



Hyland Intelligent Transcripts

Move beyond transcript capture to AI-powered document intelligence for faster decisions and better enrollment outcomes

Hyland Intelligent Transcripts is an AI-powered academic document intelligence solution that goes beyond extraction to understand, reason over and act on transcript data across enterprise workflows.

Leveraging a native agentic AI engine, it combines document understanding, multi-step process orchestration and human-in-the-loop validation to transform academic records into trusted, decision-ready data — automating admissions, transfer evaluation and downstream processes while enabling extensibility across additional document workflows.

Key capabilities

Automate the entire transcript process — not just capture — to accelerate enrollment, improve accuracy and eliminate bottlenecks.



AI-powered document understanding — not just extraction

Understand complex, multi-page transcripts across formats using AI to interpret, validate and contextualize academic records beyond simple field extraction.



End-to-end process orchestration

Automate routing, validation and downstream actions across admissions and registrar workflows — eliminating manual handoffs and disconnected systems.



Agentic AI with human-in-the-loop validation

Apply intelligent reasoning with confidence-based escalation, ensuring accuracy while maintaining control over exceptions and edge cases.



Multi-document and multi-format intelligence

Separate, classify and process complex transcript packets, including handwritten content, tables and mixed document sets.



Seamless integration into enterprise workflows

Embed directly into existing systems to trigger downstream admissions, transfer and enrollment processes automatically.



Extensible platform for broader document automation

Expand beyond transcripts to support additional academic and administrative workflows on a single AI-powered platform.

Key benefits



Accelerate admissions and transfer decisions

Reduce processing times from weeks to days by eliminating manual bottlenecks and enabling real-time decisioning.



Improve accuracy and eliminate rework

Increase confidence in transcript data with AI-driven validation and standardized interpretation across formats.



Scale operations without adding staff

Handle growing application and transfer volumes without increasing administrative burden.



Reduce operational costs and inefficiencies

Automate repetitive tasks and eliminate fragmented processes across departments.



Enhance student experience and enrollment yield

Deliver faster decisions and a more responsive admissions experience that improves satisfaction and conversion rates.

Reimagine your admissions and enrollment process



Admissions and registrar leaders

- Eliminate manual transcript review and data entry
- Accelerate application processing and transfer evaluations
- Improve consistency and compliance across decisions



Enrollment and student success teams

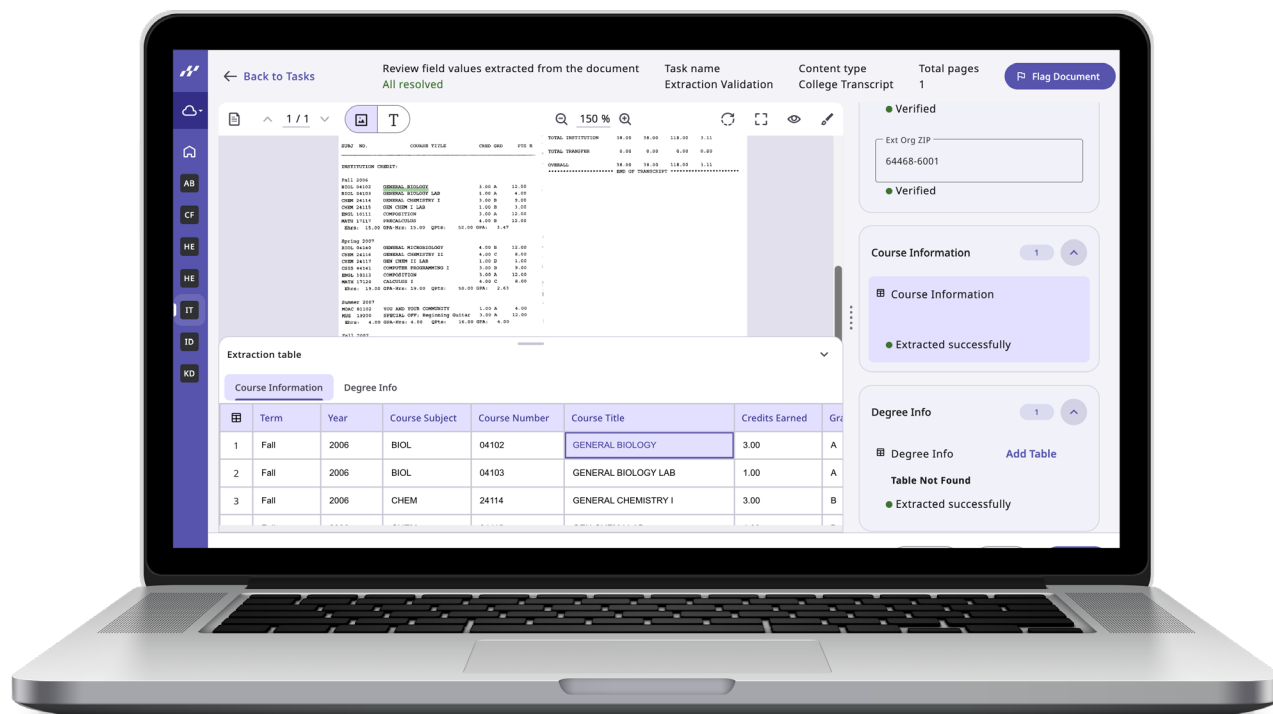
- Access clean, decision-ready data faster
- Reduce delays that impact enrollment conversion
- Deliver a more responsive, student-centric experience



IT and systems leaders

- Integrate document intelligence into core systems
- Reduce reliance on fragmented point solutions
- Scale automation across additional document workflows





Transform transcript processing into a strategic advantage. With Hyland Intelligent Transcripts, institutions can move beyond extraction to intelligent, end-to-end automation — accelerating decisions, improving outcomes and scaling for the future of higher education.

➔ Explore [Hyland's higher education solutions](#).

About Hyland

Hyland empowers organizations with unified content, process and application intelligence solutions, unlocking profound insights that fuel innovations. Trusted by thousands of organizations worldwide, including many of the Fortune 100, Hyland's solutions fundamentally redefine how teams operate and engage with those they serve. For additional information on the Hyland platform and services, please visit Hyland.com.