

Enhancing Security and Improving Productivity at Maitland Christian School with Microsoft Intune

Maitland Christian School (MCS) is an independent institution providing Christian education from Prep to Year 12. Committed to fostering students' faith, character, and skills, MCS serves a diverse community of both staff and students.

However, with staff and students dispersed across multiple locations, Maitland Christian School encountered significant challenges, including data security, effective device management, and further constraints related to time & budget. In response, MCS embarked on a transformative journey by implementing Microsoft Intune. This comprehensive solution enables the efficient management & security of mobile devices and applications, while enhancing overall productivity.



Maitland Christian School

Do all for God's glory

"Our previous device management and imaging software used to take the team days to configure bulk new devices. With Intune, we can now configure and deploy, in a matter of hours, not days."

Justin Dwyer, IT Manager

Need for Innovative Strategies Driven by Budget Constraints

As part of MCS's commitment to generosity, the school strives to keep fees affordable, ensuring more children can access a Christian education. This necessitates the integration of IT solutions that align with their financial resources without compromising quality.

Existing Systems Demanded Technical Expertise and Meticulous Planning

MCS faced the challenge of migrating from on-premises Active Directory (AD) servers to the cloud, requiring careful planning and technical expertise. Managing a fleet of devices with diverse application versions posed further challenges in maintaining consistent standards and ensuring heightened security.

Microsoft Intune: Transforming Device Management

Customising Intune to meet unique security requirements and integrating it with existing systems was crucial for protecting sensitive data and intellectual property. Intune deployment also improved device setup times, reducing administrative overhead and enabling future Zero Touch deployment.

Aligning with MCS's cloud-first strategy, Intune minimised reliance on on-site servers and resources for long-term sustainability.

By consolidating device management for Windows PCs, macOS, iOS, and Android devices onto a single platform, Intune simplified management processes and reduced administrative burdens, which streamlined operations and maximised efficiency.

Seamless Integration Guided by Konverge

Konverge played a pivotal role in supporting MCS throughout their journey, from conceptualisation to full implementation of Microsoft Intune. Assistance extended across crucial stages, beginning with a comprehensive assessment of MCS's existing device management policies, infrastructure, security protocols, and user requirements.

During the setup and onboarding phase, Konverge collaborated closely with MCS to tailor Intune subscriptions to their unique needs. This involved creating customised user profiles and meticulously deploying and testing applications to ensure smooth integration.

Customising Intune to align precisely with MCS's security policies was a priority. This included fine-tuning conditional access policies and application management settings to enhance security and meet specific requirements.

Support also covered device enrolment, simplifying the process through a user-friendly onboarding system. This approach facilitated widespread adoption of Intune throughout the school, further enhancing its effectiveness.

Intune: The Ideal Solution for MCS

By leveraging existing Microsoft licensing, MCS minimised management overhead, streamlined patching and setup processes, and maximised their existing agreements.

Intune drastically reduced device setup and enrolment times from days to mere hours, liberating valuable IT resources.

Microsoft Intune has brought a plethora of benefits for MCS, including enhanced data security through encryption and data loss prevention (DLP), significantly reducing the risk of breaches and unauthorised access. This security was further bolstered by BitLocker for enhanced device security.

Secure access to company applications from any location or device increased productivity and work flexibility for both employees and students.

The centralised Intune console empowered the IT team to efficiently manage devices, deploy applications, and enforce policies, saving time and valuable resources.

Intune's remote device wipe and lock capabilities mitigated the potential impact of device theft on sensitive data.



Robust reporting features within Intune enabled the IT team to proactively monitor compliance with security policies and identify potential risks.

The implementation of Microsoft Intune has proven to be a pivotal decision for MCS, enhancing data security and empowering remote work while streamlining device management.

Despite initial challenges, the benefits have far outweighed the drawbacks, positioning MCS as a more secure, agile, and productive organisation. This case study illustrates how Intune can be a transformative tool for organisations striving to balance security and productivity in today's dynamic landscape.

"The Konverge Team was exceptional, demonstrating expertise in Microsoft technologies, security, and best practices. Their flexibility in accommodating the school's unique policies, distinct from corporate environments, was particularly noteworthy."

Justin Dwyer, IT Manager

Contact Konverge today to revolutionise your authentication experience!

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