

Provider Call Covid-19 – Call 27

Chairs	David Smallacombe (Care & Support West) david.smallacombe@careandsupportwest.com Angela Roberts (Care & Support West) Angela.roberts@careandsupportwest.com
Date	07.04.2021
Time	12:00pm – 1:15pm
Attendees	39

(please note that the speakers have not verified these minutes)

You can watch the meeting back on this link → Recording: https://youtu.be/d_wURmC1IWE

Please fill out this survey on who you want to hear from next:

<https://www.surveymonkey.co.uk/r/PPFN33Z>

Email any feedback or ideas to: ella@coproducecare.com

Speakers:

- **Katie Porter** - Consultant in Public Health, Bristol City Council
- **Sam Hawker** – Provider, AbleCare Homes
- **Becky Reynolds** – Director of Public Health, Bath & North East Somerset Council
- **Alison Elliott** – DASS, Bath and North East Somerset

David Smallacombe ([Care and Support West](#))

Update from David:

- Submitted expression of interest for year 3 of workforce development project.
- Better security, better care project is now up and running, had first webinar this morning, next two are on Wednesday 14th.
- Now a member of care provider programme board which is set across BNSSG area, if any issues you would like to be put forward, email David.
- Bristol providers – next CSW provider forum is on 21st April. Keep a look out for links.

Angela Roberts ([Care and Support West](#))

Update from Angela:

- Thank you to everyone who put in nominations for care awards. Keep an eye out for more information.
- Workshop – next one on 20th April 10am-11am. You can book any of the events through the website.

Arnie King ([Coproduct Care](#) and [Manor Community](#))

Update from Arnie:

- Been awarded one of social cares strengthening social care analytics – developing data analytics to improve how social care is monitored.
- Going to try and find people that fit the description and ask a few questions.
- In next few weeks, chasing down the council and contacting people in Bristol with services with LD, Autism, and Complex or MH Needs.

Tobias Kitchen ([Coproduct Care](#) and [Manor Community](#))

Update from Tobias:

- EU settled status survey – less than 100 days to go until the deadline for applications to be made. EU nationals in the UK who don't apply may lose their current rights to work, live, study, receive benefits, pension rights, and their access to services such as healthcare. Survey will be below.
- Reminder of vaccine hesitancy livestream, link to video will be below.
- Takeovers at Coproduct Care, hosted by us but led by you. The link to register interest for this will be below.
- First takeover tonight, with Jonathan Cunningham hosting and topic of technology in social care. Links for this will be below.
- Teams and Zoom and Electronic Care Planning workshop on 22nd April at 1pm. Link to sign up will be below.

Katie Porter (Consultant in Public Health, Bristol City Council)

Update from Katie:

- Latest data says we have had around 30,500 cases in Bristol and 604 deaths since March 2020. Currently 43 people in hospital beds.
- There are new variants globally which we are trying to keep out.
- Vaccine efficacy still being tested.
- No positive cases in any care homes in Bristol in the last week.

- Vaccination uptake has been really high, 43% of Bristol have had one jab (over 16s). Over 60s – 90%.
- Had email from NHS England, 28 day outbreak window has been very difficult, PH are in discussions to reduce it down.

Q. Has Bristol received any grant update?

A. The guy I talk to is on holiday this week, so I don't have an update yet.

Sam Hawker (Provider, AbleCare Homes)

Update from Sam:

- Got 6 care homes in Bristol and South Glos, elderly and dementia.
- This Coproduce Care group call has been really invaluable and benefitted talking to others, this was the starting point.
- Went through data security protection toolkit and standards were met.
- Used part of fund for social distancing measures, majority used to develop staff.
- Prior to pandemic had monthly employee of the month, changed during the pandemic so now each home has an employee of the week, get card and gift etc.
- Set up an employee area on website where we can put helpful links.
- Now accredited as a living wage employer.
- Signed up for workforce for the future with Business West.

Update from Karin Brownlie (Manager of one of the homes)

- Recruited some excellent members for the catering team.
- Been writing staff testimonies, some have been submitted for care awards.

Becky Reynolds (Director of Public Health, Bath & North East Somerset Council)

Update from Becky:

- First week in new role as Director of Public Health.
- 8.8 per 100,000 cases in BANES.
- Not out of the woods yet, new variants and some people getting covid after vaccinations by not social distancing and not giving bodies enough time.
- 90.4% uptake of vaccination.
- Make sure managers are still filling out capacity tracker.
- New round of funding BANES has been allocated just over £1 million. Money needs to be spent by 30th June.
- Encourage staff and visitors – whatever the lateral flow results, if you are feeling unwell, still stay away.

Q. If under 50 the national booking system directs you to call 119 however as of 31st March 119 can no longer book appts?

A. New appointments for under 50s aren't being made for the next 4 weeks as limited supply for the next 4 weeks.

Alison Elliott (DASS, Bath and North East Somerset)

Update from Alison:

- Been a really difficult year for all. Really need to focus on people's lives and not the services.
- BANES - mainly a commissioning organisation.
- What we've learnt is that covid has exposed the inequalities which we knew were there in society. Also need to have strong relationships with providers.
- Key outcomes – Fewer people supported with bed based care. Also services that support people to retain their independence.

Q. ICS/ICA – How is that going to work differently?

A. BANES, Swindon and Wiltshire as the ICS, that will be the governing body. In terms of responsibilities, will need to be clear on those responsibilities. Debates are happening now on what's local.

Links

- Complete the EU survey here: <https://www.surveymonkey.co.uk/r/TKRB5R2>
- Check out the full video on YouTube:
<https://www.youtube.com/watch?v=AjNXt4Uapig>
- Register your interest for takeover here:
<https://www.surveymonkey.co.uk/r/coprotakeover>
- Join the Takeover on YouTube: <https://www.youtube.com/watch?v=iJO5s0VM7no>
- Join the Takeover on Facebook:
<https://www.facebook.com/439674813253738/posts/843916589496223/>
- Sign up for the workshop via Eventbrite:
<https://www.eventbrite.co.uk/e/microsoft-teams-zoom-and-electronic-care-planning-workshop-social-care-tickets-144192847689>
- Email hi@coproducecare.com for more information
- Let us know who you would like to hear from on these calls:
<https://www.surveymonkey.co.uk/r/PPFN33Z>
- Next meeting: <https://www.eventbrite.co.uk/e/148737518923>

Chat notes

- HI all, Just wondered if anyone has got up to speed with the Gov update for Care Home PPE use? I've only had quick glance and feel a bit uncertain on it.
- Has Bristol received any grant updates for the combined one's going forward?
- Well done on your Living Wage accreditation. Fab news.
- Well done - some great achievements there!
- Well done, love the social and digital media. could be a subject for a future meeting ?
- Well Done, lots of great achievements!
- If under 50 the national booking system directs you to call 119 however as of 31st march 119 can no longer book appts?
- national booking system now directs care staff to GP's
- does that include eligible care staff?
- care staff are different I understand - they can go to GPs
- Don't forget to join us at 7pm tonight for the takeover