

Please read the following before you travel. A number of the points below — particularly those covering **wristbands** and **venue access** — are enforced by the venue's external security team and cannot be waived on the day.

01 Wristbands

Full Weekend Dancer and Spectator wristbands can be collected from the main registration desk in the Floral Hall from 4pm to 6pm and 7.30pm to 9pm on Thursday, and between 9am and 5pm from Friday to Sunday. Backroads Boots passes can be collected from Friday.

Wristbands can be collected by a friend, but they must have your QR code to scan. Any lost wristbands are fully chargeable at 100% of the price of the wristband, and require proof of purchase of the original wristband (name and ID). **Wristbands must be worn at all times.**

02 External Security & the Venue

The venue is operated by external security teams, who strictly monitor wristbands and the access levels attached to them in different rooms. If you lose your wristband, you will not be able to enter the ballrooms or the venue unless the WDM Registration Desk is open. Any lost wristbands are charged at the full rate.

03 Pre-Party Entry

You must have purchased your entry to the pre-party separately from your main weekend ticket, and these are not available to buy on the door. First, collect your wristband in the Floral Hall on Thursday between 4pm and 6pm or from 7.30pm to 9pm, then present your QR code for the pre-party at the entrance to the Spanish Hall. You will not be allowed up to the Spanish Hall to present your QR code unless you have a wristband.

04 Queuing for Doors Open & Show Queuing

Please be aware that queuing for World Dance Masters seems to be a fun pastime for many guests! For those of you who have reserved tables or booked seats for the show, we highly recommend arriving after doors open to avoid queuing. We cannot offer spaces in the queue for limited mobility, and there will be very limited seating in the Floral Hall. Queues are also self-managed: we cannot be held responsible for queuing behaviour, and we ask all guests not to skip the queue or save spaces for friends and family.

Queuing for the Saturday Night Show is discouraged if you already have a seat reservation. Entry to the Empress Ballroom will be directly from the main entrance (no access from the Arena). Our stewards will be down in the ballroom to help direct you to reserved and unreserved seats. As a reminder, the following seats are unreserved: all balcony seats, all promenade seats in the ballroom, and any seat in the main seating area marked with a white sticker.

05 Table Reservations

This year, we have allowed table reservations in the Empress, the Arena and the Spanish Hall. Empress table reservations are for competition hours only; Arena and Spanish Hall table reservations are for the full weekend. Tables must be 50% occupied by the time of the first workshop or competition session. If the room host removes your reserved sign due to non-compliance, that decision is final for the rest of the day.

06 Competitor Packs

Please collect your competitor pack with ample time before your first session is due to dance. If you cannot collect your pack from the Floral Hall on Wednesday afternoon or Thursday, it will be available to collect from the Empress Ballroom (close to the back left doors, near the scoring room).

07 Day Tickets & Entry for Ticket Holders

When doors open, priority for entry is given to weekend wristband holders who are already wearing their wristbands. Day tickets are only available to purchase for Spectators, and will be issued once doors have opened and queues have cleared. Spectator day tickets provide access to the Empress Ballroom for competition only, and do not allow entry to the evening socials.

08 Choreography Competition

If you are entered into the Choreography Competition, you do not need to collect a Competitor Pack. You will check in for your contest directly with **Pauline Baycroft** in the Spanish Hall from 8.45am on Saturday. The results will be announced on Saturday evening in the Spanish Hall, after the Saturday Night Show.

09 Food & Drink in the Ballrooms

The Winter Gardens allows you to bring your own food and drink into the ballrooms during the day, but please note that hot or strong-smelling food (such as fast food) is not allowed in the ballrooms and must be eaten in the Floral Hall.

There is a **strict no personal alcohol policy**, and bag searches will be conducted by Winter Gardens security each evening. Please do not bring in your own alcohol unless you want it confiscated.

10 Limited Mobility & Companion Tickets

If you have a limited mobility wristband, please be aware that the event is known for queuing and we cannot always guarantee a safe space to sit in the queue. You are encouraged to wait until after doors open before making your way to the ballroom. If you have a companion wristband, please note that your companion must be with you at all times when entering the ballrooms. External security will not allow entry with these wristbands independently.