St. Louis IT Directory

Your Guide to St. Louis IT Providers

Yes, we are a St. Louis area IT provider. But we'll be the first to tell you that not every provider on this list (including ourselves) is the perfect fit for your company. Not only should you find the provider who keeps you operating without interruption, but you should also find the company that's the best fit for your culture, values, industry, and operational environment.

Keep reading to find an alphabatized list of nine respected providers serving businesses across the St. Louis metro and Metro East Illinois.

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NOC TECHNOLOGY

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Acumen Managed IT Services

Support for St. Louis businesses from its Richmond Heights office since 1994 with a BBB A+ Rating and both IT support and cybersecurity offerings.

- acumenmanageditservices.com
- 1735 S. Big Bend Blvd., St. Louis
- 314-333-3330

Alliance Tech

Alliance Technology Partners

Security-first support for over 25 years, Alliance Tech is the only Sophos Gold Partner in the St. Louis region; also promotes no long-term contracts.

- alliancetech.com
- 758 Spirit 40 Park Drive, Chesterfield
- 314-649-8888

ATB Technologies

Established, award-winning MSP with high satisfaction and retention scores offering flat-rate pricing starting at $2,500/month.

- atb-tech.com
- 14567 N Outer Forty Rd, Ste 525, Chesterfield
- 314-878-4166

GadellNet

Well-reviewed, large scale IT support firm owned by Evergreen Services Group with a footprint in St. Louis, Indianapolis, and Denver.

- gadellnet.com
- 1520 S Vandeventer Ave., St. Louis
- 314-736-5304

GFI Digital

Large IT support staff as a part of larger, established printer and copier sales and support business serving Missouri, Illinois, Kentucky, Kansas, and Arkansas.

- gfidigital.com
- 12163 Prichard Farm Road, Maryland Heights, St. Louis
- 314-997-6300

NOC Technology

Established, award-winning MSP focused on full transparency, partnership, and robust security services.

- noctechnology.com
- 1816 Hwy. A, Washington
- 636-390-6621

NOC TECHNOLOGY

Meet NOC Technology

We've been eliminating IT problems for you since 2009. Based in our hometown of Washington, Missouri, and serving local businesses across greater St. Louis (and beyond), our aim is to shape better businesses and communities with reliable and stress-free IT support.

We function as your complete IT department: monitoring your network around the clock, managing your devices and software, protecting you from cyber threats, and consulting on the technology decisions that affect your growth, all at a predictable flat monthly rate. Over 200 businesses trust us to keep their technology running so they can focus on running their business.

We do IT a little differently.

We like to say that we're business consultants who happen to be good at IT. But what does this look like in practice?

Rather than approaching your technology from a helpdesk perspective, we look at it as your business partner. We ask questions about how your business operates, so we can then help your business operate more efficiently.

You'll see the difference in what we prioritize.

Resolution vs. Response SLAs

We don't focus on how fast we answer the phone (although we pick up quickly too). Our team tracks how quickly we resolve your issues, and we consistently beat our promised resolution time found in our SLAs.

Our Guarantee

We are confident in the service we provide. That's why we stand by our unique guarantee:

Try us risk-free for 90 days. Not happy? We'll refund your previous month's service costs, facilitate your move to another MSP, and hand over every piece of documentation we've compiled.

Future-focused Consulting

We will get today's problems fixed. But far beyond that, we're going to look to the future with you to provide an actionable risk and gap analysis as well as a four-year technology roadmap for your organization. We listen to your "what if" questions and use our knowledge of tech to help you find solutions.

Your Data is Your Data

We've heard the horror stories of IT providers who refuse to hand over documentation and data when their clients are ready to transition to someone new. We find that approach as shocking as you do. At NOC, you will always maintain easy access to your documentation and retain ownership of all your processes and data.

We love to listen. 636.390.6621

St. Louis IT Providers, cont.

Pearl Solutions Group

Long-standing, award-winning MSP based in St. Charles and committed to a 10 minute initial response to all tickets.

- pearlsolves.com
- 14 Research Park Drive, Suite 100, St. Charles
- (636) 547-0112

The Miller Group

Family-owned since 1985, MSP with Microsoft Solutions Partner for Security designation alongside a broad technology service stack with offices in St. Louis and Springfield.

- themillergroup.com
- 1112 Westmark Dr, St. Louis
- 314-820-0217

ThrottleNet

St. Louis MSP with promised response time under 90 seconds and straightforward, month-to-month contracts.

- throttlenet.com
- 12970 Maurer Industrial Dr #150, St. Louis
- 866-688-5844

What if I just hire my own IT staff?

Most St. Louis small businesses can't justify a full-time IT manager or director at $80,000+ per year. But they still need everything a full-time IT director would provide: strategic planning, proactive maintenance, security, and someone to call when things break.

That's exactly what fully managed IT delivers:
**an entire IT department—
without hiring an entire IT department.**

You get a dedicated team of engineers, a virtual CIO who thinks about your technology roadmap, and a US-based help desk your staff can actually reach, all bundled into one flat monthly cost that's a fraction of a full-time hire. And unlike typical break-fix IT support, we don't make money when things break. Our model only works if yours does.

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What should be included in one-fee IT?

Help desk & remote support

Your staff gets unlimited access to our US-based help desk — no hold queues routed overseas, no tiered ticket systems that take three hours to reach a human. Most issues are resolved remotely in under an hour.

Network monitoring & management

We monitor your network, servers, and devices 24 hours a day, 7 days a week. When something starts to fail, we know before you do — and we fix it before it becomes downtime.

Cybersecurity & endpoint protection

Every managed IT client gets multilayered security as standard: endpoint detection and response, email filtering, firewall management, and staff awareness training. Cybersecurity isn't an add-on — it's built in.

Microsoft 365 management

Licensing, configuration, security settings, Teams, SharePoint, OneDrive — we handle all of it. Your team gets the full value of Microsoft 365 without the headache of managing it.

IT strategy & roadmap

You get a dedicated virtual CIO who meets with you regularly, understands your business goals, and builds a technology roadmap that supports them. No more making IT decisions in the dark.

How do you know when it's time for a service change?

Sometimes it's not one big failure — it's the slow drip of frustration that tells you it's time to move on:

- You're chasing your IT team for updates or answers.
- Projects stall, and no one seems accountable.
- The same issues keep coming back.
- Response times drag, and tickets feel like black holes.
- Security, backups, or documentation feels uncertain.
- You've outgrown what your current provider can support.

NOC TECHNOLOGY

Ready to make the switch?

NOC TECHNOLOGY

What makes an NOC transition different

We've seen every kind of IT handoff—from smooth to downright messy. That's why our process is built on two things: empathy and execution.

We start by listening. Before we ever log in or change a password, we take time to understand what hasn't worked, what your priorities are, and what "better" really looks like for your team. Then, our dedicated onboarding team turns that into a step-by-step plan designed to protect your data, minimize downtime, and give your people a sense of calm through the change.

Your transition team will:

- Handle every conversation and coordination with your previous provider
- Securely collect credentials, configurations, and documentation
- Audit your environment for quick wins and long-term improvements
- Keep you informed with clear updates, not jargon

Click or scan to test drive your future IT support

Click or scan to get an instant estimate



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Find more at noctechnology.com/compare.

This guide was built by NOC Technology for promotional purposes and is accurate to the best of our knowledge.

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