



How a CRA outreach officer can help you

Partner with us to help those in need

The Canada Revenue Agency (CRA) wants to help you raise awareness about the benefits, credits, and services available to those who need them the most.

Outreach officers can help if your organization works with people who are:

- Indigenous
- housing-insecure
- living on a modest income
- new to Canada
- 65 years and older
- students
- living with disabilities

Outreach officers can provide resources to help people meet their tax obligations



Connect with us

Invite an outreach officer to deliver a presentation or participate in your next event. Outreach officers can help make sure your employees or volunteers know about all the benefits and credits that are available to your community members or clients.

Go to canada.ca/cra-outreach to get help from an outreach officer.



Request printed materials

Outreach officers can provide printed materials that are tailored to specific audiences. The materials cover the different benefit and credit payments that are available, how to continue getting these payments, and how to access other CRA services.

Go to canada.ca/cra-outreach to request printed materials.



Print your own materials

Go to canada.ca/outreach-materials to view a catalog of resources that you can print and share.



Host a free tax clinic

Make a difference in your community by helping people do their taxes

Doing taxes can be overwhelming, especially for people who are already in vulnerable situations. If they don't do their taxes, they risk missing out on important benefit and credit payments.

By hosting a free tax clinic through the **Community Volunteer Income Tax Program (CVITP)** or the **Income Tax Assistance – Volunteer Program (ITAVP)** in Quebec, your organization will help people who need support to do their taxes.



**People
helping
people**



**Thousands of
organizations
across Canada
host free tax
clinics each year!**

See how many people
have been helped
by visiting
canada.ca/free-tax-clinic-statistics

Hosting a free tax clinic is easy

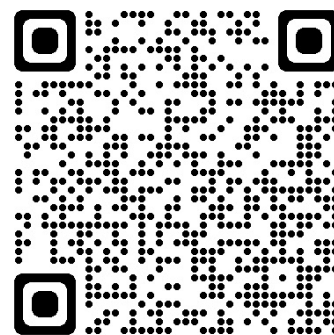
Your organization will be responsible for:

- hosting a free tax clinic - in person, by drop-off, or virtually
- managing resources and volunteers
- keeping taxpayer information secure and confidential

The Canada Revenue Agency will provide:

- guidance and support
- training for volunteers
- free tax preparation software
- a year-round dedicated help line for volunteers
- promotional material
- used laptops

Go to canada.ca/taxes-volunteer to register your organization.



Canada Revenue
Agency

Agence du revenu
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Canada