

## THE ANATOMY OF AN ROC NON-PAYMENT COMPLAINT

Contractor files a complaint against another Contractor for non-payment
↓
ROC inspector determines whether the payment dispute is resolvable
↓
If the inspector finds the dispute to be unresolvable, a Citation and Complaint is issued
↓
Hearing is scheduled before an Administrative Law Judge (ALJ)
↓
Hearing
↓
Within 20 days after hearing, ALJ issues a Recommended Order to ROC
ALJ recommendation may include (a) license revocation, (b) license suspension, (c) probation, (d) payment of a fine, (e) payment of restitution (rare) or (f) no action
↓
Within 30 days after receiving the ALJ's Recommended Order, ROC issues Order
↓

Recommendation becomes effective 40 days after date of Order, unless Contractor complies