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YOUR PATIENT-CENTERED MEDICAL HOME

At Pediatric Clinic,

our goal is to provide your child with a high standard of healthcare. One way we can do this is to be a

Patient-Centered Medical Home.

This means that we value a strong link between you, your child, and our physicians. To have this link, you need to have open and honest discussions regarding your child's health with our physicians.

Our staff and physicians will make every effort to work with you to promote your child's good health, development, and safety, and to treat any medical condition that may arise.

Your child's care will be directed by our pediatricians here at Pediatric Clinic always to assure optimal care. This is why it is so important that you contact us first for your child's healthcare needs.

If medical treatment, testing and/or follow-up office visits are needed, following through with those recommendations are key to keeping your child healthy and treating illness.

Helping you to keep your child in the very best of health, The Doctors and Staff at Pediatric Clinic, P.C.

Thank you for partnering with our office and taking an active role in your health. In order to enhance our partnership, it's important we share some helpful practice information.

Our website: www.pediatricclinicpc.com

REGULAR OFFICE HOURS

- Monday Friday: 8:00 AM 5:00 PM (Closed 12:00 PM 1:00 PM for Lunch)
- Saturday: 9:00 AM 12:00 PM (New Baltimore Office, Sick Visits Only)
- Sunday: Closed

AFTER HOURS

If you have **medical questions or concerns outside of regular office hours**, you may call our Answering Service [(586) 648-1299], who will then contact the doctor on call.

A nurse hotline is also available for answering medical questions and concerns at Ascension Michigan Urgent Care [(586) 498-3606] from 5:00 PM – 10:00 PM on weekdays, and 11:00 AM – 7:00 PM on weekends.

If *non-emergent* medical care is required outside of regular office hours, our physicians would recommend the following Urgent Care facilities:

PLEASE CALL, HOURS MAY VARY DUE TO COVID-19

Ascension Michigan Urgent Care

21000 E. 12 Mile Road, Suite 105, St. Clair Shores, MI (586) 498-3606 Daily: 10:00 AM -10:00 PM Holidays: 10:00 AM – 10:00 PM

Ascension St. John Macomb Township Urgent Care

17700 23 Mile Road, Macomb Township, MI (586) 416-7520 Monday – Friday: 5:00 PM – 10:00 PM

> Saturdays: 12:00 PM – 6:00 PM Sundays: 10:00 AM – 5:00 PM Holidays: 12:00 PM – 6:00 PM