Date	Date
Time	Time
Identification result	Identification result
Identification quality	Identification quality
Phone ID	Phone ID
OS	OS
Model	Model



Access history

DOOR	DATE	TIME	TYPE
35	03/06/2018	20:35	@type A
6	11/31/2018	06:41 A.M.	Type long desc
3A	11/31/2018	16:12 P.M.	No Type

For More Information Please Contact:

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