

NCHS Private Walking Tours - Terms & Conditions

1. Pricing and Payment Policies

- a. Full payment is required at the time of booking to reserve your date. Bookings are not guaranteed until payment is received.
- b. Tickets are \$45 per person, \$30 with NCHS Membership (group coordinator may purchase.)
- c. In general, tours can only be offered during NCHS business hours, Tuesday - Thursday 10-3, Friday & Saturday 10-5.
- d. There is a premium fee for Saturday tours due to high demand and staffing needs: \$55 for General Admission, \$35 for NCHS Members. Tours outside of NCHS Business hours, if available, also incur premium pricing.

2. Minimum and Maximum Attendance

Private tours require a minimum of 4 guests to book. We can accommodate groups up to 25.

3. Arrival

Tours begin promptly at the stated time and location. Delays past 20 minutes will result in cancellation. Refunds and rescheduling cannot be offered.

4. Guest Conduct & Safety

Guests must follow all guide instructions, behave respectfully, and safely follow the walking tour route. Guests are responsible for their own safety while walking and for all personal belongings. Please note that while pictures of the tour are permissible, they may not be recorded without permission.

5. Weather

Tours operate rain or shine. In severe weather situations, NCHS may cancel and offer rescheduling or refund.

6. Cancellations and Rescheduling

Tickets are generally non-refundable, but tours may be rescheduled with 48 hours advance notice to the tour date. If NCHS cancels a tour due to circumstances outside of our control, guests may choose a full refund or, if feasible, reschedule for a future date.

7. Liability Waiver

By participating, guests acknowledge inherent risks of walking tours, weather exposure, allergies, and public environments. Guests agree to assume all risks and release NCHS from liability.

8. Photography Permission

Guests grant NCHS permission to use photos and videos taken during tours for marketing purposes.