

## Provider Call Covid-19 – Call 28

<b>Chairs</b>	David Smallacombe (Care & Support West) <a href="mailto:david.smallacombe@careandsupportwest.com">david.smallacombe@careandsupportwest.com</a> Angela Roberts (Care & Support West) <a href="mailto:Angela.roberts@careandsupportwest.com">Angela.roberts@careandsupportwest.com</a>
<b>Date</b>	05.05.2021
<b>Time</b>	12:00pm – 1:30pm
<b>Attendees</b>	26

*(please note that the speakers have not verified these minutes)*

You can watch the meeting back on this link → Recording: <https://youtu.be/jjMA17dynqM>

Please fill out this survey on who you want to hear from next:

<https://www.surveymonkey.co.uk/r/PPFN33Z>

Email any feedback or ideas to: [ella@coproducecare.com](mailto:ella@coproducecare.com)

### Speakers:

- **Sarah Weld** - Deputy Director/Consultant in Public Health, South Glos
- **Oonagh Smyth** – CEO of Skills for Care
- **Sascha Miller** - Senior Research Assistant Germ Defence, University of Southampton
- **Clare Steel** - South West Regional Assurance Lead, Adult Social Care Group, DHSC
- **Daniel Lloyd** - Intensive Support Team, SW DHSC

### Angela Roberts ([Care and Support West](#))

Update from Angela:

- Workshop on clinical updates 11<sup>th</sup> May, 25<sup>th</sup> May student nurse placements in social care, 29<sup>th</sup> June Frank Noble from St. Peters Hospice and 14<sup>th</sup> July topical update from 3 of commercial partners. Bookings for all of these are on the events page on Care & Support West.
- First judging day yesterday for awards on zoom.

**David Smallacombe** ([Care and Support West](#))

Update from David:

- Started better security, better care project. All info is on the website.
- Annual conference on June 8<sup>th</sup> and 9<sup>th</sup> with great speakers (virtual event).
- Provider led forums in Bristol which have been hosting – next one is on the 19<sup>th</sup> May.
- BANES care forum on the 20<sup>th</sup> May.
- Sophie will be back on the June 16<sup>th</sup> call.

**Arnie King** ([Coproduct Care](#) and [Manor Community](#))

Update from Arnie:

- Data project is now live, contacting providers nearby in the next few months. Will be sending all information out but if providers could start reaching out.
- Testing how machine learning and advanced analysis tools can understand and improve the voice of local adults who require support. If you or anyone you know or support would like to answer some short questions about care services around Bristol – It will be completely anonymous and does not include anything about your specific provider.
- Last weekend chaired a social care hustings for Mayoral candidates in Bristol. Video is live so can be viewed on the link at the bottom of the page.

**Tobias Kitchen** ([Coproduct Care](#) and [Manor Community](#))

Update from Tobias:

- Last shoutout about the vaccine livestream. Still available to view.
- Event tonight with Nadia Whittome, youngest MP in parliament.
- Second takeover on 19<sup>th</sup> May with Caroline Southgate.
- Still looking for speakers on 14<sup>th</sup> July and will be taking a break in August.

**Sarah Weld** (Deputy Director/Consultant in Public Health, South Glos)

Update from Sarah:

- Overall in South Glos and in BNSSG, number of cases are low and stable and particularly true in the over 60s.
- Vaccination uptake is good in the groups that have been offered it.
- If you can keep your capacity tracker information up to date, it is helpful, Sarah shared slides where you can look at the stats (available on website).

- Covid cases increased in January 2021 which was the highest since pandemic started (in South Glos) as the vaccination came too late but have had positive response since.
- No new cases in March and April in South Glos.
- Working with Sirona and CCG on 10 point prevention plan for care providers from the learning of last year.

**Q. If people are going out of care homes on visits, what's required in PPE and testing?**

**A.** Individual risk assessments are crucial. Know outdoor contact is much safer, can't see requirement for PPE outside the same as inside. LFT is available to everyone, would encourage all care providers to do this for all visitors.

**Q. If someone takes a resident out of a care setting and visits home, no LFT?**

**A.** Anybody can now access LFT tests over the age of 16 in the community.

**Q. Individuals with LD attending indoor day services?**

**A.** Guidelines aren't clear with LD so would say it would have to be an individual risk assessment. Should be a safe space but think it needs to be an individual decision.

**Oonagh Smyth** (CEO of Skills for Care)

Update from Oonagh:

- Overall vacancy rate for providers in Feb this year is 6.9.
- No evidence on the staff employed reducing.
- Even though vacancy rate has dropped slightly it is still around 100,000 which was the same as before the pandemic.
- Quarter of workforce is aged over 55 and could potentially retire in the next 5 years.
- Other big issue is the physical and mental wellbeing of teams who have been under so much pressure.

**Q. Number of governmental reports, what's your feeling of how social care is being looked at the in public domain and statutory domain?**

**A.** Social care has had a lot more attention during the pandemic, sometimes it has been too care home focused.

**Sascha Miller** (Senior Research Assistant Germ Defence, University of Southampton)

Update from Sascha:

- Germ defence is just a website where we give advice on how people can use IPC behaviours in the home to try and reduce the viruses spreading in the home.
- What we found in a trial was people who had access to the website washed their hands more frequently, those people who did have illnesses their symptoms were less severe.
- Now know air born transmission is most likely to be the main route of catching Covid-19.
- If you are in the room with someone who has a virus, it can stay in the room for 2 hours.
- Main aspect of germ defence is the goal setting section (goal setting and review, self-monitoring, feedback on behaviour, prompts and cues).
- Germ defence has over 400,000 visitors and the average visitor views 11 pages and spends 5 minutes.

**Q. How is the information being shared?**

**A.** Lucy has been really good with media coverage being a part of SAGE, she has been on BBC news and the website saw a spike of 25,000 after her interview. The other half has been through Bristol Arc, GP practices have been sending out texts etc. which got another 200,000 views.

**Clare Steel** (South West Regional Assurance Lead, Adult Social Care Group, DHSC)  
**& Daniel Lloyd** (Intensive Support Team, SW DHSC)

Update from Clare:

- On the cusp of roles changing.
- Well aware of the workforce shortages.
- Going to have a broader look on how adult social care can be really sustainable.

Update from Dan:

- Thanks to everyone for all their efforts.
- In last 7 days, there has been 554,780 PCR tests done in care/nursing homes, 416 were positive, which is 0.07.
- 4 positive tests in Bristol this week and South Glos is even lower.
- Nationally there are only 3 services in the country that have had more than 3 cases in the last 7 days.
- Capacity tracker – Helen Whatley checks daily and if she sees any outbreaks, she will ask us what is going on. Important to keep on top of this.

## Links

- Visit the digital social care website:  
[www.digitalsocialcare.co.uk/bettersecuritybettercare](http://www.digitalsocialcare.co.uk/bettersecuritybettercare)
- Next meeting: <https://www.eventbrite.co.uk/e/152831349681>
- Email us at [hi@coproducecare.com](mailto:hi@coproducecare.com)
- Watch the hustings event video on YouTube:  
[https://www.youtube.com/watch?v=wL-3\\_i-unpE](https://www.youtube.com/watch?v=wL-3_i-unpE)
- Check out the Vaccine Q&A video on YouTube:  
<https://www.youtube.com/watch?v=AjNXt4Uapig>
- Nadia's Livestream on YouTube: <https://www.youtube.com/watch?v=rufL4YjJPYw>
- Join us on 19th May at 7pm for our Second Copro Takeover with Caroline Southgate: <https://www.youtube.com/watch?v=Ih75Ps87KmU>

## Chat

- What are thoughts on individuals with LD attending indoor day services?
- Thank you, I was wondering as most day services are attended by many individuals from many different care homes and private homes. And are not the best at social distancing
- Most attending our Centre from Care Homes have been withdrawn as home managers consider that the buck stops with them and feel uneasy sending those with LD, despite testing, RA, IPC etc. Some attending from Shared Lives or supported living are also concerned that some from larger homes might attend, therefore larger perceived bubbles...
- It's a struggle as finding the information on how the individuals centres are carrying out testing, risk management and other information I need to ensure that they are carrying out the same level of risk management as I am is very difficult as no one seems to be given the same guidance. Nor is the information on day service providers anywhere near as clear as for residential.
- It is a shame that guidance always puts up on the back foot, and its often conflicting and lacks detail. It is hard for us to obtain clarity and I have tried through PHE etc but there seems to be no clear route to obtain rationale and detail to assist us when it comes to putting our processes in place.

- In all honesty, fair weather and understanding families that appreciate that we are doing to keep the family members safe
- Feel free to give my number and she can contact me direct
- Our families have been very supportive and are keen for us to keep everyone safe, we have been keeping them updated with emails/newsletters etc and zoom meetings. I think they appreciate our difficult situation
- the latest guidance supports the wish to get back to a more 'normal', but it needs clarity
- so that all providers do this in the safest and unified way