



Bill of Lading Procedure

Due to the nature of our business, it is the policy of Triple Crown Services, TCS, to accept electronically transmitted copies of the original bill of lading as the official document. Please note originals will not be provided.

As an Intermodal Door to Door transportation provider, the original document is not always accessible to us and therefore our policy is to provide copies in cases where the shipper's bill of lading is required for payment of the freight invoice. The bill of lading and/or delivery receipt provided with an invoice will be of the best possible quality. TDIS will not accept not supplying the original bill of lading as a valid reason for non-payment and reserves the right to revoke customer credit if such an event should occur.

Customers are encouraged to visit our interactive website to access bills of lading, delivery receipts and other supporting documentation. To request a log in please go to: <https://cweb-tdis.ns-direct.com>. For assistance, please contact us your Commercial Services Representative at 877-250-2535 or email tcscustomersvc@triplecrownsvc.com.

