

O'Neil Funeral Home (London) Limited

350 William Street
London, Ontario, Canada N6B 3C7
519- 432-7136
www.oneilfuneralhome.ca

General Price List

20th June 2026

Class One Ontario Funeral Establishment, License # FE - 241

Established 1963

100% Canadian Owned and Operated Family Business

Person In Charge of Day to Day Operations & Managing Director: Joseph G. P. O'Neil

Hours of Operation

We personally answer our phones 24 hours a day
365 days a year for all emergencies.

The business office is open Monday to Friday
from 8:30 a.m. to 4:30 pm for general inquiries.

Our Licensed Funeral Directors who have the authority
to sign a pre-paid or pre-arranged funeral contract for O'Neil Funeral Home (London) Limited:
Joseph E. O'Neil, Joseph G. P. O'Neil, Erin J. K. A. O'Neil, Mark Linklater
Tristan J. O'Neil, Robert Hardy (Pre-planning only)

Payment

Payment can be made by cash, cheque, money order or E-Transfer to : ofh@start.ca O'Neil Funeral Home (London) Limited does not accept credit or debit cards.

All accounts are due in full within 30 days of contract date, except for a deposit to cover cash disbursements, as may be required at time of contract. Scheduled payments over a period of time can also be arranged.

If the funeral and/or the deceased is to be transported outside the Province of Ontario, full payment is required at time of contract. Accounts over 30 days are subject to an interest rate of 1.5% per month, 18% per annum.

Prices do NOT include the HST.

All Federal, Provincial, and International Taxes on shipments outside of Canada
will be charged and paid as applicable

HST # 866759459

This price list is supplied by O'Neil Funeral Home (London) Limited, concerning funeral services and supplies and is subject to the provisions of the Funeral, Burial and Cremation Services Act, 2002 ("the Act"). To prevent unauthorized copying and alteration of this document, the information in this price list is valid only if you received it directly from O'Neil Funeral Home (London) Limited. If you received this price list from any other source or person, please download directly our price list from www.oneilfuneralhome.ca

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Licensed by the Bereavement Authority of Ontario (BAO)

The following format and content of the price list has been stipulated by the

Bereavement Authority of Ontario (BAO) and is required to be posted by all bereavement licensees.

The BAO Consumer Information Guide can be downloaded at www.thebao.ca or www.bereavementauthorityontario.ca

Terms & Conditions

The funeral home is responsible only for its own employees and not for any person engaged by the funeral home as agent for the purchaser. The funeral home shall not be liable for damages for injury to person or property caused by any person not employed by the funeral home, nor shall the funeral home be liable for any loss incurred by the purchaser or the beneficiary's estate due to theft of clothing, jewellery or other property which occurs in the funeral home premises or at any other place where services are provided. The funeral home shall not be liable for the non-appearance of equipment or devices, nor for cemetery property locations, depth, descriptions or plans.'

The warranties granted in connection with the merchandise furnished as part of this contract are the express written warranties, if any, extended by the manufacturer of such merchandise.

When services purchased include traditional preparation (embalming) of the remains of the beneficiary, no warranties are given as to the results or the feasibility to view said remains. The funeral home staff will execute care and respect in our professional services. Due to disease processes, prior use of medical drugs, chemotherapeutic compounds, other medical compounds etc., there may be problems or failure of the chemicals used in embalming.

Merchandise provided by the purchaser of a service will require a legal statement releasing the funeral home from any and all liability pertaining to the use of such merchandise.

Description of Itemized Services Provided

PROFESSIONAL STAFF & SERVICES

Professional & Staff Services for arrangements & meetings with the family and/or executor, co-ordinating activities, rites and ceremonies

Includes, but not limited to; 24 hour, 365 day on call coverage for consultation, advice and personal attention at time of death, funeral arrangement meetings;

Includes, but not limited to; services of staff and support staff for co-ordination of all activities, rites and ceremonies, before, during and after they have been provided, including services and supplies provided by us, as well as those provided by third party suppliers, such as flowers, death notices, etc, maintaining of facilities, equipment and grounds; staffing of office, telephone and general needs as they arise on premises.

DOCUMENTATION, FORMS, PERMITS, ETC.

Completion and filing of all documents necessary to carry out the services and supplies requested, including, but not limited to, death registration, burial permit, coroner's certificate for cremation or shipment out of province, invoices and all general clerical and accounting duties associated with operation of the funeral home; essential record keeping, Provision of 15 Proofs of Death issued by O'Neil Funeral Home (London) Limited. This cost does NOT include fees charged by coroners, City Hall or other government agencies for the actual certificate. This is charged separately. Our proofs of death are usually accepted for most estate settlement purposes, but sometimes a provincial "Death Certificate" will be necessary and is available from the Office of the Registrar General, at an additional cost set by the Minister of Finance

PROFESSIONAL & STAFF SERVICES FOR VISITATION

Includes, but not limited to; staff for visitation and preparation for visitation; attention to placement of flowers; attention to memorial donations; assistance with fraternal and prayer services during visitation.

PROFESSIONAL & STAFF SERVICES FOR SERVICES AND CEREMONIES AT OUR PREMISES

Attendance, organization and supervision of funeral service on premises to completion.

Professional & Staff Services for Services and Ceremonies at a local church inside the City of London

Attendance, organization and supervision of funeral service at an external location to completion.

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PREPARATION / HANDLING AND EMBALMING OF REMAINS

Except for special circumstances such as shipping outside the province of Ontario, embalming is not required by law. Traditional embalming is the process of internal and external sanitation and disinfection. Embalming is a temporary process, and there can be occasions when it will be our professional advice that our best effort will not be enough to dignify the situation.

BASIC PREPARATION OF REMAINS

In place of traditional embalming, this is the preparation, sanitation, and dressing of the body for placement in the casket, in compliance with the wishes of the family and in respect to their cultural tradition. This includes, if required, the setting the facial features for identification of the remains either in person or by photograph, the removal of a pacemaker; Use of a sealing vinyl pouch or a metal sealing liner might be required in some cases.

Basic Identification

Identification on premises is for a period of no more than five minutes for a maximum of five people, and is not a substitute for a regular visitation period.

USE OF FACILITIES TO PREPARE & SHELTER REMAINS

The preparation room is used for embalming, sanitation and alternate preparation of the human body. It must meet stringent sanitary and environmental standards as mandated by law which includes Board of Health and the Ontario Funeral Services Act requirements as well as provide a dignified setting. Included is the Refrigerated Shelter of Remains when applicable.

INTERNATIONAL SHIPPING, INCLUDING DOCUMENTATION – PERMITS, FORMS, ETC.

We are South-Western Ontario's leading shipping specialists with 50 years of experience in this field. We have found that documentation necessary to ship the body out of the country varies greatly with the country we are shipping too, and these charges are subject to change at the last moment by governments in both Canada and around the world. We will be happy to provide estimates at time of need. The final price will depend on the amount of documentation needed by each country and the time needed to complete all required documentation.

FACILITIES & EQUIPMENT FOR VISITATION AND COMMON AREAS

Includes, but not limited to, use of all common areas such as the main lobby, our large parking areas, washrooms, coffee lounge, casket display room and all other common areas as are required to operate the funeral home; family areas such as the visitation parlour; use of all furniture, casket biers, flower stands, podiums, religious equipment, donation stands; upkeep and basic maintenance of all facilities such as carpeting, lawns, furniture, heating & cooling, etc; maintenance and monitoring of all security alarm & video systems.

FACILITIES & EQUIPMENT FOR SERVICES & CEREMONIES, AND COMMON AREAS

St. Dismas Chapel: Seating for 160 persons, the Chapel is available for funeral services. Includes an organ (but not an organist), professional sound system, large screen television with laptop, and other equipment such as flower stands, podiums, religious equipment, donation stands, etc.

LIVE STREAMING SERVICE

Live streaming of a funeral service or visitation is available in our chapel only, at an extra charge, subject to conditions. All people attending must be made aware that they may be photographed and/or filmed live on the internet.

Although SOCAN rules (www.socan.com) permit the use of commercial music and songs for a funeral service without royalty fees in Canada, live streaming services such as YouTube, Facebook, Twitch and others do NOT recognize "broadcast rights" of commercial songs played at a funeral service. All of these services will frequently mute, on their own, without any warning, in part or in whole, a funeral service that plays any commercial music. We have no control at all over this situation.

Automotive Equipment and Transportation

INITIAL TRANSPORT OF REMAINS

24 hour coverage, 365 days a year. The initial transport would include one person in attendance at a hospital or nursing home and returning to the funeral home. If death occurs at private residence a charge for a second staff member will apply. Additional transport examples would include, but not limited to, delivery of the remains to a specified Church, Temple, Mosque or other place of service or worship, a specified cemetery or a specified crematorium. A charge will be applied for each transportation request. We define "local" as the City of London. Outside of this area is subject to out of town charges.

LEAD / CLERGY CAR

Includes the driver. Usually a 4 door sedan used to lead the funeral procession, provide transportation for attending funeral home staff, and clergy when needed. Also would include private delivery of cremated remains to local cemetery

FUNERAL COACH

Includes the driver. Full sized Lincoln based Vehicle used for transport within City of London as defined above, transport casketed remains to and from Funeral Home to a Church, Mosque or other place of service and worship, to cemetery or crematorium, or to the London Airport.

SERVICE VEHICLE

Includes the driver. Vehicle used in place of the full sized funeral coach for transport within City of London as defined above, transport casketed remains to and from Funeral Home to a Church, Mosque or other place of service and worship, to cemetery or crematorium, or to the London Airport.

ADMINISTRATION VEHICLE

General duty vehicle used to register the death, pick up cremated remains from the crematorium, make off-site arrangements, etc.

VEHICLE FOR FLOWER DELIVERY

Includes the driver. Delivery of flowers to no more than two locations inside the city of London.

LIMOUSINE

Includes the driver. Usually a four or six door stretched vehicle used to provide transportation for family members. Prices vary on the size of Limousine required.

PROOF OF DEATH CERTIFICATES

Every service listed in this document includes fifteen (15) copies of the Funeral Director's Proof of Death certificate. Additional copies are available at \$20.00 each.

Please note that due to concerns with the Privacy Act and the Vital Statistics Act, it is company policy not issue Proof of Death Certificates when we are unable to confirm that the person requesting the certificates has the legal right to them, or when the death has taken place more than twenty years ago. Funeral Homes are under NO legal obligation to issue a proof of death certificate to anyone, even to the Executor/Estate Trustee, save rare circumstances when issued a warrant to do so by the Crown.

It is our personal experience that with the rise of identity theft, our recommendation is that executors and/or next of kin exercise caution to whom they give proof of death certificates to.

If an estate is administered by a government agency such as Discretionary Benefits of the City of London, the Ontario Guardian and Public Trustee, or the Children's Aid Society of Ontario, then the law states that any and all copies of the Funeral Director's Proof of Death Statements shall be given directly to the agency involved and not to any family member.

GENERAL INFORMATION
From Whom Do We Take Instructions For Funeral Service Arrangements?

THE EXECUTOR/ESTATE TRUSTEE IS KING/QUEEN

The Executor, properly called the Estate Trustee under Ontario law, or a court appointed Administrator of the deceased's estate, always has priority over everyone else. We must find out, in every case, if there is a Will, who the Executor is, and, if the situation demands it, get a copy of the Will or other proof that the person is indeed the Executor. If there is a dispute over who is the Executor, the law demands that we must have written proof of some kind that names exactly who the Executor is before any final funeral arrangements can be made.

WHAT HAPPENS WHEN THERE IS NO EXECUTOR/ESTATE TRUSTEE?

When there is no Executor or Administrator, common law (or case law) provides that the next of kin has the right to make the funeral arrangements.

THE SPOUSE IS KING/QUEEN

The spouse of the deceased is the husband or wife or the person of the opposite or same sex with whom the deceased was living in a conjugal relationship before their death.

WHAT IF THERE IS NO SPOUSE?

If there is no spouse, the person most likely to be appointed administrator of the estate should make the arrangements. Those people are in the following order of priority:
1st Spouse; 2nd Children; 3rd Grandchildren; 4th Great-grandchildren; 5th Father or Mother; 6th Brothers or Sisters; 7th Grandparents; 8th Uncles, Aunts, Nephews, Nieces; 9th Collateral relatives (cousins etc.)

If the deceased is a minor the parents take priority and the above does not apply.

NOTES:

- While the proper term in Ontario is now "Estate Trustee" in place of "Executor", this is not true for all jurisdictions, especially many foreign countries where the proper legal term is still "Executor". Because of the large number of international shipments we conduct, and the need to satisfy both Canadian and International laws that is required by many of our clientele who have estates outside of Canada, all of our documentation, contracts and price lists use both terms concurrently.

- Individual government agencies define the term "Common Law Marriage" in different ways; some recognize a brief time period, some 1 year and some 3 years. Some governments such as state governments in the United States do not recognize common law relationships at all and this can present difficult legal issues for people who have dual citizenship when trying to settle estates on both sides of the border. For example, what might be acceptable in Ontario under a Common Law relationship might either be unrecognized or illegal in some international jurisdictions. If you have any international estate considerations we advise people to make sure they have an Executor/Estate Trustee.

- Minors or persons who are under the age of eighteen years, cannot write legal wills nor appoint an executor. Any will written by a person under the age of 18 years, regardless of their current age, is not recognized by the courts.

- Government agencies such as Discretionary Benefits of the City of London, the Ontario Guardian and Public Trustee, or the Children's Aid Society of Ontario cannot authorize either embalming or cremation, usually only a family member can do either. A Coroner or Medical Officer of Health in extreme circumstances can authorize either for the sake of public health.

- An Executor/Estate Trustee has the right to change, amend or cancel any pre-arranged funeral service contract, or any directions as to the final disposition of your body, including cancelling signed organ donor cards. Common Law clearly states that "You Cannot Rule From The Grave." Choose carefully who your executor is. Trust Companies and Law Offices are often closed on holidays and weekends, and if a death occurs on these dates, it might not be possible to make any arrangements for a few days.

- If there is no Executor/Estate Trustee, and the family wishes cremation, then the local crematoriums are asking that every "immediate" next of kin over their age of 18 years, including but not limited to spouses and children, must agree in writing to the cremation. If not all family members are available at the time of death to agree, it may not be possible to cremate. Our advice is to have a will and an Executor in all situations, but especially if cremation is planned.

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Direct Burial/Cremation Service

*Direct Cremation or Direct Burial at cemetery or crematorium in the City of London.
No service or visitation of any kind.*

The Minimum Services charge represents the minimum non-declinable services required to facilitate the disposition of a deceased person, whether by cremation or burial .

This minimum service charge is applicable to every family we serve and includes transferring the deceased from the place of death (or Coroner's Office, hospital, airport, etc.) to our refrigerated morgue, where the deceased will be placed in a casket* of your choosing and securely held until the necessary documentation is completed for burial or cremation as applicable. Once the required documentation is ready (i.e. death has been registered and if applicable, the coroner's certificate for cremation / hydrolysis has been obtained), the deceased is transported in a service van or SUV to the cemetery and/or crematorium at the earliest practicable opportunity or at a scheduled time, as applicable.

Additional fees may apply for mileage beyond 122 km (round trip), pacemaker/radioactive implant removal, any private family identification, disbursements to be paid to third parties on your behalf, such as the cemetery interment fee, crematorium fee, coroner's fee, death registration fee, etc.

Professional & Staff Services	\$600.00
Documentation, forms, permits, etc. Includes up to 20 Copies of Proof of Death Certificates	\$350.00
Facilities to Shelter & Store Remains	\$250.00
Removal From Place of Death Within City of London (one person, 7:00 am to 7:00 p.m.)	\$350.00
Service Van - transfer to crematorium and/or cemetery	\$300.00
TOTAL OF SERVICES	\$1,850.00
Basic Plywood Cremation Casket, No Interior	\$325.00
TOTAL OF TAXABLE SERVICES AND CASKET	\$2,175.00
Examples of Required Non Taxable Disbursements	
City of London Death Registration	\$40.00
Bereavement Authority of Ontario Consumer Protection Fee	\$30.00
City of London Death Registration when a death is outside the city of London (when required)	\$75.00
Coroner's Cremation Certificate (Not required for burial)	\$75.00
Additional Services NOT included in the above, Prices Do Not Include HST.	
Refrigerated storage past 23 hours, per 24 hour period or part thereof	\$90.00
Removal of pacemaker, when required for cremation	\$100.00
Photo Identification of deceased	\$125.00
PRIVATE FAMILY VIEWING	
A private gathering of immediate family to view and identify the deceased. This intimate gathering is limited to six family members for a maximum of 15 minutes. This does not include a ceremony or public visitation. Identification is not made in a casket, but on our Northern Chaise Viewer or similar.	
Staff Services for Private Family Viewing, weekdays 9:00 a.m, to 4:30 p.m.	\$250.00
Facilities for Private Family Viewing	\$350.00
Transfers, two persons, or between the hours of 7:00 p.m to 7:00 a.m, or Statutory Holidays	\$470.00

Cremation and interment fees charged by a cemetery and/or a crematorium are not included.

Notes About Cremation

O'Neil Funeral Home (London) Limited does not own or operate a crematorium itself. We have always used one of the local independent crematoriums here in the city of London such as Woodland Cemetery or Mount Pleasant Cemetery. Sometimes when a death occurs out of town, depending on distance, we can arrange for a cremation to take place outside the city of London.

Actual fees for cremation are set by the local crematorium at time of need. In the Province of Ontario, all cremations must be first authorized by a Coroner's Cremation Permit, which at the time of publication was \$75.00.

1) Authorization:

Since cremation is a non reversible process, all cremation forms and contracts MUST be signed by the executor and/or estate trustee. In the absence of an executor and/or estate trustee, all immediate adult members of the family must agree and may be required to sign or submit in writing permission before cremation can take place. If a situation arises where the executor or immediate next of kin is either not available or cannot be clearly identified then cremation may not take place.

A separate cremation form and contract for the crematorium must be signed at the time of arrangements and we will provide these forms for either Woodland or Mount Pleasant Cemetery.

2) Identification:

The executor and/or estate trustee, or the immediate next of kin must identify to O'Neil Funeral Home (London) Limited, the true and correct identification of the deceased before cremation can take place. Photo identification is one possible way of doing an identification

3) Medical Devices and radioactive treatments:

The executor and/or estate trustee, or the immediate next of kin must fully disclose to O'Neil Funeral Home (London) Limited, that the deceased does not have any medical devices or implants that may impair or prevent cremation, including but not limited to a pacemaker or any recent radioactive treatments before the cremation can take place.

4) Possession of Cremated Remains and Refundable Deposit:

If authorized in writing and subject to a refundable deposit of \$350, O'Neil Funeral Home (London) Limited Will take possession of cremated remains and will retain the cremated remains for ONE YEAR from the date of cremation. If the cremated remains are not claimed within one year, the O'Neil Funeral Home (London) Limited may inter the cremated remains in a cemetery, in a common lot for which the cemetery is the interment rights holder, and the O'Neil Funeral Home (London) Limited Will retain the deposit referred to in this section. If the cremated remains are claimed before they are interred, O'Neil Funeral Home (London) Limited will refund any deposit paid.

5) Cremation Fee

At the time of publication, the fee for cremation at Woodland Cemetery, London, Ontario, was \$487.00 plus the HST. This fee is subject to change without notice.

Traditional Funeral Services

A "Traditional Funeral Service" is where the deceased and casket are present for visitation and/or a funeral service, followed by interment, entombment or cremation in a cemetery. Overtime rates apply on Weekends and holidays.

Two Day Traditional Funeral Service

One day of visitation followed on the second day by a funeral service.

This package includes all services in the Minimum Services charge, plus: four hours of visitation at the funeral home, followed by a funeral service the next day in our chapel, or at a local church or other local venue selected by the family.

Also included is embalming, dressing and basic hairdressing services; professional staff supervision and guidance throughout the visitation and service; the use of a visitation suite including equipment to display personal items and floral tributes; the use of our facility on the day of the funeral service, or the assistance and direction of our staff at a church or other venue; flower/equipment vehicle, and funeral coach (in lieu of a van or SUV) to the cemetery or crematorium, as applicable

Two Day Traditional Funeral Service	
Professional & Staff Services	\$2,400.00
Documentation, forms, permits, etc.	\$350.00
Professional & Staff Services for Visitation	\$550.00
Professional & Staff Services for Services and Ceremonies	\$500.00
Facilities & Equipment For Visitation and/or Services	\$400.00
Facilities to Shelter, Store & Prepare Remains	\$250.00
Preparation / Handling and Embalming, Dressing, Etc.	\$650.00
Transfer From Place of Death Within City of London (one person, 7:00 am to 7:00 p.m.)	\$350.00
Funeral Coach	\$400.00
Lead / Clergy Car	\$200.00
TOTAL OF SERVICES	\$6,050.00

Prices Do Not Include HST.

Caskets, urns, fees & levies, disbursements and other additional itemized services are not included on this page and are charged separately.

Same Day Traditional Funeral Service

Same Day Visitation with Casket Present in the Funeral Home, One Hour Visitation immediately Before Service in a Local Church or our premises. Immediately followed by Procession to Local Cemetery for Burial, Entombment And/or Cremation.

This package includes all services in the Minimum Services charge, plus: two hours of visitation at the funeral home, followed immediately by a funeral service in our chapel, at a local church or other local venue selected by the family.

Also included is embalming, dressing and basic hairdressing services; professional staff supervision and guidance throughout the visitation and service; the use of a visitation suite including equipment to display personal items and floral tributes; the use of our facility on the day of the funeral service, or the assistance and direction of our staff at a church or other venue; flower/equipment vehicle, and funeral coach (in lieu of a van or SUV) to the cemetery or crematorium , as applicable

Same Day Traditional Funeral Service	
Professional & Staff Services	\$2,400.00
Documentation, forms, permits, etc.	\$350.00
Professional & Staff Services for Services and Ceremonies	\$500.00
Facilities & Equipment For Visitation and/or Services	\$400.00
Facilities to Shelter , Store & Prepare Remains	\$250.00
Preparation / Handling and Embalming, Dressing, Etc.	\$600.00
Transfer From Place of Death Within City of London (one person, 7:00 am to 7:00 p.m.)	\$350.00
Funeral Coach	\$400.00
Lead / Clergy Car	\$200.00
TOTAL OF SERVICES	\$5,450.00

Prices Do Not Include HST.

Caskets, urns, fees & levies, disbursements and other additional itemized services
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Memorial service in the chapel with visitation two hours prior to service

This package includes all services in the Minimum Services charge, plus: a two-hour scheduled period of visitation in our chapel, immediately followed by a memorial service in the same room; professional staff supervision and guidance throughout the visitation and service; the use of our chapel including equipment to display personal items and floral tributes, for the visitation and the memorial service. Cremation takes place prior to the memorial service and the cremated remains may or may not be present, as chosen by you. You may also wish to consider having a private family viewing in advance of the cremation.

Memorial Service - Same Day	Prices Do Not Include HST	
Professional & Staff Services		\$2,200.00
Documentation, forms, permits, etc.		\$350.00
Professional & Staff Services for Services and Ceremonies		\$500.00
Facilities & Equipment For Visitation and/or Services		\$400.00
Facilities to Shelter & Store Remains		\$250.00
Transfer From Place of Death Within City of London (one person, 7:00 am to 7:00 p.m.)		\$350.00
Service Van - transfer to crematorium		\$300.00
TOTAL OF SERVICES		\$4,350.00
Additional Services NOT included in the above, Prices Do Not Include HST.		
Refrigerated storage past 48 hours, per 24 hour period or part thereof		\$90.00
Removal of pacemaker, when required for cremation		\$100.00
Photo Identification of deceased		\$125.00

PRIVATE FAMILY VIEWING

A private gathering of immediate family to view and identify the deceased. This intimate gathering is limited to six family members for a maximum of 15 minutes. This does not include a ceremony or public visitation. Identification is NOT made in a casket, but on our Northern Chaise Viewer or similar. Prices Do Not Include HST.

Staff Services for Private Family Viewing, weekdays 9:00 a.m, to 4:30 p.m.	\$250.00
Facilities for Private Family Viewing	\$350.00

Cremation and interment fees charged by cemetery and/or crematorium are NOT included.

Prices Do Not Include HST.

Caskets, urns, fees & levies, disbursements and other additional itemized services
are not included on this page and are charged separately.

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Memorial service in local Church or Hall with visitation One hour prior to service

This package includes all services in the Minimum Services charge, plus: a one-hour scheduled period of visitation in a local church, hall or similar location within the city of London, immediately followed by a memorial service in the same location; professional staff supervision and guidance throughout the visitation and service; followed by a procession to a local cemetery for burial or entombment, returning the cremated remains to the Funeral Home for storage or give the cremated remains to the family immediately after the service. Cremation takes place prior to the memorial service and the cremated remains may or may not be present, as chosen by you. You may also wish to consider having a private family viewing in the funeral home in advance of the cremation.

Church Service with Urn - Same Day	Prices Do Not Include HST
Professional & Staff Services	\$2,200.00
Documentation, forms, permits, etc.	\$350.00
Professional & Staff Services for Services and Ceremonies	\$700.00
Facilities to Shelter & Store Remains	\$250.00
Lead Car for Service	\$200.00
Transfer From Place of Death Within City of London (one person, 7:00 am to 7:00 p.m.)	\$350.00
Service Van - transfer to crematorium	\$300.00
TOTAL OF SERVICES	\$4,350.00
Additional Services NOT included in the above, Prices Do Not Include HST.	
Refrigerated storage past 48 hours, per 24 hour period or part thereof	\$90.00
Removal of pacemaker, when required for cremation	\$100.00
Photo Identification of deceased	\$125.00

PRIVATE FAMILY VIEWING

A private gathering of immediate family to view and identify the deceased. This intimate gathering is limited to six family members for a maximum of 15 minutes. This does not include a ceremony or public visitation. Identification is NOT made in a casket, but on our Northern Chaise Viewer or similar. Prices Do Not Include HST.

<i>Staff Services for Private Family Viewing, weekdays 9:00 a.m. to 4:30 p.m.</i>	<i>\$250.00</i>
<i>Facilities for Private Family Viewing</i>	<i>\$350.00</i>

Cremation and interment fees charged by cemetery and/or crematorium are NOT included.

Prices Do Not Include HST.

Caskets, urns, fees & levies, disbursements and other additional itemized services
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Graveside Service with Casket or Cremated Remains - Same Day

This package includes all services in the Minimum Services charge, plus meeting with family and clergy at the graveside outdoors or inside a mausoleum, for a service which may last up to an hour.

Graveside Funeral Service	Prices Do Not Include HST
Professional & Staff Services	\$1,300.00
Documentation, forms, permits, etc.	\$350.00
Professional & Staff Services for Services and Ceremonies	\$500.00
Facilities to Shelter & Store Remains	\$250.00
Transfer From Place of Death Within City of London (one person, 7:00 am to 7:00 p.m.)	\$350.00
Funeral Coach (burial) or Service Vehicle (cremation)	\$400.00
Lead / Clergy Car	\$200.00
TOTAL OF SERVICES	\$3,350.00
Additional Services NOT included in the above, Prices Do Not Include HST.	
Refrigerated storage past 24 hours, per 24 hour period or part thereof	\$90.00
Removal of pacemaker, when required for cremation	\$100.00
Photo Identification of deceased	\$125.00
Coroner's Cremation Certificate (not needed for burial)	\$75.00

PRIVATE FAMILY VIEWING

A private gathering of immediate family to view and identify the deceased. This intimate gathering is limited to six family members for a maximum of 15 minutes. This does not include a ceremony or public visitation. Identification is NOT made in a casket, but on our Northern Chaise Viewer or similar.

<i>Staff Services for Private Family Viewing, weekdays 9:00 a.m. to 4:30 p.m.</i>	\$250.00
<i>Facilities for Private Family Viewing</i>	\$350.00

Cremation and interment fees charged by cemetery and/or crematorium are NOT included.

Prices Do Not Include HST.

Caskets, urns, fees & levies, disbursements and other additional itemized services are not included on this page and are charged separately.

OTHER SERVICES AND SUPPLIES

Documentation	
<i>Proofs of Death; Each additional copy (past the 15 included in all service packages)</i>	\$20.00
Overtime & Extended Time Services	
<i>Overtime for funeral and/or memorial services, Saturday, Sunday and Holidays</i>	\$550.00
<i>Overtime for visitation on Saturday, Sunday or Holidays</i>	\$550.00
<i>Extra hour of visitation - use of facilities, per hour</i>	\$300.00
<i>Extra hour of visitation - staff to attend, on site, per hour</i>	\$300.00
<i>Extra hour of visitation - staff to attend, off site, per person, per hour</i>	\$300.00
<i>Staff & sedan car to attend graveside committal service at cemetery, urn only</i>	\$750.00
<i>Staff & Funeral Coach to attend graveside committal service at cemetery, casket present</i>	\$950.00
<i>One Extra Staff person to attend, when required, for transfer of deceased</i>	\$150.00
<i>Pallbearers, when requested, per pallbearer (London only)</i>	\$100.00
<i>Wait time for luncheon delay between Service & Burial</i>	\$400.00

Reception Centre Facility

Facilities for a gathering where food and beverages are to be served. Our reception centre is conveniently located on site at the southern end of our parking lot (566 York Street). Maximum capacity is 48 persons. Our reception centre features onsite parking, full accessibility including an accessible rest room, a serving kitchen and a sound system. Catering fees are not included with costs below. The family may choose a caterer of their own choice, but they must be a commercial service inspected and approved by the local health unit.

Reception Centre - following funeral service - up to three hours	\$450.00
Reception Centre - between afternoon & evening visitation - up to two hours	\$350.00

Stationary	
Memorial cards, up to 200 cards, with or without one photograph:	\$300.00
Additional Memorial cards, with one photograph, <i>per 100 cards</i>	\$25.00
Register Books - starting at	\$50.00
Acknowledgement Cards, 25 per unit, starting at	\$30.00
Streaming and Recording Services	
Streaming and/or Recording Service in Funeral Home	\$300.00

Prices Do Not Include HST.

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Transportation	
Funeral Coach, in town, base charge	\$400.00
Out of town mileage - per kilometer, Funeral Coach, two people	\$2.85
Service Vehicle, transfer of deceased to crematorium, airport, in town, base charge	\$300.00
Out of town mileage - per kilometer, Service Vehicle	\$2.85
Lead Car / Sedan (4 door), in town	\$200.00
Out of town mileage -per kilometer, round trip - Lead Car / Sedan (4 door)	\$2.85
Limousine - six passenger, in town, base charge	\$450.00

Care of Deceased	
Transfers, two persons anytime, or between the hours of 7:00 p.m to 7:00 a.m	\$470.00
Transfers, on Statutory Holiday, additional charge	\$100.00
Embalming, dressing, etc - Infectious Case, if possible	\$900.00
Embalming, dressing, etc - Autopsied Case	\$850.00
<i>Embalming, dressing, etc</i>	<i>\$600.00</i>
<i>Alternate preservation, superficial only, includes dressing</i>	<i>\$350.00</i>
<i>Refrigerated storage past 24 hours, per 24 hour period or part thereof</i>	<i>\$90.00</i>
<i>Removal of pacemaker, when required for cremation</i>	<i>\$100.00</i>
<i>Hair dressing</i>	<i>\$75.00</i>
<i>Use of facilities for religious washing, bathing, etc</i>	<i>\$300.00</i>
<i>Provision of PPE and other sundries for religious washing, bathing, etc</i>	<i>\$250.00</i>
<i>Transfer of cremated remains to an urn</i>	<i>\$50.00</i>

Prices Do Not Include HST.

DISBURSEMENTS

Disbursements are items arranged for and possibly paid for on your behalf by the funeral home to third party providers. Any prices quoted in this section are subject to change without notice. Such items include but are not limited to:

Government Fees	
Municipal death registration fee (For London): This is a fee charged by the local municipality to register the death on behalf of the Province of Ontario. The municipality issues a burial permit, then forwards the registration documents to the Office of the Registrar General in Thunder Bay	\$40.00
Municipal death registration fee for a death outside City of London	Varies
Bereavement Authority of Ontario Consumer Protection Fee	\$30.00
Coroner's Fee: This is a provincially set fee charged by the coroner for issuing a certificate that allows cremation/alternative disposition or 'Out of Province' shipping to take place.	\$75.00
Other Possible Disbursements	
Cremation Fee: This fee is charged by the crematorium for the cremation of the body. The fee varies by crematorium.	Varies
Interment fee: This fee is charged by the cemetery for the opening and closing of the grave. The fee varies by cemetery and by the size and depth of the grave.	Varies
Clergy / church / celebrant / musician honourarium(s): This is an amount paid to the clergy, church, celebrant and/or musician for their services. In some cases, the amount is set by the third-party, in others it is an amount to be determined by you.	Varies
Media notices: These are charges for death notices in newspapers, radio stations or other media outlets.	Varies
Province of Ontario Certified Death Certificates These are charges for a certified copy of an Ontario Death Certificate. There are different types of these certificates. At the time of publication, the price varies from \$15.00 to \$44.00, plus a rush fee of \$35 per certificate if required and if available. These are fees that the Ontario Government charges.	Varies

Prices Do Not Include HST When Applicable.

Green Burials

The concept of eco-friendly Green Burials and Funerals is a philosophy we admire and are seeking to embrace for the future. Generally speaking, green burials take place within a short period of time (24 to 48 hours after death) and may include direct family involvement for washing and dressing the deceased prior to burial.

At the time of the printing of this price list, there is no green burial ground or section of a cemetery available in either the City of London or in the county of Middlesex. Because of this we are unable to offer "certified" green burial at this time.

However we are committed to the concept and growing practice of Green Burials. As a special order, we can bring in Enviro-caskets, Canadian made by Northern Casket. Also we can provide services in keeping with the best intentions of green burials. As soon as a certified green burial ground or section of a cemetery becomes available in the county of Middlesex, we will be publishing a separate page for green burial services. In the meantime, if you have any questions, please feel free to contact us.

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Minimum requirements for a casket:

FOR BURIAL: The least expensive wood casket is suitable and is required by most cemeteries' by-laws for interment, in the interest of the health and safety of the workers involved in the interment process. A metal casket may also be used for burial. **FOR CREMATION:** A body must be presented to the crematorium in a rigid, leak-proof casket that is made of a combustible material, such as wood or cardboard. Caskets containing non-flammable, hazardous material or chlorinated or fibre-reinforced plastic, other than incidental metal, cannot be used for cremation. We offer a selection of inexpensive caskets below that are suitable for cremation.

We carry CANADIAN and USA made caskets. We offer one of the largest physical inventories of caskets of any funeral home in Ontario. You will see the actual casket that you are purchasing, not a representation. All adult caskets below have an exterior measurement of 29 inches wide by 84 inches long.

Caskets Generally Available
Prices Do Not Include HST

Model	Description	Price
	Basic Caskets, No Interior - For Burial, Entombment or Cremation	
JEO	Plywood and/or Particle Board Cremation Unit	\$325.00
	Cloth Covered Caskets - For Burial, Entombment or Cremation	
Northern #40	Grey Cloth Covered, composite board, flat top, crepe interior	\$1,250.00
	Wood Caskets - For Burial, Entombment or Cremation	
Northern #60	"Plain Blue" cloth covered plywood	\$1,550.00
Northern #250	"Apella", Poplar, veneer & solid wood, Light Walnut finish, crepe interior	\$1,850.00
Northern # 428	Poplar, veneer & solid wood, Light Walnut finish, crepe interior, wood bar handle, "Aldersgrove"	\$2,050.00
Northern #228N	Poplar, veneer & solid wood, Clear Satin finish, crepe interior, wood bar handle	\$2,350.00
Northern #228W	Poplar, veneer & solid wood, Light Satin Walnut Finish, metal handle	\$2,700.00
Northern # 444	"Glentay", Oak veneer light walnut stain, rubbed finish, crepe interior	\$3,100.00
Northern #228DW	Poplar, veneer & solid wood, Dark Gloss Walnut Finish, crepe interior	\$3,350.00
Northern # 33	"Carlton", Ash veneer & solid wood, light gloss finish, crepe interior	\$3,600.00
Northern #636	"Alaster" Ash veneer & solid wood, gloss finish, crepe interior	\$3,700.00
Northern # 621	Blended Oak, medium oak gloss stain finish, crepe interior	\$3,900.00
Northern # 620	Cross Corner Ascot, Poplar, gloss mahogany finish, , crepe interior	\$4,600.00
	Rental Casket - Interior Insert ONLY for Burial, Entombment or Cremation	
Northern	RENTAL - #707 Solid Maple, Gloss finish, includes insert.	\$1,900.00

We may have more models in stock. Our online showroom can be seen on our website.

Urns, Keepsakes and Urn Vaults - Generally Available

In almost all situations, you are not required to purchase an urn, keepsake urn or an urn vault.

The exception to this rule is when cremated remains are shipped outside Canada for interment in another country, and then we must follow the laws of the country that the cremated remains are sent to. Some airlines also have specific rules in regards to what kind of urn can be used. For example metal urns are generally not allowed in carry on luggage because they cannot be x-rayed. These rules vary greatly and change often, but we are happy to find out at the time of need if you are planning on taking cremated remains outside of Canada.

When a body is cremated at either Woodland or Mount Pleasant Cemetery here in London, the cremated remains will be presented in a box that is suitable for interment or scattering as is.

Nonetheless, we are pleased to offer the following selection of products in a range of prices and materials to suit your preferences. If the urn is to be placed in a columbarium niche at a cemetery, you must make sure the urn you select will fit. Please speak with one of our funeral directors for assistance.

Description	Price
North Urn - Plain Solid light wood	\$350.00
North Urn - Plain Solid light wood, companion	\$450.00
North Urn - Camo Urn	\$290.00
North Urn - Cherry Signature Urn	\$350.00
North Urn - Circle of Life	\$425.00
Engraving of Name & date on urn, when available (Provided by North Urn)	\$50.00
Phototransfer, when available (Provided by North Urn)	\$100.00
Joyal & Allard - bambo circular bio-eco urn	\$150.00
Joyal & Allard - solid rectangular bambo bio-eco urn	\$300.00
Joyal & Allard - bambo circular bio-eco "scattering" urn	\$300.00
Joyal & Allard - bio-degradable round urns, various colours	\$150.00
Technogranit Granite Design	\$275.00

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Burial Shells & Vaults

Outer burial containers listed below are for standard adult size caskets. Oversize vaults are available to accommodate plus-size caskets. Price includes/does not include grave set up and lowering device.

You do not have to purchase a vault, unless the Medical Officer of Health has made the use of vaults and grave liners mandatory in the entire cemetery. A cemetery operator may designate a specific area in the cemetery where vaults or grave liners are required; however, the operator must have another area where vaults or grave liners are not required, so that consumers have a choice. A vault or grave liner may be recommended when there are environmental conditions such as poor drainage, or for practical or aesthetic reasons.

Description	Price	Interior Dimensions
Haberer Concrete Non Sealing Cement Liner	\$1,300.00	30 inches by 85 inches
Haberer Topseal Sealing Concrete Vault	\$1,600.00	30 inches by 85 inches
Haberer Topseal Three Sealing Concrete Vault	\$1,800.00	30 inches by 85 inches
Haberer Topseal Sealing Jumbo Vault	\$2,100.00	33 inches by 90 inches
Triguard Oxford Sealing Lined Vault	\$2,300.00	30 inches by 85 inches

Prices Do Not Include HST

Pre-Planning Services

Pre-arranging your funeral service does not mean you also have to pre-pay. Pre-arranged services can be made with or without payment ahead of time. Sometimes it is more important just to have the basic information and instructions for your family to follow. If you wish to pre-plan, we offer a wide range of services, and if you wish to pre-pay, we offer a range of payment options. Please contact us directly to talk to a funeral director in person. We can make arrangements here at the funeral home, or in your home.

PRE-PAYMENT IN ADVANCE OF NEED:

PAYMENT IN TRUST:

You pay for the services and supplies at today's price and we will place your money in a trust account, where it will accrue interest until the prepaid contract is fulfilled (when the services and supplies are delivered). Pre-payment can be made by cash, cheque, money order or electronic transfer. All funds are held in trust in the purchaser's name at Guaranteed Funeral Deposits of Canada (GFD), www.gfd.org

GUARANTEE:

When paid in full in accordance with the payment terms set out in the prepaid contract, the prepaid contract is guaranteed. The total payment(s) made plus interest / growth earned will be applied to the future price of the services and supplies. If the total payment(s) plus interest / growth earned are insufficient to cover the total future price of the prepaid services and supplies, we will absorb the difference as a loss.

Any funds in excess of the total future price of the prepaid services and supplies will be returned or applied toward additional services, supplies and disbursements purchased at the time of need, as applicable. Conditions apply.

Any changes to the prepaid contract may result in the prepaid contract being null and void and a new contract being executed with current pricing at the time changes are made.

Since disbursements such as clergy stipends, newspaper notices and other third party charges are subject to change beyond our control, we do NOT accept pre-payments for third party expenses as we cannot guarantee these charges. We only guarantee services and merchandise we provide

If a casket chosen at the time of arrangements is not available at time of need, then the family will have a choice of another casket of either equal or greater value.

**If you are in need of any services not listed here, either at need or pre-need,
please feel free to contact us to discuss your concerns.**

Memorial Visitation Only, After Cremation, No Services

Visitation only, No Services. Cremation takes place prior to the visitation and the cremated remains may or may not be present, as chosen by you. You may also wish to consider having a private family viewing in advance of the cremation.

Memorial Visitation, up to three hours on a weekday between 10:00 a.m to 7:00 p.m.	
Professional & Staff Services	\$1,400.00
Documentation, forms, permits, etc.	\$350.00
Professional & Staff Services for Visitation	\$400.00
Facilities & Equipment For Visitation and/or Services	\$400.00
Facilities to Shelter & Store Remains	\$250.00
Transfer From Place of Death Within City of London (one person, 7:00 am to 7:00 p.m.)	\$350.00
Service Van - transfer to crematorium	\$300.00
Special Stationary Package Deal - Basic register book and 100 memorial cards with 1 photo	N/C
TOTAL OF SERVICES	\$3,450.00

Additional Extra Services not included in the above.

Additional Visitation on Weekends (Saturday and Sunday), in place of weekend	\$350.00
Additional Use of Chapel in place of visitation rooms, when available	\$350.00
Extra memorial cards, per 100 cards	\$25.00
Transfer from place of death with either two people or between 7:00 p.m. to 7:00 a.m., additional	\$120.00
Refrigerated storage past 48 hours, per 24 hour period or part thereof	\$90.00
Removal of pacemaker, when required for cremation	\$100.00
Photo Identification of deceased	\$125.00

PRIVATE FAMILY VIEWING

A private gathering of immediate family to view and identify the deceased. This intimate gathering is limited to six family members for a maximum of 15 minutes. This does not include a ceremony or public visitation. Identification is NOT made in a casket, but on our Northern Chaise Viewer or similar.

Staff Services for Private Family Viewing, weekdays 9:00 a.m. to 4:30 p.m.	\$300.00
Facilities for Private Family Viewing	\$350.00

Cremation and interment fees charged by cemetery and/or crematorium are NOT included.

Prices Do Not Include HST.

Caskets, urns, fees & levies, disbursements and other additional itemized services are not included on this page and are charged separately.