

Provider Call Covid-19 – Call 30

Chairs	David Smallacombe (Care & Support West) david.smallacombe@careandsupportwest.com Sophie Chester-Glyn (Coproduce Care/ Manor Community) sophie@coproducecare.com
Date	14.07.2021
Time	12:00pm – 1:30pm
Attendees	31

(please note that the speakers have not verified these minutes)

You can watch the meeting back on this link → Recording: <https://youtu.be/JLJDk9TzLIE>

Please fill out this survey on who you want to hear from next:

<https://www.surveymonkey.co.uk/r/PPFN33Z>

Email any feedback or ideas to: ella@coproducecare.com

Speakers:

- **Oona Goldsworthy** – Chief Executive, Brunelcare
- **Claire Herbert-Golden** - Bristol Living Wage City Initiative Lead
- **Sam Mongon** - Senior Programme Manager, Integrated Care Partnerships
- **Carol Watson** - Head of Commissioning Partnership and Performance at South Gloucestershire Council

David Smallacombe ([Care and Support West](#))

Update from David:

- Prepping for awards event, hoping it will be venue based event. The early bird fee ends at the end of July.
- Looking at collaborative staff agency issue.
- C&SW led provider forums coming up.
- Continuing with better security, better care project.
- Workforce development project – next stage has been successful.
- Registered managers network is continuing into next year.

- South Glos are doing some work around healthier together, range of workshops.

Sophie Chester-Glyn ([Coproduce Care](#) and [Manor Community](#))

Update from Sophie:

- Did a livestream last week on Matt Hancock's evidence on select committee. Can watch this back on the links below.
- Health and care bill making it's way through parliament at the moment. Good article in community care by Tim Spencer-Lane.

Arnie King ([Coproduce Care](#) and [Manor Community](#))

Update from Arnie:

- Messaging around our data project going round. Had good conversations with a few providers.
- Need as many people of working age who are accessing care with LD/Autism/MH to fill out a survey.

Oona Goldsworthy (Chief Executive, Brunelcare)

Update from Oona:

- Brunelcare been around for 80 years.
- One of biggest priorities is wellbeing of staff.
- Next priority is investment, need to invest in our homes.
- Workforce plan – wanted to get everyone up to real living wage, didn't happen last year because of covid but looking to get back on track with this.
- What we've learnt – value and role of social care, seen colleagues holding their head high proud.
- Still no plan for social care or long term funding.
- Workforce crisis on retention and recruitment.
- What's next – campaigning, collaboration as a local sector.
- Integration of health and social care, if it gets through parliament, the opportunity for health and social care to work together has many flaws but also many opportunities.

Q. Is there a definite date for people to be vaccinated?

A. October/November time. James from Royds Withy King has done a really useful blog.

Q. What about staff who are ruled out of the vaccine for medical reasons?

A. On medical exemption, this is for the GP, will have to be a certificate.

Claire Herbert-Golden (Bristol Living Wage City Initiative Lead)

Update from Claire:

- Have a commitment at the city level to support the economy and people living locally by supporting employers to become accredited living wage employers.
- The process is free but if you have up to 10 employees it costs £60 a year and if you have 250 employees, it cost £250 roughly, prices do go up but get in touch if this is an issue.
- If you are already paying the pay rates, please get accredited so we can show organisations that are already doing this.
- Free generic business support for any sector operating in the city at the moment. Links will be in the chat.
- Would like to talk to individual organisations to discuss the issues you are facing.
- Thinking of putting together a tailored support package about pay rates, would like input from people about whether this would be valuable.

Q. Seems to be expensive, especially as a lot of organisations have thousands of staff.

A. If you have over 250 employees it does go up another grade. If we feel we could put an argument together, I would be happy to go back to living wage foundation to discuss.

Sam Mongon (Senior Programme Manager, Integrated Care Partnerships)

Update from Sam:

- ICPs are being created at the moment across BNSSG.
- ICPs are an opportunity for health and care organisations to come together and re-think the way services are delivered for the benefit of local communities, by collaborating instead of competing.
- Primary focus at the moment is the community mental health services.
- Sam showed a slide on the six localities where the ICPs are being integrated.
- The problems trying to be solved – people tell us they don't feel treated as individuals or that all their needs are addressed.
- Attributes of model of care – leaves no one behind and promotes wellbeing, directly addresses the inequalities in health outcome meeting needs earlier, is available 24/7.

Q. Representative from NHS?

A. Yes, we do.

Carol Watson (Head of Commissioning Partnership and Performance at South Gloucestershire Council)

Update from Carol:

- Trying to emphasise in our support on working with providers closely.
- Have some care homes in south glos with very small outbreaks currently.
- Sending out a survey, working with C&SW.
- Needing to look at EU settlement, sent out a survey about this recently.
- Similar approach with vaccination programme, what is the impact on the workforce.
- Domcare is a particular focus at the moment in south glos, high employment and cost in this area. Having discussions at the moment.
- Day provision has been badly impacted as had to close.
- ICF funding (£694k), rapid testing funding (£531k).
- Will be carrying on with forums.

Links

- For details and to book your place, go to the “Help for me” page on www.bnssghealthiertogether.org.uk/support-network Or call 01173424740:
- Or YouTube livestream: <https://www.youtube.com/watch?v=Gyw2WOc0Sq4> or Facebook: https://www.facebook.com/watch/live/?v=329133668702860&ref=watch_permalink
- Next meeting: <https://www.eventbrite.co.uk/e/163037309983>
- Here's the info on our data project - very important to show authorities what providers need from tools (that will be a bit part of the health and care bill changes...) <https://www.coproducecare.com/the-health-foundation-data-project>
- from Tim Spencer-Lane in community care magazine on the Health and Care Bill: <https://www.communitycare.co.uk/2021/07/14/health-care-bill-means-social-workers/summary>
- YTKO - Business Growth & Support Programmes in the West of England South Bristol Enterprise Support (sbes.org.uk) The Living Wage is a step towards giving care staff the status they deserve | Living Wage Foundation

Chat Notes

- Is there a definite date that staff have to have the vaccine?
- we have two members of staff that have been advised not to have covid vaccinations due to medical conditions-how do we stand with this ?
- Do we think Supported Living will follow suit for all staff to have vacs?
- we've noticed a spike in isolation via the app and positive cases and will be writing out to parents and cares to advise that with rises in Bristol figures we will always aim to meet service requirements but there may need to be changes to support hours etc.
- great presentation took lots of notes, food for thought
- Why can't the government follow the Welsh Assembly pledge to ensure within social care that care staff are paid the living wage. Where there is a will, there can be way.
- outreach/day type services are proving difficult financially with additional room hire and increased transport for social distancing. currently from SG and BCC we are not receiving additional support when PPE funding stopped
- what are people's views on freedom day on Monday and the impact this may have
- Nothing will change for us.
- we will continue to follow our current procedures not relaxing at present