

AURORA FUNCTIONAL HEALTH

Website Disclaimer, Terms & Conditions, User Agreement, Informed Consent, Assumption of Risk, Liability Waiver & Covenant Not to Sue

1. Important Health Disclaimer

Aurora Functional Health provides educational wellness consulting and functional health coaching services only. Services are non-medical in nature.

We do not diagnose, treat, cure, or prevent disease. We do not prescribe medications or medical therapies. All recommendations are for educational and informational purposes only and are not medical advice.

Clients are strongly encouraged to consult with a licensed physician or qualified healthcare provider before implementing dietary, supplement, lifestyle, or wellness recommendations.

No provider-patient relationship is established.

2. Scope of Services

Services may include nutrition education, lifestyle counseling, functional laboratory education, supplement education and recommendations, wellness program development, and health coaching guidance.

All services are voluntary, client-directed, and educational in nature.

3. Client Responsibility & Compliance

Client acknowledges that outcomes depend on personal compliance. Failure to follow recommendations may negatively impact results. Client is solely responsible for personal health decisions and will not discontinue prescribed medical care without physician supervision.

Aurora Functional Health is not responsible for client non-compliance.

4. Gluten-Free Compliance (If Recommended)

If a gluten-free protocol is recommended, Client agrees to strict adherence, including avoidance of gluten-containing foods, cross-contamination, and hidden gluten ingredients.

Client understands that non-compliance may compromise results.

Aurora Functional Health is not liable for outcomes related to gluten exposure.

5. Telehealth Consent & Recording

Telehealth sessions may be conducted via platforms such as RingCentral, Zoom, or similar secure communication systems.

Client acknowledges and consents that sessions may be conducted electronically using secure video conferencing technology and may be recorded for documentation, quality control, compliance, and training purposes. Recordings will be stored securely and treated as confidential.

Participation in telehealth services is voluntary. Client is responsible for ensuring privacy on their own device and internet connection during sessions.

6. Assumption of Risk

Client understands that participation in wellness programs may involve risks including dietary changes, supplement reactions, detoxification symptoms, and lifestyle modifications.

Client voluntarily assumes all risks associated with participation.

7. No Guarantee of Results

Individual results vary. Aurora Functional Health makes no guarantees regarding specific health outcomes, improvement timelines, or symptom resolution.

8. Payment Terms

Payment is required prior to services. Consultations are non-refundable.

Package refund policy:

Within 2 days: 100 percent refund

Day 3: 50 percent refund

After Day 3: No refund

Installment plans must be paid monthly. Failure to pay may result in termination of services and remaining balance owed.

9. Discounted Memberships & Third-Party Financing

Aurora Functional Health may make third-party financing options available to eligible clients. Aurora Functional Health does not extend credit directly, and all financing agreements are exclusively between the Client and the third-party financing provider.

Aurora Functional Health may also offer discounted membership programs through third-party platforms, including Credee. Client acknowledges that Credee is a separate financial service provider.

All services remain subject to this Agreement regardless of financing method.

10. Chargeback Policy

Client agrees to contact Aurora Functional Health directly to resolve disputes prior to initiating a chargeback.

Fraudulent or improper chargebacks may result in immediate termination of services, collection efforts, and legal recovery of fees and associated costs.

11. Limitation of Liability

To the fullest extent permitted by law, Aurora Functional Health shall not be liable for any direct, indirect, incidental, consequential, or special damages arising from participation in services.

Liability, if any, is strictly limited to the total amount of fees paid by the Client.

12. Covenant Not to Sue

Client agrees not to initiate or participate in any legal action against Aurora Functional Health or its representatives arising from participation in services, recommendations provided, or program involvement.

Client assumes full responsibility for participation.

13. Privacy

Client consents to the collection and secure storage of relevant health and contact information for the purpose of service delivery.

Information will be handled confidentially and used solely in connection with services provided.

14. Modifications

Aurora Functional Health reserves the right to update or modify these terms at any time.

Continued participation in services constitutes acceptance of updated terms.

15. Client Acknowledgment & Consent

By signing below, Client acknowledges reading and understanding this agreement, consents to telehealth participation and recording, agrees to dietary compliance if recommended, assumes all risks associated with participation, accepts financial responsibility, and agrees to limitation of liability and covenant not to sue.

Client Initials:

Disclaimer	_____
Compliance	_____
Telehealth Consent	_____
Risk Acknowledgment	_____
Payment Terms	_____
Financing Terms	_____
Liability Waiver	_____
Covenant Not to Sue	_____

Client Signature:

Name: _____

Signature: _____

Date: _____