

PARK

Motor Inn



GUEST
INFORMATION

We wish you a pleasant stay at our accommodation.

Welcome to Park Motor Inn, where we offer warm country hospitality and an inviting environment to rest and recharge during your travels. Our rooms are designed with comfort and convenience in mind, providing you with everything you need for a memorable stay.

The Toowoomba region is known as the "Garden City" for its beautiful parks, gardens, friendly atmosphere and cooler climate. Explore the stunning Queen's Park Botanic Gardens, Picnic Point, Laurel Bank Park or Japanese Gardens. If you are after hiking and bush walking discover Table Top Mountain and Crows Nest National Park.

Whether you are in town for business or pleasure, our central location makes exploring the best Toowoomba offers easy. We are just a short walk from local shops, restaurants, and our friendly staff will be more than happy to offer recommendations to assist with anything you need.

Our dedicated staff are here to ensure that your stay is comfortable and enjoyable. If we can provide any further information or assistance, please do not hesitate to contact us or one of our helpful staff at reception.

Warm regards,

The Park Motor Inn Team.

FOLLOW US



[/PARKMOTORINNTOOWOOMBA](#)



[/PARKMOTORINN](#)

WWW.PARKTOOWOOMBA.COM.AU



Guest Information

WIFI ACCESS

Complimentary Wi-Fi is available in all rooms and public areas.

Network: Park Motor Inn

Password: Park321! (Last character is an exclamation mark)

RECEPTION HOURS

Reception is open Monday - Friday 7:30am - 6:30pm; Saturday, Sunday & Public Holidays 8:00am - 4:00pm.

AFTER HOURS EMERGENCY

For emergencies and after-hours management please contact 0477 074 537. The phone outside of reception also allows guests to contact management after-hours.

CHECK-IN

Check-in is from 2:00 pm. If you require an earlier check-in, please call our friendly team to organise. Early check-in is subject to availability. If arriving after reception hours, please let us know and we will arrange a late check in for you.

CHECK OUT

Check-out is by 10:00 am. If you require a late check-out, please request with our friendly team upon check-in, subject to availability. An additional charge may be incurred. Luggage storage is available. Please contact reception.

RESTAURANT

Our onsite restaurant is currently closed.

BREAKFAST

We offer a light continental breakfast for \$12.50 per person.

Monday - Friday 7:30am - 9am; Saturday, Sunday & Public Holidays 8am - 9:30am.

READY MADE MEALS

Gourmet Ready Made Meals are available from reception which can be delivered to your room during reception hours for you to heat and enjoy. Please check with reception with what options.

MILK

A small bottle of fresh milk is offered complimentary on arrival.

MINIBAR

Minibar is available in reception during reception hours. Alternatively, there is a vending machine in the front right-hand side of the motel.

PARKING

Onsite parking is available complimentary. One car space per room. There are no designated parking spots. The carpark has a strict 10km/h speed limit.

CONFERENCE & EVENTS

We offer an onsite meeting space for hire. Please reach out to reception for more information on pricing and availability.



Guest Information

CPAP MACHINES

Guests requiring CPAP machines are requested to contact reception to obtain the required power cords for utilisation.

IN-ROOM APPLIANCES

For your convenience, an electric kettle, toaster, microwave, hairdryer, iron & ironing board and mini fridge are provided in your room.

IN-ROOM COOKING

In accordance with Government Health and Safety Regulations, cooking is not permitted in Motel units that do not have full kitchen facilities other than reheating meals and toast.

AIR CONDITIONING

Each room offers reverse cycle air conditioning and will work in the correct cool setting 22 degrees or higher (Otherwise they freeze and do not work at all) or warm setting around 24 degrees. If you need assistance to set the temperature, please contact reception.

TV CHANNELS

Local channels are 5, 6, 8 and the ABC 21, 22, 23.

STREAMING

To stream on the TV, first connect to the Guest Wi-Fi network. Once connected to the network, select the Smartcast icon from the main screen on the TV. Next either scan the QR code on the TV or go to StartCasting.tv and enter the unique code on your TV screen. Once logged into SmartCast, open your Streaming Service App and click on the Google Chromecast icon and select your room number. *Please note that this connection will automatically disconnect after 24 hours to protect your information.*

GUEST LAUNDRY

The guest laundry is available on the western side of the motel. There is one washing machine and one dryer available for complimentary use. Please check with reception before use. The guest laundry is open between 8am - 6pm daily.

TOILETRIES

Complimentary toiletries are located in the vanity area of your bathroom.

HOUSEKEEPING

Servicing is available Monday - Friday. We replace bathroom linen if left on the bathroom floor, clean out rubbish bins, top up tea, coffee, sugar and biscuits. Servicing is available Saturday & Sunday on request. Please check with reception.

SMOKING/ VAPING

Smoking and vaping is not permitted in rooms or in common areas. E.g. Walkways, reception & pool. Should evidence of smoking or vaping be found in your room, there will be an additional cleaning fee of \$150. We have one designated smoking area which is at the back corner of the western side of the motel.

NOISE/ BEHAVIOUR

Please show respect to all other guests when staying with us - keep noise to a minimum. Park Motor Inn holds a NO PARTY POLICY.

MAINTENANCE

We always strive to ensure the highest standards for our property. Should you require any assistance with the maintenance of your room or wish to report any faults, please contact reception directly.



Guest Information

KEYS

Please have the room key with you at all times as door will automatically lock from the outside when closed. If you are checking out prior to reception hours, please leave the key in the return box outside of reception.

DAMAGES

Damages will be assessed and charged to the credit card we have on file. All guests are liable for any damage caused during their stay.

LOST PROPERTY

We do not accept responsibility for lost items. Any lost property items are retained for a period of 2 weeks, after which any uncollected items will be disposed of or given to a local charity.

PET POLICY

NO pets are permitted on the property or in motel rooms per Government Health Regulations, with the exception of Certified Service Animals.

FIRST AID

A first aid kit is located at reception. Please let us know if we can be of assistance.

EMERGENCY EVACUATION PLAN

Please take the time to note the emergency diagram on the back of your door. In the event of an evacuation emergency, assemble in the front car park near the restaurant.

FOR FIRE, AMBULANCE, POLICE, DIAL 000 ON YOUR MOBILE