

Provider Call Covid-19 – Call 33

Chairs	David Smallacombe (Care & Support West) david.smallacombe@careandsupportwest.com Sophie Chester-Glyn (Coproduce Care/ Manor Community) sophie@coproducecare.com
Date	17.11.2021
Time	12:00pm – 1:00pm
Attendees	20

(please note that the speakers have not verified these minutes)

You can watch the meeting back on this link → Recording:

<https://www.youtube.com/watch?v=XZ7Qeclvjms>

Please fill out this survey on who you want to hear from next:

<https://www.surveymonkey.co.uk/r/PPFN33Z>

Email any feedback or ideas to: ella@coproducecare.com

Speakers:

- **Karen Holley** – Projects Lead, Care & Support West
- **Denise Moorhouse** - Associate Director of Nursing and Quality, NHS BNSSG CCG
- **Katie Porter** - Consultant in Public Health, Bristol City Council

Sophie Chester-Glyn ([Coproduce Care](#) and [Manor Community](#))

Update from Sophie:

- Stop Adult Abuse week this week – had document from LA with lots of links. Really useful clips in there.
- Winter planning – people to give ideas on how they are going to plan over the next few weeks.
- Government’s winter plan for adult social care has been released. We are going to be creating an action list for providers tasks on the document and then see what we have actioned.
- Coproduce Care doing a gender equality livestream next week with Michelle who is the chair of the report from the WHO.

- Watch back the CQC Out of Sight livestream Coproduce Care did a few weeks ago. So many good speakers and you can choose which parts of the event you want to watch back on. Link will be below.
- Arnie has been doing a project with the health foundation on testing how artificial intelligence and data will affect care for people with LD, Autism and MH. He's trying to get input from people who are supporting people or using services, just reaching out for people to be involved. Contact arnie@coproducecare.com.

David Smallacombe ([Care and Support West](#))

Update from David:

- 2nd Feb 2022 – symposium connected to integrated care systems and partnerships. Got a good set of speakers, not sure if it will be virtual or venue based or mix of both. David went through a list of the speakers.
- Discussions ongoing about having a social care voice in the ICPs (C&SW).
- 2022 award nomination process is about to start. In contact with Ed Balls to hopefully present at these awards.
- Looking to find a model to have some kind of work around professionalising social care.

Karen Holley (Projects Lead, Care & Support West)

Update from Karen:

- Workforce development fund:
- WDF is funded by Department of Health and Social Care (DHSC) and disseminated by Skills for Care through WDF partnerships across England.
- The fund is financial support for organisations towards the costs of workers completing a broad range of qualifications, learning programs, apprenticeships and digital learning modules while they are supporting Adult Social Care.
- Each organisation can claim up to £2000 per employee in one WDF year.
- C&SW and WDF partnership – in to 3rd year and supporting BNSSG. Last year supported 96 organisations, make claims valuing a total of £30,000. This year have been allocated £50,000.
- What can be claimed? Accredited courses, non-accredited courses, apprenticeship standards, learning programmes, digital learning for managers.
- Links below to sign up.
- Data Security and Protection Toolkit:
- DSPT is an online self assessment of your organisations data security. It is 43 questions and broken down into 4 sections. By completing the toolkit you are showing compliance to the data protection. It should be reviewed annually.
- Data and cyber security is important for safe sharing of records. It will help you keep people's confidential information safe. It will protect your business from the risk of being fined for a data breach.

- By completing the toolkit you can use it as evidence for the CQC KLOE's.
- By completing the toolkit you are opening up doors for more services. Once you have completed it you can apply for NHSmail, GP Connect etc.
- C&SW are part of a nationwide program called 'Better Security, Better Care', funded by NHSX and organised to help you to register and complete the DSPT.
- We are holding DSPT webinars or 1-2-1 sessions.
- Lots of useful links will be left below or you can view them on Karen's slides on the Coproduce Care website.

Denise Moorhouse (Associate Director of Nursing and Quality, NHS BNSSG CCG)

Update from Denise:

- Each system provider will assess where they are in terms of demand and capacity. As a system we aggregate those scores into opal ratings. Been in opal 3 since the last year and recently tipped into opal 4 (level before major incident) but declaring opal 3 today.
- Ambulance services are in high demand.
- Constantly reviewing what can be done to help partners. Just agreed we are going to have a meeting on how to support domiciliary and residential partners.
- It has been tough and it continues to be tough.
- Has been some fantastic work that has taken place during covid.
- New chief executive joining in April.

Katie Porter (Consultant in Public Health, Bristol City Council)

Update from Katie:

- Covid rate has been climbing for the last 3 days. Now on 389 (Bristol) and England is on 364.
- Most popular age groups getting covid is school children and their parents. The schools are having quite a few outbreaks, not many in workplaces or care homes.
- Vaccinations – Katie was sharing slides and had a graph showing the double dosed figures against England. You can look at Katie's slides on the Coproduce Care website. Green means better than England, Black means the same and Red means not doing as well as England.
- Winter respiratory infections – haven't had any notifications of flu yet but if it is suspected then UKHSA will sample the outbreaks.
- Expected changes next year – expecting testing of the population to subside a bit.
- Probably going to stop self isolation for the general population because of anti viral.

Q. Is this the plan to stop regular weekly testing for staff in care homes?

A. No, haven't heard anything about this.

Q. Any talks of lockdowns?

A. Haven't heard any rumours of lockdowns but Boris Johnson said depending what happens at Christmas, he usually lets us know a few weeks before. Other countries such as Austria and Germany are in lockdown as their vaccination rate is lower than ours.